

SUMMARY OF EQUAL ACCOMMODATION COMPLAINTS RECEIVED  
2011-2016

**FY 2011**

(Oct 1, 2010 – September 30, 2011)

1. Reddick, White & v. Dover Downs Hotel & Casino
  - a. Date Closed: 10/01/10
  - a. Basis: Race(Black)
  - b. Type of Closure: Administrative Hearing finding in favor of the respondent
  
2. Tate, Ronald F. v. Pizza Palace of Georgetown
  - a. Date Closed: 10/19/10
  - b. Basis: Race(Black)
  - c. Type of Closure: Conciliated
  - d. Settlement description: \$35 gift certificate and letter of apology
  
3. Robinson, Angela v. Dover Downs Hotel & Casino
  - a. Date Closed: 12/09/10
  - b. Basis: Race(Black)
  - c. Type of Closure: Conciliated
  
4. Brown v. PSI
  - a. Date Closed: 01/13/11
  - b. Basis: Disability(Mental)
  - c. Type of Closure: Withdrawn with resolution
  - d. Settlement description: \$10,000
  
5. Han, Dong v. Coach Factory Outlet Store
  - a. Date Closed: 03/12/11
  - b. Basis: Race(Asian)
  - c. Type of Closure: Withdrawn by complainant without resolution
  
6. Alston, Florence v. Roses Department Store
  - a. Date Closed: 04/18/11
  - b. Basis: Race(Black)
  - c. Type of Closure: Administrative Closure due to passing of the complainant
  
7. Witcher, George v. Delaware Park
  - a. Date Closed: 05/14/11
  - b. Basis: Disability(Physical)
  - c. Type of Closure: Administrative Hearing.
  - d. Settlement description: Motion to dismiss by the respondent was granted and the case was dismissed.
  
8. Brown, Charles v. Fox Automotive Service Center

- a. Date Closed: 05/23/11
  - b. Basis: Race(Black)
  - c. Type of Closure: Withdrawn with resolution
  - d. Settlement description: \$500
9. Lee, Debono v. Dover Downs Hotel and Casino
- a. Date Closed: 05/25/11
  - b. Basis: Race(Black)
  - c. Type of Closure: Administrative Hearing
  - d. Settlement description: \$20,000; Appealed to Superior Court
10. Elerksousy, Cathy v. Echo Psychotherapy Groups
- a. Date Closed: 06/16/11
  - b. Basis: All protected classes
  - c. Type of Closure: Dismissed for lack of jurisdiction
11. Tozzolo, Daniel & v. Beebe Medical Center
- a. Date Closed: 07/25/11
  - b. Basis: Sexual Orientation
  - c. Type of Closure: Conciliated
  - d. Settlement description: \$2,500, Sensitivity training for staff and non-disclosure by both parties.
12. Workman, Lisa v. McDonalds
- a. Date Closed: 08/01/11
  - b. Basis: Disability(Physical)
  - c. Type of Closure: Dismissed at the request of complainant
13. Kinard, Anthony v. Petsmart
- a. Date Closed: 08/08/11
  - b. Basis: Race(Black)
  - c. Type of Closure: Withdrawn with resolution
  - d. Settlement description: \$2,000
14. Truitt, Daniel v. Summer House Saloon and Restaurant
- a. Date Closed: 08/12/11
  - b. Basis: Sexual Orientation
  - c. Type of Closure: Administrative Hearing
  - d. Settlement description: \$15,000 to complainants and equal accommodations training for respondent.
15. Hopkins, Derrell v. Kirkwood Fitness Center
- a. Date Closed: 10/06/11
  - b. Basis: Race; Sex(Female); Marital Status
  - c. Type of Closure: No-jurisdictional dismissal

**FY 2012**

(October 1, 2011 – September 30, 2012)

1. Hampton, Cheryl v. Happy Harrys
  - a. Date Closed: 10/13/11
  - b. Basis: Disability(Physical)
  - c. Type of Closure: Withdrawn with resolution
  
2. Jones, Sarah E. v. Wawa
  - a. Date Closed: 10/28/11
  - b. Basis: Race(Black); Age; and Sex(Female)
  - c. Type of Closure: Conciliated
  
  - d. Settlement description: \$1,250 and written apology.
  
3. Meade, Charles v. Cheers Community Center
  - a. Date Closed: 11/09/11
  - b. Basis: Sexual Orientation
  - c. Type of Closure: Conciliated
  - d. Settlement description: Change all advertising to include "civil union;" written apology & free advertisement for 11 issues.
  
