

SPONSOR: Rep. Bentz & Sen. Townsend

## HOUSE OF REPRESENTATIVES 149th GENERAL ASSEMBLY

## HOUSE BILL NO. 195

AN ACT TO AMEND TITLE 16 OF THE DELAWARE CODE RELATING NURSING FACILITIES, LONG TERM CARE FACILITIES, AND SERVICES.

## BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF DELAWARE:

1	Section 1. Amend Chapter 11, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
2	insertions as shown by underline and redesignating accordingly as follows:
3	Chapter 11. NURSING FACILITIES AND SIMILAR LONG TERM CARE FACILITIES AND SERVICES.
4	Section 2. Amend § 1101, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
5	insertions as shown by underline as follows:
6	§ 1101. Purpose and overview.
7	(a) It is the intent of the General Assembly that the primary purpose of the licensing and regulation of nursing
8	facilities and similar long term care facilities is to ensure that these facilities provide a high quality of care and quality of
9	life to their residents.
10	(b) This chapter and the regulations adopted to implement it establish minimum acceptable levels of care. A
11	violation of a minimum acceptable level of care is prohibited by law.
12	(c) The State shall undertake measures to prevent violations. Prevention shall be promoted through education,
13	particularly regarding any new laws and regulations adopted by the State.
14	(d) The State shall undertake measures to assure that violations of this chapter and the regulations promulgated
15	thereunder under this chapter are remedied. To that end, the Department shall, in conformity with this chapter, the
16	Department shall do all of the following:
17	(1) set Set standards of eare, care.
18	(2) determine Determine compliance with those standards through inspections, investigations and other
19	compliance measures, and impose measures.
20	(3) Impose sanctions and remedies for noncompliance.
21	(e)(1) The Department shall be responsible for issuing licenses and certifying the compliance of facilities with
22	state laws and regulations.

Page 1 of 60

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23	(2) Each facility licensed under this chapter shall, at a minimum, provide quality care in accordance with
24	this chapter and the regulations promulgated thereunder. Components of quality of care and quality of life
25	addressed by this Chapter and regulations promulgated thereunder include: access to care; continuity of care;
26	comprehensiveness of care, including activities; coordination of services; humaneness of treatment and respect for
27	the dignity of each resident; safety of the environment; and qualifications of caregivers. include all of the
28	following:
29	a. Access to care.
30	b. Continuity of care.
31	c. Comprehensiveness of care, including activities.
32	d. Coordination of services.
33	e. Humaneness of treatment and respect for the dignity of each resident.
34	f. Safety of the environment.
35	g. Qualifications of caregivers.
36	(f) This chapter and the regulations promulgated hereunder apply to each licensed nursing facility and similar
37	facility operating in the State regardless of the nature of its funding sources. This chapter and its regulations are intended
38	for use in state inspections of facilities licensed under this chapter and any investigations and enforcement actions, and are
39	designed to be useful to consumers and providers in assessing the quality of care provided in a facility.
40	(g) The consumer protection goal of ensuring that residents of nursing facilities and similar long term care
41	facilities receive quality care shall be strived for in the following ways:
42	(1) Monitoring the factors relating to the health, safety, welfare and dignity of each resident; resident.
43	(2) Providing effective remedies and requiring their prompt imposition for noncompliance with licensing
44	standards; and standards.
45	(3) Providing the public with information concerning the operation of nursing facilities and related <u>long</u>
46	term care facilities in this State.
47	(h) This <u>Chapter chapter shall</u> be construed broadly to accomplish the purposes set forth in this section.
48	Section 3. Amend § 1102, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
49	insertions as shown by underline as follows:
50	§ 1102. Definitions.
51	As used in this subchapter, the following terms mean: chapter:
52	(1) "Controlling Person" means:

53	a. A person who has the ability, acting alone or in concert with others, to directly or indirectly
54	influence, direct, or cause the direction of the management, expenditure of money, or policies of a facility
55	or other person.
56	b. For purposes of this chapter, "controlling person" includes the following:
57	1. A management company, landlord landlord, or other business entity that operates or contracts
58	with others for the operation of a facility; facility.
59	2. Any person who is the controlling person of a management company or other business entity
60	that operates a facility or who contracts with another person for the operation of a facility; facility.
61	3. Any other individual who, because of a personal, familial familial, or other relationship with
62	the owner, manager, landlord, tenant tenant, or provider of a facility, is in a position of actual control
63	or authority with respect to the facility, without regard to whether the individual is formally an
64	owner, manager, director, officer, provider, consultant, eontractor contractor, or employee of the
65	facility.
66	c. A controlling person described by subsection (1)b.3. of this section does not include a person, such
67	as an employee, lender, secured ereditor creditor, or landlord, who does not exercise any influence or
68	control, whether formal or actual, over the operation of a facility.
69	d. The Department may adopt regulations to define the ownership interest and other relationships that
70	qualify a person as a controlling person.
71	(2) "Department" shall mean means the Department of Health and Social Services; Services.
72	(3) "Division" shall mean means the Division of Long-Term Care Residents Protection; Protection.
73	(4) "Nursing facility and similar facility" shall mean a. "Long term care facility" means a residential facility that
74	provides shelter and food to more than 1 person who: individual who meet all of the following:
75	a. 1. Because of their physical and/or or mental condition condition, require a level of care and
76	services suitable to their needs to contribute to their health, comfort, and welfare; and welfare.
77	b. Who are 2. Are not related within the second degree of consanguinity to the controlling
78	person or persons of the facility. facility's controlling person.
79	The facilities to be licensed pursuant to Chapter 11 include but are not limited to b. "Long term care
80	facility" includes all of the following: nursing facilities (commonly referred to as nursing homes);
81	assisted living facilities; intermediate care facilities for persons with intellectual disabilities;
82	neighborhood group homes; family care homes; rest residential facilities; retirement homes; rehabilitation

83	homes; and hospices, with such terms to have such meaning as set forth in this title or, if not defined
84	therein, as such terms are commonly used.
85	1. A nursing facility. As used in this chapter, "nursing facility" commonly referred to as a
86	"nursing home," means a residential facility that provides services to residents including resident
87	beds, continuous nursing services, and health and treatment services for individuals who do not
88	currently require continuous hospital care and that provides care in accordance with a physician's
89	order and requires the supervision of a registered nurse (RN).
90	2. An assisted living facility. As used in this chapter, "assisted living facility" means a special
91	combination of housing, supportive services, supervision, personalized assistance, and health care
92	designed to respond to the individual needs of those who need help with activities of daily living or
93	instrumental activities of daily living. Facilities offer living arrangements to medically stable adult
94	individuals who do not require the skilled nursing services of a nursing facility.
95	3. Intermediate care facility for persons with intellectual disabilities. As used in this chapter,
96	"intermediate care facility for persons with intellectual disabilities" means a residential facility that
97	provides services to residents with intellectual disabilities including resident beds, continuous
98	nursing services, and health and treatment services for individuals who do not currently require
99	continuous hospital care and that provides care in accordance with a physician's order and requires
100	the supervision of a registered nurse (RN).
101	4. A neighborhood home. As used in this chapter, a "neighborhood home" means a residence for
102	no more than 5 individuals that is fully integrated in the community, not on the grounds of an
103	institution, has shared common living areas, is where the individual chooses to live, and offers 24
104	hour supports to individuals with intellectual or developmental disabilities.
105	5. A group home for persons with mental illness. As used in this chapter, a "group home for
106	persons with mental illness" means a residence that provides 24 hour supports, mental health
107	treatment, rehabilitation, housing for between 3 and 10 adults with a primary diagnosis of psychiatric
108	disabilities, and is fully integrated in the community, not on the grounds of an institution, has shared
109	common living areas, and is where the individual chooses to live. "Group home for persons with
110	mental illness" does not include supervised apartments.
111	6. A group home for persons with AIDS. As used in this chapter, a "group home for persons
112	with AIDS" means a residence for 16 or less individuals with AIDS that only admits those