4. Love, John v. Hibachi Buffet
  - a. Date Closed: 11/10/11
  - b. Basis: Disability(Physical)
  - c. Type of Closure: Administrative Hearing
  - d. Settlement description: Ruling in favor of complainant for \$1,000.
  
5. Schaible, Mary C. v. Cheer Community Center
  - a. Date Closed: 11/29/11
  - b. Basis: Age; Sex(Female)
  - c. Type of Closure: Stipulation of dismissal
  
6. Gibbons, Sheliena v. State Troopers
  - a. Date Closed: 12/05/11
  - b. Basis: Race(Black)
  - c. Type of Closure: Case dismissed due to non-responsive complainant
  
7. Casale, Bruno obo v. Barnes & Noble
  - a. Date Closed: 02/07/12
  - b. Basis: Disability(Physical/Mental)
  - c. Type of Closure: Withdrawn with resolution
  - d. Settlement description: \$300 and training
  
8. Bowman, Ivy v. American Red Cross
  - a. Date Closed: 03/09/12

- b. Basis: Race(Black)
  - c. Type of Closure: Case dismissed due to non-responsive complainant
9. Crumpton, Bomani v. Pocket's Discount Liquor
- a. Date Closed: 05/30/12
  - b. Basis: Race(Black)
  - c. Type of Closure: Administrative Hearing
  - d. Settlement description: Complaint dismissed in favor of the respondent.
10. Thomas, Skylar v. Gregg Fink, DMD
- a. Date Closed: 07/12/12
  - b. Basis: Race(Black)
  - c. type of Closure: Administrative Hearing
  - d. Settlement description: Dismissed for failure of complainant to cooperate.
11. Smith, Sharon v. Dollar General
- a. Date Closed: 07/16/12
  - b. Basis: Race(Black)
  - c. Type of Closure: Conciliated
  - d. Settlement description: \$250
12. Lee, Valorie v. Delaware Technical Community College
- a. Date Closed: 08/23/12
  - b. Basis: Race(Black); Disability(Physical); Marital Status
  - c. Type of Closure: Non-responsive complainant
13. Foley, Charlotte v. Gulf Gas Station
- a. Date Closed: 09/27/12
  - b. Basis: Sex(Female)
  - c. Type of Closure: Request to dismiss granted due to statute of limitations violation.
14. Moore, Diamond v. Acme Markets
- a. Date Closed: 02/22/12
  - b. Basis: Race(Black)
  - c. Type of Closure: Administrative Hearing
  - d. Settlement description: Dismissed for failure of complaint to attend hearing.
15. Rogoff, Bonnie v. Bellmoor Inn and Spa
- a. Closed: 08/13/12
  - b. Basis: Disability(Physical)
  - c. Type of Closure: Administrative Hearing
  - d. Settlement description: Dismissal with prejudice
16. Snyder, Jennifer v. Kent County Motors
- a. Date Closed: 09/13/12

- b. Basis: Sex(Female)
- c. Election: Administrative Hearing
- d. Status of Cause Finding: Finding in favor of respondent.

**FY 2013**

(October 1, 2012 – September 30, 2013)

1. McDonald, Tom v. Belly Filler and Best Ice Cream
  - a. Date Closed: 11/19/12
  - b. Basis: Race(Black)
  - c. Type of Closure: Conciliated
2. Williams, Kishon v. WSFS
  - a. Date Closed: 04/16/13
  - b. Basis: Age
  - c. Type of Closure: Conciliated
  - d. Settlement description: \$500
3. Frye, Sheena v. Total Wines
  - a. Closed: 11/15/12
  - b. Basis: Race(Black)
4. Williams & Sturgis v. Big Fish Grill
  - a. Date Closed: 08/30/13
  - b. Basis: Race(Black)
  - c. Type of Closure: No Cause Finding
5. King, Anthony E. v. Safeway Grocery Store
  - a. Date Closed: 09/24/13
  - b. Basis: Race(Black)
  - c. Type of Closure: Administrative Closure; Chancery Court disposition
6. Hendricks, Wubie & WSFS Bank
  - a. Date Closed: 03/27/13
  - b. Basis: Disability(Physical)
  - c. Type of Closure: Conciliated
7. Havens, Brittany v. Royal Farms, et al
  - a. Date Closed: 08/08/13
  - b. Basis: Handicap(Physical); Age
  - c. Type of Closure: Conciliated
  - d. Settlement description: \$8,000

**FY 2014**

(October 1, 2013 – September 30, 2014)