113	individuals with an established diagnosis and disease progression such that the individual requires a
114	routine and frequent combination of physician, professional nursing, and supportive services.
115	7. A family care home. As used in this chapter, a "family care home" means a home, including a
116	physical structure and the necessary equipment, that provides beds and personal care services for 2 or
117	3 residents who cannot live independently and who need or could benefit from a family living
118	situation, and that provides shelter, housekeeping services, food, meals, and personal care for
119	residents.
120	8. A rest residential facility. As used in this chapter, a "rest residential facility" means a facility
121	that provides resident beds and personal care services in a homelike environment for adult
122	individuals who are normally able to manage their own activities of daily living.
123	9. An intensive behavioral support and educational residence. As used in this chapter, an
124	"intensive behavioral support and educational residence" means a residential facility that provides
125	services to adult individuals with autism, developmental disabilities, or severe mental or emotional
126	disturbances who have specialized behavioral needs.
127	(5) "Long-Term Care Residents' Trust Fund" shall mean means a fund maintained by the Department to which
128	civil monetary penalties are to be remitted consistent with the federal Centers for Medicare and Medicaid Services ("CMS")
129	regulations, 42 C.F.R. § 488.442(g), § 488.442(g). regarding civil money penalties collected by the State, such money shall
130	"be applied to the protection of the health or property of residents of facilities that the State or CMS finds noncompliant."
131	Money deposited into this Trust Fund shall not be used for salaries or general operating costs of the Department but rather
132	for the benefit and protection of long-term care residents. If the amount in the Trust Fund reaches \$500,000, any funds in
133	excess of that amount shall revert to the General Fund. The Department shall submit a detailed spending report on the uses
134	of the Trust Fund to the Director of the Office of Management and Budget and Controller General no later than 30 days
135	after the end of the fiscal year.
136	(6) "Person" means an individual, firm, partnership, corporation, association, joint stock company, limited
137	partnership, limited liability eompany company, or any other legal entity entity, and includes a legal successor of those
138	entities.
139	(7) "Protection and advocacy agency" shall mean means the Community Legal Aid Society, Inc. or successor
140	agency designated the state protection and advocacy system pursuant to: under 42 U.S.C. § 10801 et seq.; 42 U.S.C. §
141	15001 et seq.; or 29 U.S.C. § 794e.

142	(8) "Resident" means an individual, whether identified as a patient, guest, or other designation, residing and
143	receiving services in a long term care facility.
144	(8) (9) "State Civil Penalty Trust Fund" shall mean means a fund maintained by the Department to which civil
145	money penalties imposed for violations of state statute or regulation are to be remitted. Money deposited into this fund shall
146	be used Money deposited into this Trust Fund may not be used for salaries or general operating costs of the Department but
147	must be used for the benefit and protection of long term care residents to further the purposes set forth in § 1101 of this title
148	and § 7971 this chapter and Chapter 79 of Title 29.
149	Section 4. Amend § 1103, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
150	insertions as shown by underline as follows:
151	§ 1103. License and renewal requirement.
152	(a) No person shall establish, conduct A person may not establish, conduct, or maintain any nursing facility or
153	related long term care facility in this State without first obtaining a license from the Department and thereafter renewing
154	this license on an annual basis. Failure to comply with this subsection shall result in the imposition by the Department of a
155	civil penalty not to exceed \$10,000 per violation.
156	(b) No nursing home within this State, as defined in Chapter 52 of Title 24, shall A nursing facility, assisted living
157	<u>facility</u> , or rest residential facility must operate except under the direction of an individual authorized or licensed pursuant
158	to that chapter to perform the functions of a nursing home administrator <u>under Chapter 52 of Title 24</u> .
159	Section 5. Amend § 1104, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
160	insertions as shown by underline as follows:
161	§ 1104. License and renewal application.
162	(a) An application for a license or renewal of a license shall be submitted to the Division on forms provided by the
163	Division and must be accompanied by the applicable license fee.
164	(b) In addition to the general information requested on the application forms, the applicant or license holder must
165	furnish evidence to affirmatively establish the applicant's or license holder's ability to comply with <u>all of the following</u> :
166	(1) Minimum standards of medical eare, and/or care or nursing care, as applicable by type of facility;
167	<u>facility.</u>
168	(2) Financial eapability; and capability.
169	(3) Any other applicable state and federal laws and regulations for that category of facility.
170	(c) The Department shall consider the background and qualifications of the applicant or license holder and it may
171	also consider the background and qualifications of <u>all of</u> the following:

172	(1) Any partner, officer, director director, or managing employee of the applicant or license holder;
173	<u>holder.</u>
174	(2) Any person who owns or controls the physical plant in which the facility operates or is to operate; and
175	operate.
176	(3) Any controlling person with respect to the facility for which a license or license renewal is requested.
177	(d) In making the evaluation described in subsection (c) of this section, the Department shall require the applicant
178	or license holder to file a sworn affidavit of a satisfactory compliance history and any other information required by the
179	Department to substantiate a satisfactory compliance history relating to each state or other jurisdiction in which the
180	applicant operated a facility any time during the 5 year period preceding the date on which the application is made. The
181	Department by regulation shall define what constitutes a satisfactory compliance history. The Department may also require
182	the applicant to file information relating to its financial condition during the 5 year period preceding the date on which the
183	application is made. The Department may also request any of the above-described information about any other person
184	described by subsection (c) of this section.
185	(e) Financial Disclosure Requirement. As part of the license and annual renewal application, or when the
186	Department determines that conditions exist which threaten the health or safety of a resident or residents, each facility
187	licensed under this chapter shall disclose the following financial information notwithstanding Chapter 100 of Title 29, the
188	Department may promulgate regulations identifying which, if any, part of such financial information shall be available to
189	the public:
190	(1) Audited annual financial statements;
191	(2) Annual financial reports;
192	(3) Other financial reports regularly filed with state or federal agencies;
193	(4) Any other information relative to the financial health of the facility.
194	The Department may monitor the financial capability and financial health of licensed long term care facilities. The
195	Department shall promulgate regulations regarding the financial disclosure requirements for long term care facilities and
196	documents provided are not public records under the Freedom of Information Act, Chapter 100 of Title 29.
197	(f)(1) The license shall terminate if and when there is a transfer of a nursing facility or similar long term care
198	facility to another person or controlling person or the business ceases legal existence or discontinues operation.
199	(2) No license granted by the Department shall be assigned or otherwise transferred to another person or
200	controlling person. person except upon such conditions as the Department may specifically designate and then
201	only pursuant to written consent from the Department. Application for transfer of a license shall be submitted at

202	least 90 days before the proposed transfer and shall contain the same information and be subject to the same
203	eriteria for approval as contained in this section.
204	(g) The Department shall grant a provisional an initial license to any newly established or newly transferred
205	nursing facility or related <u>long term care</u> facility, provided that the requirements of this section are met. The term of such
206	provisional license shall be 90 days, and thereafter the nursing facility or similar facility shall be entitled to an annual
207	license, provided that the requirements of this section are met. initial license may be no more than 365 days.
208	(h) A license, unless sooner suspended or revoked, may be renewed annually upon filing by the licensee and
209	payment of an annual licensure fee. A provisional license, as authorized by the Department, may be issued when
210	requirements are not met and the annual licensure fee has been submitted. A long term care facility which has been issued a
211	provisional license shall resubmit the application fee for re-inspection prior to the issuance of an annual license.
212	Section 6. Amend § 1105, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
213	insertions as shown by underline as follows:
214	§ 1105. Denial of license or its renewal.
215	(a) The Department may deny a license to any applicant or refuse to renew a license to any license holder if the
216	Department finds that the applicant or license holder or any partner, officer, director, managerial employee or controlling
217	person of the applicant or license holder has done any of the following:
218	(1) Fails Failed to meet the requirements of § 1104 of this title; or title.
219	(2) Operated any nursing facility or related long term care facility without a license or under a revoked or
220	suspended license in any jurisdiction; or jurisdiction.
221	(3) Knowingly, or with reason to know, made a false statement of a material fact in an application for
222	license or renewal, or any data attached thereto, or in connection with any matter under investigation by the
223	Department, or in any document submitted to the Department, including, but not limited to, including a plan for
224	the correction of violation(s) all violations of applicable laws or regulations; or regulations.
225	(4) Refused to allow representatives or agents of the Department to inspect a portion of the premises of
226	the facility or any patient resident related documents, records records, and files required to be maintained by the
227	facility; or facility.
228	(5) Interfered with or attempted to impede in any way the work of any authorized representative of the
229	State or protection and advocacy agency or the lawful enforcement of any provision of this ehapter; or chapter.

230	(6) Has a history of noncompliance with federal or state law or regulations in providing long-term care.
231	deciding whether to deny a license under this section, the factors to be considered by the Department shall include
232	the severity and recurrence of the noncompliance.
233	(b) The due process protections of notice and an opportunity to be heard shall <u>must</u> be provided to facilities prior
234	to the denial of a license or its nonrenewal. The hearing process shall <u>must</u> be consistent with the Administrative
235	Procedures Act, § 10101 Chapter 101 of Title 29.
236	(c) In deciding whether to deny a license or its renewal under this section, the factors to be considered by the
237	Department must include the severity and recurrence of the noncompliance.
238	Section 7. Amend § 1106, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
239	insertions as shown by underline as follows:
240	§ 1106. License <del>or renewal</del> fees.
241	(a)(1) The fees for issuance and renewal of licenses pursuant to this chapter shall for nursing facilities, assisted
242	living facilities, rest residential facilities, and intermediate care facilities for persons with intellectual disabilities may not
243	exceed \$150 plus the following:
244	(1) a. \$250 for facilities with less than 100 units of capacity or bed space for which a license is
245	sought, and sought.
246	b. \$400 for facilities with more than 100 or more units of capacity or bed space for which a license is
247	sought; and space.
248	(2) c. A background examination fee for initial applications in an amount set by the Department
249	necessary to defray its expenses in administering its duties under § 1104(c) and (d) of this title, but not to
250	exceed \$500.
251	(3) Notwithstanding paragraphs (1) and (2) of this section, the
252	(2) The total fee shall be \$50 for all other facilities with 10 or less 16 or fewer units of capacity or bed
253	space for which a license is sought. space is \$50.
254	(b) The license fee required under subsection (a) of this section must be paid with each application for initial
255	license, a renewal license license, or an initial license of a change of ownership license.
256	(c) The State is not required to pay the license fee for any facilities it operates or owns which require licensure
257	under this chapter.
258	(d) All license fees collected by the Department shall must be remitted to the General Fund

259	(e) A new application and a fee of \$50 must be submitted for changes to a license which occur during the licensure
260	year, including any of the following changes: An approved increase in bed space is subject to an additional fee.
261	(1) An approved decrease in bed space.
262	(2) A facility change of name.
263	Section 8. Amend § 1107, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
264	insertions as shown by underline as follows:
265	§ 1107. Inspections and monitoring.
266	(a) The Department shall inspect each nursing facility and similar long term care facility on an annual a regular
267	basis to ensure compliance with this chapter and the regulations adopted pursuant to it.
268	(b) The Department shall have the authority to assess additional fees to recover the actual costs and expenses of
269	the Department for any monitoring or inspections needed beyond the standard inspection in those cases in which
270	substantiated violations are found.
271	(c) Access. — Any duly authorized employee or agent of the Department may enter and inspect any facility
272	licensed under this chapter without notice at any time. All licensees are required to provide immediate access to Department
273	personnel to conduct inspections. Such inspections may include, but are not limited to, include any of the following:
274	interviewing residents, family members and/or staff; reviewing
275	(1) Interviewing residents.
276	(2) Interviewing family members or staff.
277	(3) Reviewing and photocopying any records and documents maintained by the licensee; inspecting
278	licensee.
279	(4) Inspecting any portion of the physical plant of the facility; and otherwise enforcing facility.
280	(5) Enforcing any provision of this chapter and the regulations pursuant to it, as well as applicable federal
281	law and regulations. All licensees are required to provide immediate access to Department personnel to conduct
282	inspections.
283	(d) No advance notice. — No advance notice shall Advance notice may not be given to any facility of any
284	inspection conducted <u>pursuant to under</u> this chapter unless specifically authorized by the Secretary of the Department or <del>his</del>
285	or her the Secretary's designee or as otherwise required by federal law or regulation. Failure to comply with this subsection
286	shall result results in the imposition by the Department of a civil penalty not to exceed \$5,000 per violation.
287	(e) Exit conference. — At the conclusion of each annual and complaint-driven or "surprise" inspection, the
288	Department shall promptly notify the facility of any violations of this chapter and its regulations as well as of federal law

289	and regulations. It shall provide a comprehensive exit interview at the conclusion of each inspection whereby the facility is
290	made aware of any problems found, including violations of applicable law or regulations. Representatives from the Long-
291	Term Care Ombudsperson's Office shall be invited to attend each exit interview.
292	(f) In conduct of any surveys under this chapter and the compliance decisions made thereunder, surveyors shall
293	consider the diagnosis and treatment decisions of the resident's attending physician and of the facility's medical director,
294	and to a plan of care established for such resident, as long as such decisions and plans are consistent with acceptable
295	standards of practice. [Repealed.]
296	(g) Any person who is a former employee of a nursing long term care facility shall be is disqualified from
297	participating for 5 2 years in any manner in any survey inspection of that facility.
298	(h) Any person who has a relative residing or working in a long term care facility is disqualified from participating
299	in any manner in any inspection of that facility.
300	Section 9. Amend § 1108, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
301	insertions as shown by underline as follows:
302	§ 1108. Posting of inspection summary and other information and public meetings.
303	(a) Each facility shall prominently and conspicuously post for display in a public area of the facility that is readily
304	available to residents, employees employees, and visitors the following:
305	(1) The license issued under this subchapter.
306	(2) A sign prescribed by the Department that specifies complaint procedures and provides the "1-800"
307	hotline number to receive complaints 24 hours a day, 7 days a week.
308	(3) The most recent state survey report prepared by the Department of the most recent inspection report
309	for the facility.
310	(4) A notice notice, as required by regulation, in the form prescribed by the Department stating that
311	informational materials relating to the compliance history of the facility are available for inspection at a location in
312	the facility specified by the sign and online at a web site specified by the sign. The notice shall also provide the
313	telephone number to reach the Division Department to obtain the same information concerning the facility.
314	(5) A notice that the Board of Examiners of Nursing Home Administrators notice, as required by
315	regulation, that the Division of Professional Regulation can provide information about the nursing facility
316	administrator along with the Board of Examiners' Division of Professional Regulation telephone number to call for
317	this information.

318	(b) The notice relating to the compliance history of the facility must also be posted the facility as determined by
319	regulations[Repealed.]
320	(c) The compliance history information required to be maintained for public inspection by a facility under
321	subsection (a)(6) of this section review must be maintained in a well-lighted accessible location. The compliance history
322	material must include all inspection reports produced for that facility during the preceding 3 year period. The information
323	must be updated as each new inspection or other Department report is received by the facility.
324	(d) Following completion of the annual inspection report (including any administrative or other appeals therefrom)
325	and any plan of action or other response developed by the nursing facility or similar facility in response to the annual
326	inspection-report, the Department shall schedule a meeting as defined by regulations meeting, as required under regulations.
327	to take place at the facility to present the findings of the annual report and the nursing facility or other facility's response.
328	(1) The Department shall require the facility to notify nursing home residents and their families of the
329	meetings required pursuant to under this subsection.
330	(2) The Department shall also provide staff for these meetings and the staff shall be prepared to present
331	the findings of the surveys and to answer questions regarding the annual inspection surveys and plans of action.
332	This annual meeting requirement shall apply to all nursing facilities during the first year after enactment of this
333	law, and shall be phased in for all other facilities licensed under Chapter 11 of this title within 3 years after the
334	enactment of this law. This section shall become effective on March 31, 1999.
335	Section 10. Amend § 1109, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
336	insertions as shown by underline as follows:
337	§ 1109. Civil penalties.
338	(a)(1) The Department may impose civil money penalties for the violation of provisions of this chapter or the
339	regulations adopted pursuant to it. For violations of this chapter or any of it regulations which the Department determines
340	pose a serious threat to the health and safety of a resident or residents, a licensee or other person is liable for a civil penalty
341	of not less than \$1,000 nor more than \$10,000 per violation.
342	(2) A licensee or other person is liable for a civil penalty of not less than \$1,000 nor more than \$10,000
343	per violation for violations which the Department determines pose a serious threat to the health and safety of a
344	resident.
345	(b) In determining the amount of the penalty to be assessed under subsection (a) of this section, the Department
346	shall must consider all of the following:

347	(1) The seriousness of the violation, including the nature, circumstances, extent, and gravity of the violation
348	and the hazard or potential hazard created by the violation to the health or safety of a resident or residents; residents.
349	(2) The history of violations committed by the person or the person's affiliate(s), employee(s), or controlling
350	person(s); affiliate, employee, or controlling person.
351	(3) The efforts made by the facility to correct the violation(s); violation.
352	(4) The culpability of the person or persons who committed the violation(s); violation.
353	(5) A misrepresentation made to the Department or to another person regarding any of the following:
354	a. The quality of services provided by the facility; facility.
355	b. The compliance history of the facility; or facility.
356	c. The identity of an owner or controlling person of the facility.
357	(6) Any other matter that affects the health, safetysafety, or welfare of a resident-or residents.
358	(c) For all other violations that do not constitute a serious threat to the health and safety of a resident, but do
359	violate this chapter or the regulations adopted pursuant to it, the maximum civil penalty shall be is \$5,000 per violation.
360	Violations in this category include, but are not limited to, include any of the following:
361	(1) Making a false statement that the person knows or should know is false, about a material fact: one of the
362	<u>following:</u>
363	a. On A material fact on an application for issuance or renewal of a license or any document attached
364	thereto; or to an application.
365	b. With A material fact with respect to a matter under investigation by the Department; Department.
366	(2) Refusing to allow a representative of the Department to inspect without notice at any time either of the
367	following:
368	a. Any portion of the premises of a facility; or facility.
369	b. Any documents, records, or files required to be maintained by a facility; facility.
370	(3) Willfully interfering with the work of a representative of the Department or with the enforcement of this
371	chapter; or chapter.
372	(4) Willfully interfering with the preservation of evidence of a violation of this chapter or regulation pursuant
373	to it.
374	(d) In determining the amount of the penalty to be assessed under subsection (c) of this section, the Department
275	shall consider the same six factors outlined in subsection (b)(1) (6) factors in subsection (b) of this section

376	(e) Each day of a continuing violation constitutes a separate violation. However, noa_penalty for a health and
377	safety violation may <u>not</u> exceed \$2,500 per day beyond the initial day. <u>No A</u> penalty for a <u>nonhealth non-health</u> and safety
378	violation shall may not exceed \$1,250 per day beyond the initial day.
379	Section 11. Amend § 1110, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
380	insertions as shown by underline as follows:
381	§ 1110. Waiver of penalty if first time violation(s) corrected.
382	(a) The Department may waive a civil penalty for a first-time violation that does not constitute a threat to the
383	health or safety of a resident or substantially limit the facility's capacity to provide care. The Department shall assess the
384	amount of the penalty but notify the facility that the penalty will be waived if the violation is corrected within 30 days or
385	shorter time period if the facts so warrant.
386	(b) Penalties for failure to maintain correction.
387	The facility that corrects a violation under subsection (a) of this section must maintain that correction. If the
388	facility fails to maintain a correction, the Department shall, in accordance with § 1109(b)(2) of this title, consider the
389	facility's history of violations in determining the amount of the penalty to be assessed. If the facility fails to maintain
390	correction until at least the first anniversary of the date the correction was made, the Department may assess a penalty equa
391	to 3 times the amount of the original penalty assessed but not collected under subsection (a) of this section. [§ 1110
392	Repealed.]
393	Section 12. Amend § 1111, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
394	insertions as shown by underline as follows:
395	§ 1111. Overlap of state licensing and federal certification penalties.
396	If the Department determines that a facility has violated this Chapter or regulation thereunder, and has thereby also
397	violated a federal certification standard under Social Security Act or regulations adopted under it, the Department may not
398	assess more than one civil money penalty for a violation arising out of the same act or failure to act. If the federal
399	government collects a civil monetary penalty for reported deficiencies, the State will not collect a civil monetary penalty for
400	the same conditions.
401	(a) The Department may not collect a civil monetary penalty for the same deficient practice for which the federal
402	government has levied a civil monetary penalty.
403	(b) In the event that a civil monetary penalty has been collected by the State and the federal government
404	subsequently collects a penalty for the same conditions, the State shall refund the previously collected penalty.

105	Section 13. Amend § 1112, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
106	insertions as shown by underline as follows:
107	§ 1112. Collection of civil penalties.
804	(a) All civil penalties collected under this chapter shallmust be remitted to the Long-Term Care Residents' Trust
109	Fund if based on a federal regulation, or to the State Civil Penalty Trust Fund, if based on a state statute or regulation.
110	(b) Payment of any civil penalty by a facility is not an allowable cost for reimbursement under the state Medicaid
111	program or under other state funded programs.
112	(c) If a nursing facility or similar long term care facility, after notice and opportunity for hearing, does not pay a
113	properly assessed penalty in accordance with this subchapter, the Department shall deduct the amount of the civil penalty
114	from amounts otherwise due from the State to the nursing long term care facility and remit that amount to the Long-Term
115	Care Residents' Trust Fund or the State Civil Penalty Trust Fund, as appropriate.
116	(d) Alternatively, the Department may add the amount of the civil penalty to the licensing fee for the nursing
117	facility or similar-long term care facility. If the licensee refuses to make the payment at the time of the application for
118	renewal of its license, its license shall may not be renewed.
119	(e) The Department may also proceed for the collection of the civil money penalty in an action brought in the
120	name of the Department in any court of competent jurisdiction.
121	(f) In the event of financial hardship, to be as determined by the Department, it the Department may redirect the
122	payment of penalties by the facility to take remedial action to correct the violation or violations.
123	Section 14. Amend § 1113, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
124	insertions as shown by underline as follows:
125	§ 1113. Other remedies for noncompliance.
126	In addition to civil money penalties, the Department may impose any or all of the following remedies for
127	noncompliance with this chapter and the regulations promulgated pursuant to it or for noncompliance with § 1731A of Title
128	24 or § 903 of this title:
129	(1) Monitoring Require monitoring at facility expense, (according to the terms and conditions, including
130	timeframes, determined necessary by the Department); Department.
131	(2) Suspension of Suspend the admission or readmission of residents to the nursing long term care facility
132	(according to under the terms and conditions conditions, including timeframes, determined by the Department);
133	Department.

(3) Selective transfer of <u>Transfer</u> residents whose care needs are not being met by the <u>licensee</u>; <u>licensee</u>.

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435	(4) Suspension, revocation or refusal Suspend, revoke, or refuse to renew a license; license.
436	(5) In cases where the physical health or safety of residents is in imminent risk, issuance of issue are
437	emergency order temporarily transferring the management of the facility to another qualified entity (according to
438	<u>under</u> the terms and conditions, including timeframes, <u>deemed necessary_determined</u> by the <u>Department). Department.</u>
439	(6) <u>Issuance of Issue</u> a provisional license for a <u>nursing_long term care</u> facility that is in substantial but no
440	full compliance with applicable laws and regulations.
441	Section 15. Amend § 1115, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
442	insertions as shown by underline as follows:
443	§ 1115. Injunctive relief.
444	In addition to any other remedy provided by law, the Department may bring an action in Chancery Court to enjoir
445	a nursing facility or similar long term care facility from engaging in activities that pose a threat to the health or safety or
446	resident(s) a resident of the nursing facility or similar long term care facility. A temporary restraining order may be granted
447	by the court if continued activity by the nursing facility or similar long term care facility would create an imminent risk to
448	a resident or residents at the facility.
449	Section 16. Amend § 1116, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
450	insertions as shown by underline as follows:
451	§ 1116. Coordination of enforcement actions with the attorney general's office.
452	(a) The Department and the Attorney General shall work in close cooperation throughout any legal proceeding
453	initiated by the Department to enforce this chapter and the regulations promulgated pursuant to under it.
454	(b) The Secretary of the Department or the Secretary's designee must be fully consulted before concluding any
455	settlement agreement to a lawsuit brought under this chapter or any other law relating to the health and safety of residents in
456	nursing facilities and similar long term care facilities.
457	Section 17. Amend § 1117, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
458	insertions as shown by underline as follows:
459	§ 1117. Retaliation or discrimination against complainant.
460	(a) No A licensee or other person shall may not discriminate or retaliate in any manner against a resident or
461	employee in its facility on the basis that such resident or employee or any other person on behalf of the resident or
462	employee has initiated or participated in any proceeding pursuant to this chapter, including providing information in
163	connection with an inspection or facilitating a protection and advocacy agency investigation. The Department shall imposs