1. Thomas, Samone L.v. The Kiddie Kollege Institute
  - a. Date Closed: 11/15/13
  - b. Basis: Race(Black)
  - c. Type of Closure: Withdrawn without resolution; parties elected Superior Court
  
2. Thomas, Samone L. v. Ruby Tuesday's
  - a. Date Closed: 03/24/14
  - b. Basis: Race(Black)
  - c. Type of Closure: Conciliated for confidential monetary award
  
3. Hudson v. Wilmington University
  - a. Date Closed: 04/19/14
  - b. Basis: Race(Black)
  - c. Type of Closure: Conciliated
  - d. Settlement description: \$850
  
4. Oliver, Nataki E. v. Microsoft
  - a. Date Closed: 12/13/13
  - b. Basis: Race(Black); Age
  - c. Type of Closure: Administrative Hearing
  - d. Settlement description: Motion to dismiss by respondent granted
  
5. King, Anne v. Khan Obstetrics and Gynecology
  - a. Date Closed: 11/13/13
  - b. Basis: Age
  - c. Type of Closure: Conciliated
  
6. King v. Schwartz Theater
  - a. Date Closed: 12/19/13
  - b. Basis: Race(Black)
  - c. Type of Closure: Withdrawn by complainant
  
7. King v. Marino Tactical Solutions
  - a. Date Closed: 12/19/13
  - b. Basis: Race(Black)
  - c. Type of Closure: Conciliation/Successful Settlement
  
8. Smith, Carlton v. Render's Warehouse market
  - a. Date Closed: 08/08/14
  - b. Basis: Race(Black)
  - c. Type of Closure: Complaint dismissed
  
9. Harding, Anthony v. Rainbow Cleaners
  - a. Date Closed: 07/16/14
  - b. Basis: Race(Black); Age
  - c. Type of Closure: Administrative hearing

d. Settlement description: Ruling in favor of respondent

10. Buggs, Brendan v. First Transit Inc. Dart

a. Date Closed: 09/24/14

b. Basis: Disability(Physical); Sexual Orientation

c. Type of Closure: Dismissed for failure to cooperate

**FY 2015**

(October 1, 2014 – September 30, 2015)

1. Drummond, Timothy v. Penske Truck Rental

a. Date Closed: 01/15/15

b. Basis: Race(Black)

c. Type of Closure: Administrative Hearing

d. Settlement description: Ruling in favor of respondent

2. Hamilton, Cordaro v. Firestone Roasting House

a. Date Closed: 07/16/15

b. Basis: Race(Black)

c. Type of Closure: Conciliation/Successful Settlement

d. Settlement description: \$1,000 and letter of apology

3. Munyan, Talisha v. Quest Diagnostics

a. Date Closed: 07/14/15

b. Basis: Disability(Physical)

c. Type of Closure: Withdrawn

d. Settlement description: \$3,000, \$1,000 Victim Fund, Fair Housing advertisement

4. Bailey, Leon v. Penske Truck Rental

a. Date Closed: 01/15/15

b. Basis: Race(Black)

c. Type of Closure: Administrative Hearing

d. Settlement description: Ruling in favor of respondent

5. McCafferty, William v. Logisticare Solutions

a. Date Closed: 09/03/15

b. Basis: Disability(Physical)

c. Type of Closure: Conciliation/Successful Settlement

d. Settlement description: Respondent Logisticare agrees to make Primecare, a contracted transportation provider, Respondent Logisticare agrees to provide the Division of Human Relations a report of trend data related to servicing persons with disabilities, requiring the need of service/assistance/emotional support animals as a reasonable accommodation, and how these requests were handled, \$2,000, written policy regarding ADA.