464	a civil penalty of not more than \$10,000 per violation upon any licensee or other person who violates this—section
465	subsection.
466	(b) Any attempt to expel a resident of the nursing-long term care facility or any other type of retaliatory or
467	discriminatory treatment of a resident or employee or any other person by whom, or upon whose behalf, a complaint has
468	been submitted to the Department or protection and advocacy agency or who has participated in any proceeding instituted
469	pursuant tounder this chapter within 1 year of the filing of the complaint or the institution of such action, shall raise a
470	rebuttable presumption that such action was taken by the licensee or other person in retaliation for the filing of the
471	complaint or the cooperation with the proceeding.
472	
473	Section 18. Amend § 1118, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
474	insertions as shown by underline as follows:
475	§ 1118. Third-Party reimbursement.
476	Consistent with federal law, 42 U.S.C. § 1395i-3 (c)(5), with respect to admissions policy and practices, a nursing
477	facility or similar-long term care facility must not require a third party guarantee or payment to the facility as a condition of
478	admission-(or expedited admission) or expedited admission to, or continued stay in the facility.
479	Section 19. Amend § 1119, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
480	insertions as shown by underline as follows:
481	§ 1119. Priority placement of publicly assisted persons.
482	Annually, the Department shall notify all public agencies which refer residents to facilities licensed under the
483	chapter of those facilities found upon inspection within the previous 12-month period to be without violations or to have
484	had violations deemed minor by the Department. Public agencies shall give priority to such facilities in referring publicly
485	assisted persons. [Repealed.]
486	Section 20. Amend § 1119A, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
487	insertions as shown by underline as follows:
488	§ 1119A. "Confidentiality of residents" Confidentiality of resident records.
489	To protect the privacy of residents of a nursing facility or similar long term care facility, the Department shall
490	establish guidelines to protect the confidentiality of any records, documents documents, or files pertaining to such residents.
491	Section 21. Amend § 1119B, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
492	insertions as shown by underline as follows:
493	§ 1119B. Pediatric nursing services.

494	A facility that provides services to a resident younger than 18 years of age shall ensure that all of the following:
495	(1) Nursing services for a resident younger than 16 18 years of age are provided by staff who have received
496	training regarding and have and demonstrated competence in the care of ehildren; and children.
497	(2) Consultative pediatric nursing services are available to the staff if the facility has a resident younger than
498	18 years of age. Staff.
499	Section 22. Amend § 1119C, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
500	insertions as shown by underline as follows:
501	§ 1119C. Regulations.
502	(a) The Department has the authority to adopt, amend or repeal amend, repeal, or issue regulations to implement
503	this chapter. In addition to regulations by category of facility to be licensed, the Department shall also develop pediatric
504	regulations regarding the care of children in nursing facilities and similar long term care facilities.
505	(b) The Department shall include in its regulations for all facilities licensed under this chapter a requirement of full
506	cooperation with the protection and advocacy agency in fulfilling functions authorized by this chapter. Without limiting the
507	protection and advocacy's agency's pursuit of other legal remedies, the Department shall enforce violations of such
508	regulations consistent with §§ 1109 and 1113 of this title.
509	Section 23. Amend Subchapter II, Chapter 11, Title 16 of the Delaware Code by making deletions as shown by
510	strikethrough and insertions as shown as follows:
511	Subchapter II. Rights of Patients Residents.
512	Section 24. Amend § 1121, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
513	insertions as shown by underline and redesignating accordingly as follows:
514	§ 1121. Patient's-Resident's rights.
515	(a) It is the intent of the General Assembly, and the purpose of this section, to promote the interests and well-being
516	of the patients and residents in sanitoria, rest homes, nursing homes, boarding homes and related institutions. long term care
517	<u>facilities.</u>
518	(b) It is declared to be the public policy of this State that the interests of the patient resident shall be protected by a
519	declaration of a patient's resident's rights, and by requiring that all facilities treat their patients residents in accordance with
520	such rights, which shall include but not be limited to the following:
521	(1) Every patient and Each resident shall have the right to receive considerate, respectful, and appropriate
522	care, treatment and services, in compliance with relevant federal and state law and regulations, recognizing each
523	person's basic personal and property rights which include dignity and individuality.

524	(2) Each patient or resident and the family authorized representative under § 1122 of this chapter of such
525	patient or resident shall, prior to or at the time of admission, receive a written statement of the services provided
526	by the facility including those required to be offered on an "as needed" basis, and a statement of related charges for
527	services not covered under Medicare or Medicaid, or not covered by the facility's basic per diem rate. Upon
528	receiving such statement, the patient and the patient's representative resident and the resident's authorized
529	representative under § 1122 of this chapter representative shall sign a written receipt which must be retained by the
530	facility in its files.
531	(3) After admission, each facility shall submit to the patient, resident or legal authorized representative,
532	on a monthly basis, a written, itemized statement detailing detailing, in language comprehensible to the ordinary
533	layperson, the charges and expenses the patient or resident incurred during the previous month.
534	a. The statement shall contain a description of specific services, equipment and supplies received
535	received, and expenses incurred for each such item.
536	<u>b.</u> The statement shall include an explanation of any items identified by code or by initials, but shall
537	not include nursing home based physician charges if billed separately.
538	c. The facility shall make reasonable efforts to communicate the contents of the individual written
539	statement to persons who it has reason to believe cannot read the statement.
540	(4) Each patient resident shall receive from the attending physician or the resident physician of the
541	facility or facility physician complete and current information concerning the patient's resident's diagnosis,
542	treatment treatment, and prognosis in terms and language the patient resident can reasonably be expected to
543	understand, unless medically inadvisable. The patient or
544	(5) Each resident shall participate in the planning of the patient's or resident's medical treatment,
545	including attendance at care plan meetings, meetings.
546	(6) Each resident may refuse medication or treatment, treatment and must be informed of the medical
547	consequences of all medication and treatment alternatives and alternatives.
548	(7) Each resident shall give prior informed consent to participation in any experimental research after a
549	complete disclosure of the goals, possible effects on the patient resident and whether or not the patient resident can
550	expect any benefits or alleviation of the patient's resident's condition.
551	a. In any instance of any type of experiment or administration of experimental medicine, there shall
552	be written evidence of compliance with this section, including the signature of the patient, or the

553	signature of the patient's guardian or representative if the patient resident or the resident's authorized
554	representative if the resident has been adjudicated incompetent.
555	b. A copy of signed acknowledgment or informed consent, or both when required, shall be forwarded
556	to each signer and a copy shall be retained by the facility.
557	(5) (8) At the bedside of each patient and resident resident, the facility shall place and maintain in good
558	order the name, address address, and telephone number of the physician responsible for the patient's resident's
559	care.
560	(6) (9) Each patient and resident shall receive respect and privacy in the patient's or resident's own
561	medical care program. Case discussion, consultation, examination examination, and treatment shall be
562	confidential, and shall be conducted discreetly. In the patient's
563	a. At the resident's discretion, persons not directly involved in the patient's resident's care shall may
564	not be permitted to be present during such discussions, consultations, examinations or treatment, except
565	with the consent of the patient or resident.
566	<u>b.</u> Personal and medical records shall be treated confidentially, and shall not be made public without
567	the consent of the patient or resident, except such records as are needed for a patient's resident's transfer
568	to another health care institution or as required by law or third party payment contract.
569	c. No personal or medical records shall be released to any person inside or outside the facility who
570	has no demonstrable need for such records.
571	(7) Every patient and (10) Each resident shall be free from chemical and physical restraints imposed for
572	purposes of discipline and convenience, and not necessary to treat the patient's resident's medical condition.
573	(8) Every patient and (11) Each resident shall receive from the administrator or staff of the facility a
574	courteous, timely timely, and reasonable response to requests, and the facility shall make prompt efforts to resolve
575	grievances. Responses to requests and grievances shall be made in writing upon written request by the patient or
576	resident.
577	(9) Every patient and (12) Each resident shall be provided with information as to any relationship the
578	facility has with other healthcare and related institutions and/or or service providers, including, but not limited to,
579	including pharmacy and rehabilitation services, to the extent the patient resident is offered care and/or or services
580	from these related entities. Such information shall be provided in writing upon admission, and thereafter when
581	additional services are offered.