6. Loper, Jr., Anthony v. Northbeach Bar

- a. Date Closed: 07/20/15
  - b. Basis: Race(Black); Sex(Male)
  - c. Type of Closure: Dismissed due to lack of cooperation of complainant
7. Abney, Venus, M. v. Zoggs Raw Bars and Grill
  - a. Date Closed: 06/06/14
  - b. Basis: Race(Black)
  - c. Type of Closure: Dismissed at request of complainant
8. Hodge, Byron v. Northbeach Bar
  - a. Date Closed: 01/23/15
  - b. Basis: Race(Black); Sex(Male)
  - c. Type of Closure: Conciliation/Successful Settlement
  - d. Settlement description: Non-discriminatory written policy and EA training
9. Violeuse Pratt v. Macys
  - a. Date Closed: 12/18/14
  - b. Basis: Race(Black)
  - c. Type of Closure: Dismissed
10. Victoria Wilkins v. Dr. Muhammad Smith
  - a. Date Closed: 03/08/15
  - b. Basis: Race(Black)
  - c. Type of Closure: Withdrawn by complainant
11. Stokes, Stacey v. John
  - a. Date Closed: 03/02/15
  - b. Basis: Race(Color)
  - c. Type of Closure: Dismissed for failure to state a claim
12. James Bell v. Blue Hen Springs
  - a. Date Closed: 04/24/15
  - b. Basis: Race(Black); Sex(Male)
  - c. Type of Closure: Voluntary withdrawal
13. Bailey Michael vs PHYSICAL THERAPY SERVICES, INC
  - a. Date Closed: 09/03/15
  - a. Basis: Disability(Physical)
  - b. Type of Closure: Withdrawn with resolution
14. Connie Smallwood v. DART Para Transit
  - a. Date Closed: 09/03/15
  - b. Basis: Disability(Physical)
  - c. Type of Closure: Withdrawn with resolution
15. D. Lockridge vs. C & K Nails, et al –

- a. Date closed: 7/15/16
  - b. Basis: Color; National Origin; Race (Black)
  - c. Type of closure: Conciliation
16. Mohamed Sami vs Khol's, et al
- a. Date closed: 5/26/16
  - b. Basis: National Origin; Religion
  - c. Type of closure: Dismissed at CP's request
17. R. Paylor vs. TD Bank, Laura Grant
- a. Date closed: 7/7/16
  - b. Basis: Age; Disability (Physical); Race (Black); Sex (Male)
  - c. Type of closure: Dismissed at CP's request
18. Cameron vs. NGC, et al
- a. Date closed: 4/15/16
  - b. Basis: Race (Black)
  - c. Type of closure: Closed for lack of response
- 19.0 Lehman vs Success Path with Tarek & Christina, Dover Downs Hotel & Casino, et al
- a. Date closed: 4/14/16
  - b. Basis: Disability (physical)
  - c. Type of closure: Conciliated
20. King vs Smyrna Sporting Goods, et al
- a. Date closed: 5/16/16
  - b. Basis: Age; Color; Disability (Physical); Religion; Sex (Female)
  - c. Type of closure: Hearing scheduled – CP failed to appear
21. Jones vs Christiana Care Wilmington Hospital
- a. Date closed: 7/27/16
  - b. Basis: Sexual orientation
  - c. Type of closure: Dismissed as a result of RP's Motion to Dismiss.
22. Raheen Jones vs Ulta Beauty, et al
- a. Date closed: 9/27/16
  - b. Basis: Race (black), Sex (male)
  - c. Type of closure: Dismissed at CP's request

**FY 2016**

(October 1, 2015 – December 31, 2016)

1. Ward, Scott v. KCAR

- a. Date Closed: 04/14/16
  - b. Basis: Disability(Physical)
  - c. Type of Closure: Conciliation/Successful Settlement
  - d. Settlement description: \$500 to Kent County Industries, Continuing education classes; and advertising.
2. Vernet, Marie v. DMV
  - a. Date Closed: 11/20/15
  - b. Basis: National Origin
  - c. Type of Closure: Employee training, equal accommodation signs at all locations and updated EA policy.
3. James Robert Allen a/k/a Linda Roberts v The Conch Island Key West Bar and Grill, et al
  - a. Date Closed: 11/20/15
  - b. Basis: Gender Identity
  - c. Type of Closure: Withdrawn without resolution
4. Welch v. Delaware State Fairgrounds, Harrington Raceway and Casino
  - a. Date Closed: 11/12/15
  - b. Basis: Disability(Physical)
  - c. Type of Closure: Withdrawn with resolution
5. Havens vs. Royal Farms, Store #119, Kaleah Johnson, Jennifer Dunning
  - a. Date Closed: 12/03/15
  - a. Basis: Disability(Physical)
  - b. Type of Closure: Conciliation/Successful Settlement
  - c. Settlement description: \$16,000 to the complainant and \$1,500 to the Division of Human Relations Special Administrative Fund.
6. Johns vs Club Fitness, et al
  - a. Date closed: 12/9/16
  - b. Basis: Disability (mental)
  - c. Type of closure: Dismissed at CP's request
7. Rodriguez vs Capitol Tire & Auto Service, et al
  - a. Date closed: 11/21/16
  - b. Basis: Race (other)
  - c. Type of closure: Dismissed at CP's request
8. Stewart-Ruffin v. Walgreens
  - a. Date closed: 12/16/16
  - b. Basis: Color, Race (black)
  - c. Type of closure: Conciliated