582	(10) Every patient and (13) Each resident shall receive reasonable continuity of care that meets
583	professional standards of care.
584	(11) Every patient and (14)a. Each resident may associate and communicate, including visits and
585	visitation, privately and without restriction with persons and groups of the patient's or resident's own choice (on
586	the patient's or choice, on the resident's own or their initiative) initiative, at any reasonable hour; may send and
587	shall receive mail promptly and unopened; shall have access at any reasonable hour to a telephone where the
588	patient may speak privately; and shall have access to writing instruments, stationery and postage. hour.
589	b. Nothing in 77 Del. Laws, c. 49 shall preclude a nursing facility or similar precludes a long term
590	care facility, as defined in § 1102(4) § 1102 of this title, from restricting visitations due to attempts to
591	interfere with patient resident care, the presentation of a threat to staff, patients and residents, or
592	personnel, or other actions disruptive to the facility's operations.
593	(15) Each resident may send and shall receive mail promptly and unopened.
594	(16) Each resident shall have access at any reasonable hour to a telephone where the resident may speak
595	privately.
596	(17) Each resident shall have access to writing instruments, stationery, postage, and the Internet.
597	(12) (18) Each patient and resident has the right to manage the patient's or resident's own financial affairs
598	a. If, by written request signed by the patient or resident, or by the guardian or representative of a
599	patient or authorized representative of a resident who has been adjudicated incompetent, the facility
600	manages the patient's or resident's financial affairs, it shall have available for inspection a monthly
601	accounting, and shall furnish the patient or resident and the patient's or resident's family or resident's
602	authorized representative with a quarterly statement of the patient's or resident's account.
603	<u>b.</u> The <del>patient and</del> resident shall have unrestricted access to such account at reasonable hours.
604	(13) (19) If married, every patient and a resident shall enjoy privacy in visits by the patient's or resident's
605	spouse, and, if both are in-patients spouses are both residents of the facility, they shall be afforded the opportunity
606	where feasible to share a room, unless medically contraindicated.
607	(14) Every patient and (20) Each resident has the right of privacy in the patient's or resident's own room,
608	and personnel of the facility shall respect this right by knocking on the door before entering the patient's or
609	resident's room.

610	(15) Every patient and (21) Each resident has the right, personally or through other persons or in
611	combination with others, to exercise the patient's or resident's own rights; to present grievances; to recommend
612	personally, through other persons, or in combination with others to do any the following:
613	a. Exercise the resident's own rights.
614	b. Present grievances.
615	c. Recommend changes in facility policies or services on behalf of the patient's or resident's self or
616	others; to present others.
617	d. Present complaints or petitions to the facility's staff or administrator, to the Department of Health
618	and Social Services, the protection and advocacy agency agency, or to other persons or groups without
619	fear of reprisal, restraint, interference, coercion coercion, or discrimination.
620	(16) A patient or resident shall (22) A resident may not be required to perform services for the facility.
621	(17) Each patient and (23) Each resident shall have the right to retain and use the patient's or resident's
622	own personal clothing and possessions where reasonable, and shall have the right to security in the storage and use
623	of such clothing and possessions.
624	(18) No patient or resident shall be transferred or discharged out of a facility except for medical reasons;
625	inappropriate level of care; the patient's or resident's own welfare or the welfare of other patients or residents; or
626	for nonpayment of justified charges. If good cause for transferal is reasonably believed to exist, the patient or
627	resident shall be given at least 30 days' advance notice of the proposed action, together with the reasons for the
628	decision, and the patient or resident shall have the opportunity for an impartial hearing to challenge such action if
629	the patient or resident so desires. In emergency situations such notice need not be given. If a patient or resident is
630	transferred out of a facility to an acute care facility or other specialized treatment facility, the facility must accept
631	the patient or resident back into the facility when the resident no longer needs acute or specialized care and there is
632	space available in the facility. If no space is available, the resident shall be accepted into the next available bed.
633	For purposes of this section, "specialized treatment facility" shall mean a health-care setting including, without
634	limitation, settings licensed or certified pursuant to Chapters 11, 22, 50 or 51 of this title. The Division shall issue
635	an annual report on implementation of this paragraph. (24) The facility must permit each resident to remain in the
636	facility, and not transfer or discharge the resident from the facility, except as provided in § 1127 of this title.
637	(19) Every patient and resident shall have (25) Each resident has the right to inspect all records pertaining
638	to the patient or resident, upon oral or written request request, within 24 hours of notice to the facility. Every
639	patient and resident shall have Each resident has the right to purchase photocopies of such records or any portion

640	of them, at a cost not to exceed the community standard, upon written request and two 2 working days advance
641	notice to the facility.
642	(20) Every patient and (26) Each resident shall be fully informed, in language the patient or resident can
643	understand, of the patient's or resident's rights and all rules and regulations governing patient or resident conduct
644	and the patient's or resident's responsibilities during the stay at the facility.
645	(21) Every patient and resident shall have (27) Each resident has the right to choose a personal attending
646	physician.
647	(22) Every patient and resident shall have (28) Each resident has the right to examine the results of the
648	most recent survey of the facility conducted by federal and/or or state surveyors and any plan of correction in
649	effect with respect to the facility. Survey results shall be posted by the facility in a place readily accessible to
650	patients and residents.
651	(23) Every patient and resident shall have (29) Each resident has the right to receive information from the
652	protection and advocacy agency and agencies acting as client advocates and be afforded the opportunity to contact
653	those agencies.
654	(24) Every patient and (30) Each resident shall be free from verbal, physical or mental abuse, cruel and
655	unusual punishment, involuntary seclusion, withholding of monetary allowance, withholding of food, and
656	deprivation of sleep.
657	(25) Every patient and (31) Each resident shall be free to make choices regarding activities, schedules,
658	health eare care, and other aspects of the patient's or resident's life that are significant to the patient or resident, as
659	long as such choices are consistent with the patient's or resident's interests, assessments assessments, and plan of
660	care and do not compromise the health or safety of the individual or other patients or residents within the facility.
661	(26) Every patient and (32) Each resident has the right to participate in an ongoing program of activities
662	designed to meet, in accordance with the patient's or resident's individualized assessments and plan of care, the
663	patient's or resident's interests and physical, mental mental, and psychosocial well-being.
664	(27) Every patient and resident shall have (33) Each resident has the right to participate in social,
665	religious religious, and community activities that do not interfere with the rights of other patients or residents.
666	(28) Every patient and (34) Each resident shall receive notice before the resident's room or roommate is
667	changed, except in emergencies. The facility shall endeavor to honor the room or roommate requests of the
668	resident whenever possible.

669	(29) Every patient and (35) Each resident shall be encouraged to exercise the patient's or resident's own
670	rights as a citizen of the this State and the United States of America.
671	(30) Every patient and resident shall have (36) Each resident has the right to request and receive
672	information regarding minimum acceptable staffing levels as it relates to the patient's or resident's own care.
673	(31) Every patient and resident shall have (37) Each resident has the right to request and receive the
674	names and positions of staff members providing care to the patient or resident.
675	(32) Every patient and resident shall have (38) Each resident has the right to request and receive an
676	organizational chart outlining the facility's chain of command for purposes of making requests and asserting
677	grievances.
678	(33) Every patient and resident shall have (39) Each resident has the right to compliance with the patient's
679	or resident's advance health-care health-care directive, power of attorney, <u>Delaware Medical Orders for Scope of</u>
680	Treatment, or similar document in accordance with and subject to Chapter 49 of Title 12 and Chapter 25 of this
681	title.
682	(34) Where a patient or (40) If a resident is adjudicated incompetent, is determined to be incompetent by
683	the patient's or resident's attending physician, or is unable to communicate, the patient's or resident's rights shall
684	devolve to the patient's or resident's next of kin, guardian or representative. resident's authorized representative, as
685	established under any of the following:
686	a. An advance health-care directive.
687	b. A medical durable power of attorney for health-care decisions.
688	c. A court appointed guardian under Chapters 39 and 39A of Title 12, in accordance with the
689	authority granted by the appointing court.
690	
	d. A surrogate appointed under Chapter 25 of this title.
691	<ul><li>d. A surrogate appointed under Chapter 25 of this title.</li><li>e. An individual who is otherwise authorized under applicable law to make the health-care decisions</li></ul>
692	e. An individual who is otherwise authorized under applicable law to make the health-care decisions
692 693	e. An individual who is otherwise authorized under applicable law to make the health-care decisions being made by execution of the DMOST form on the patient's behalf under Chapter 25A of this title.
692 693 694	e. An individual who is otherwise authorized under applicable law to make the health-care decisions being made by execution of the DMOST form on the patient's behalf under Chapter 25A of this title.  Section 25. Amend § 1122, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
692 693 694 695	e. An individual who is otherwise authorized under applicable law to make the health-care decisions being made by execution of the DMOST form on the patient's behalf under Chapter 25A of this title.  Section 25. Amend § 1122, Title 16 of the Delaware Code by making deletions as shown by strikethrough and insertions as shown by underline as follows:
691 692 693 694 695 696	e. An individual who is otherwise authorized under applicable law to make the health-care decisions being made by execution of the DMOST form on the patient's behalf under Chapter 25A of this title.  Section 25. Amend § 1122, Title 16 of the Delaware Code by making deletions as shown by strikethrough and insertions as shown by underline as follows:  § 1122. Devolution of rights.

699	others, shall devolve to the patient's next of kin, guardian, representative, sponsoring resident's authorized representative, as
700	established under any of the following:
701	(1) An advance health-care directive.
702	(2) A medical durable power of attorney for health-care decisions.
703	(3) A court appointed guardian pursuant to Chapters 39 and 39A of Title 12, in accordance with the
704	authority granted by the appointing court.
705	(4) A surrogate appointed under Chapter 25 of this title.
706	(5) An individual who is otherwise authorized under applicable law to make the health-care decisions
707	being made by execution of the DMOST form on the patient's behalf under Chapter 25A of this title.
708	(6) A sponsoring agency or representative payee (except payee, except where the facility itself is the
709	representative payee) selected pursuant to payee, selected under § 205(j) of the Social Security Act [42 U.S.C. §
710	405(j)].
711	Section 26. Amend § 1123, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
712	insertions as shown by underline as follows:
713	§ 1123. Notice to patient.
714	(a) Section 1121 of this title shall be posted conspicuously in a public place in all sanitoria, rest homes, nursing
715	homes, boarding homes and related institutions. long term care facilities.
716	(b) Copies of §1121 of this title shall be furnished to the patient or resident upon admittance to the facility; all
717	patients and residents currently residing in the facility; and the next of kin, guardian, representative, sponsoring agency or
718	representative payee of the patient and resident. Receipts for the statement signed by the aforesaid parties shall be retained
719	in the facility's files. authorized representative under § 1122 of this title. The long term care facility shall retain in its files a
720	statement signed by each person listed in this subsection that the person has received a copy of § 1122 of this title.
721	Section 27. Amend § 1124, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
722	insertions as shown by underline as follows:
723	§ 1124. Staff training; issuance of regulations.
724	(a) Each facility shall provide appropriate staff training to implement the bill of rights set forth in under § 1121 of
725	this title.
726	(b) Rules and regulations implementing this subchapter shall be developed by the Secretary of the Department of
727	Health and Social Services and shall be promulgated within 60 days after June 28, 1978.

728	Section 28. Amend § 1125, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
729	insertions as shown by underline as follows:
730	§ 1125. Investigation of grievances.
731	(a) The Secretary of the Department of Health and Social Services or the Secretary's designee shall have the right
732	and responsibility to shall independently investigate any grievance concerning sanitoria, rest homes, nursing homes,
733	boarding homes and related institutions long term care facilities.
734	(b) Upon completion of an investigation, the Secretary of the Department of Health and Social Services or the
735	Secretary's designee shall report the Secretary's or designee's findings to the complainants and to all other appropriate
736	agencies of the State, eounty county, or municipality as the case may be. If a grievance involves a protection and advocacy
737	agency client, the findings shall be shared with the protection and advocacy agency.
738	Section 29. Amend § 1126, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
739	insertions as shown by underline as follows:
740	§ 1126. Recording anatomical gift data.
741	(a) All sanitoria, rest homes and other health care facilities covered by this chapter long term care facilities shall, if
742	possible, ascertain from a patient resident upon admission whether or not the patient resident has donated all or part of the
743	patient's resident's own body as an anatomical gift either by will or by a form provided for in subchapter VIII of Chapter 17
744	of Title 24 in a manner permitted by § 2713 of this title and the person, institution institution, or organization to which such
745	gift has been made.
746	(b) All facilities as defined in subsection (a) of this section long term care facilities, as required by regulation, shall
47	maintain as part of a patient's resident's permanent record the information required under this section and such other
748	pertinent information about said anatomical gift which will facilitate the carrying out of the patient's resident's wishes in the
749	event of the patient's own resident's death.
750	(c) Upon the death of a patient resident who has made an anatomical gift, health care facilities as defined in
751	subsection (a) long term care facilities shall make every reasonable effort to contact without delay the person, institution
752	institution, or organization to which such gift has been made.
753	Section 30. Amend Subchapter II, Chapter 11, Title 16 of the Delaware Code by making deletions as shown by
754	strikethrough and insertions as shown by underline as follows:
755	§ 1127. Resident Transfer or Discharge.
756	(a) The facility must permit each resident to remain in the facility and not transfer or discharge the resident from
157	the long term care facility unless at least one of the following criteria has been met:

758	(1) The transfer or discharge is both necessary for the resident's welfare and the resident's needs cannot
759	be met in the facility with reasonable accommodations when assessed with due regard to the scope of the facility's
760	license.
761	(2) The discharge is appropriate because the resident's health has improved sufficiently so the resident no
762	longer needs the services provided by the facility.
763	(3) The transfer or discharge is appropriate because the safety of individuals in the facility is endangered
764	by the clinical or behavioral status of the resident.
765	(4) The transfer or discharge is appropriate because the health of other individuals in the facility would
766	otherwise be endangered.
767	(5) The resident has failed, after reasonable and appropriate notice, to pay for, or to have paid by
768	Medicare, Medicaid, or third party, a stay at the facility leading to discharge provided that:
769	a. A resident who becomes eligible for Medicaid after admission to a facility may only be charged
770	allowable charges under Medicaid.
771	b. A resident who has submitted the necessary paperwork for third party payment may not be
772	discharged if a final decision on the claim has not been issued.
773	(6) The facility ceases to operate.
774	(b) Documentation —
775	(1) Transfers or discharges under this section must be documented in the resident's clinical record and
776	must include all of the following:
777	a. The basis for the transfer or discharge under subsection (a) of this section.
778	b. In the case of a transfer or discharge under subsection (a)(1) of this section, all of the following:
779	1. The specific needs that cannot be met in the facility.
780	2. The attempts made to meet those needs.
781	3. The services available at the receiving facility to meet those needs.
782	c. The certification of the resident's personal attending physician that transfer or discharge is
783	necessary under subsection (a)(1) or (a)(2) of this section.
784	d. A physician certification that transfer or discharge is necessary under subsection (a)(3) or
785	subsection (a)(4) of this section.

786	(c) Before a long term care facility transfers or discharges a resident, the facility must issue a written notice of the
787	transfer or discharge to the resident or resident's authorized representative under § 1122 of this chapter and, if known, a
788	family member or legal representative of the resident, whose content conforms to subsection (b) of this section.
789	(d) Timing of the notice of transfer or discharge —
790	(1) Except as permitted under paragraph (d)(3) of this subsection, a notice of discharge must be issued by
791	the long term facility at least 30 days before the resident is transferred or discharged.
792	(2) A long term care facility may not discharge a resident during the pendency of administrative
793	proceedings implementing a resident's appeal of a discharge.
794	(3) Notice must be issued as soon as practicable before transfer or discharge when one of the following
795	standards is met:
796	a. An immediate transfer or discharge is required by the resident's urgent medical needs supported by
797	the certification required under paragraph (b) of this section.
798	b. There is a significant and immediate threat to the health or safety of other individuals in the long
799	term care facility as documented under paragraphs (b)(1)c. or (b)(1)d. of this section.
800	c. The resident was admitted solely on a respite basis not to exceed 14 days or as an emergency
301	placement by the Department not to exceed 21 days.
302	(e) The written notice described in subsection (d)(3) of this section must include all of the following in language
303	comprehensible to the ordinary layperson subject to revision to meet known special language considerations of the
804	recipient:
305	a. A detailed individualized explanation of each reason for the transfer or discharge.
806	b. The effective date of transfer or discharge.
307	c. The location to which the resident is transferred or discharged.
808	d. The time frame and procedure to appeal the action to the State.
809	e. The name, address, and telephone number of the State long-term care ombudsman and Division.
310	f. The name, address, and telephone number of the protection and advocacy agency for facility
311	residents with developmental disabilities or mental illness.
312	(f) In administrative and judicial proceedings implementing a resident's appeal of a transfer or discharge, resident
313	rights and protections conferred by applicable federal law must be considered.

314	(g) For any transfer or discharge authorized by subsection (a) of this section, the long term care facility shall
315	develop a plan with the participation of the resident and resident's authorized representative under § 1122 of this chapter, if
816	any, to assist with orientation and the safe and orderly transfer or discharge from the facility.
317	(h)(1) If a resident is transferred out of a long term care facility to an acute care facility or other specialized
818	treatment facility all of the following apply:
319	a. The long term care facility must accept the resident back when the resident no longer needs acute
820	or specialized care and there is space available in the facility.
821	b. If no space is available, the resident must be accepted into the next available bed.
322	(2) For purposes of this subsection, "specialized treatment facility" means a health care setting including,
323	settings licensed or certified pursuant under this chapter or Chapters 22, 50, or 51 of this title.
324	Section 31. Amend Subchapter III, Chapter 11, Title 16 of the Delaware Code by making deletions as shown by
325	strikethrough and insertions as shown by underline as follows:
326	Subchapter III. Abuse, Neglect, Mistreatment Mistreatment, or Financial Exploitation of Residents or Patients.
327	Section 32. Amend § 1131, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
328	insertions as shown by underline and redesignating accordingly as follows:
329	§ 1131. Definitions.
830	When used in this subchapter the following words shall have the meaning herein defined. To the extent the terms
331	are not defined herein, the words are to have their commonly accepted meaning. As used in this subchapter:
332	(1) Abuse shall mean "Abuse" means the infliction of injury, unreasonable confinement, intimidation, or
333	punishment with resulting physical harm, pain, or mental anguish and includes all of the following:
334	a. Physical abuse by unnecessarily inflicting Physical abuse. "Physical abuse" means the unnecessary
335	infliction of pain or injury to a patient or resident. This includes but is not limited to, "Physical abuse" includes
336	hitting, kicking, punching, slapping slapping, or pulling hair. When If any act constituting physical abuse has been
337	proved, proven, the infliction of pain is assumed. presumed.
838	b. Sexual abuse which includes, but is not limited to, Sexual abuse. "Sexual abuse" includes any sexual
339	contact, sexual penetration, or sexual intercourse, as those terms are defined in § 761 of Title 11, with a patient or
840	resident by an employee or volunteer working at a facility. It shall be nois not a defense that the sexual contact,
841	sexual penetration, or sexual intercourse was consensual.
842	c. Emotional abuse which includes, but is not limited to, Emotional abuse. "Emotional abuse" means the

use of oral, written, or gestured language that includes disparaging and derogatory terms to patients, residents,

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844	their families, or within their hearing distance, regardless of their age, ability to comprehend, or disability.
845	"Emotional abuse" includes the violation of resident rights and privacy through the posting of inappropriate
846	materials on social media. "Emotional abuse" includes all of the following: ridiculing, demeaning, humiliating, or
847	cursing at a patient or resident; punishment or deprivation; or threatening a patient or resident with
848	physical harm.
849	d. Medication diversion by knowingly, or intentionally, interrupting, obstructing, or altering (1)
850	Medication diversion. "Medication diversion" means the knowing or intentional interruption, obstruction, or
851	<u>alteration of</u> the delivery, or <u>administration</u> , <u>administration</u> of a prescription drug to a patient or resident, <del>providing</del>
852	that such prescription drug was: if both of the following apply:
853	1. Prescribed a. The prescription drug was prescribed or ordered by a health-care provider-licensed
854	<u>independent practitioner</u> for the patient or <u>resident; and resident.</u>
855	2. <u>b.</u> The interruption, obstruction, or alteration occurred without the prescription, or order, of
856	ahealth-care provider; prescription or order of a licensed independent practitioner.
857	e. A person is justified in engaging in conduct otherwise prohibited in paragraph (1)d. of this section if
858	the conduct was (2) "Medication diversion" does not mean conduct performed by any of the following:
859	1. A health-care provider, a. A licensed independent practitioner or licensed health-care
860	professional, professional who acted in good faith within the scope of the person's individual's practice or
861	employment; or employment.
862	2. A person b. An individual acting in good faith while rendering emergency care at the scene of an
863	emergency, emergency or accident.
864	(2) "Department" shall mean the Department of Health and Social Services or its designee.
865	(3) "Division" shall mean the Division of Long-Term Care Consumer Protection;
866	(4) "Facility" shall include: means all of the following:
867	a. Any facility required to be licensed under this chapter; chapter.
868	b. Any facility operated by or for the State which provides long-term care residential services; services.
869	c. The Delaware Psychiatric Center and hospitals eertified licensed by the Department of Health and
870	Social Services pursuant to § 5001 or § 5136 of this title; and under § 5001 and § 5136 of this title.
871	d. Any hospital as defined in § 1001(3) under Chapter 10 of this title. "Hospital" as defined in § 1001(3)
872	of this title-is included in the definition of facility only for the purposes and application of §§ 1131 and 1136 of

this title.

874	(5) "Financial exploitation" shall mean_means the illegal or improper use or abuse of a patient's or resident's
875	resources or financial rights by another person, whether for profit or other advantage.
876	(6) "Health-care provider" shall mean an individual licensed, certified or otherwise authorized or permitted by
877	law to provide health care in the ordinary course of business or practice of a profession. This is the same definition as
878	in § 2501 of this title.
879	(7) "High managerial agent" means an officer of a facility or any other agent in a position of comparable
880	authority with respect to the formulation of the policy of the facility or the supervision in a managerial capacity or
881	subordinate employees.
882	(8) "Investigation" shall mean_means the collection of evidence in response to a report_an allegation of abuse
883	neglect, mistreatment mistreatment, or financial exploitation of a resident or patient to determine if that resident or
884	patient has been abused, neglected, mistreated_mistreated, or financially exploited. The Division-Department_shall
885	develop protocols for its investigations which focus on ensuring the safety and well-being of the patient or resident and
886	which satisfy the requirements of this chapter.
887	() "Licensed independent practitioner" means a physician or an individual licensed and authorized to write
888	medical orders under Chapter 17 or Chapter 19 of Title 24 and who is providing care for the patient or resident or is
889	overseeing the health care provided to the resident.
890	(9) "Mistreatment" shall include means the inappropriate use of medications, isolation, or physical or
891	chemical restraints on or of a patient or resident.
892	(10) "Neglect" shall mean: means the failure to provide goods and services necessary to avoid physical harm
893	mental anguish, or mental illness. Neglect includes all of the following:
894	a. Lack of attention to physical needs of the patient or resident including, but not limited to including
895	toileting, bathing, meals meals and safety.
896	b. Failure to report patient or resident health problems or changes in health problems or changes in health
897	condition to an immediate supervisor or nurse.
898	c. Failure to carry out a prescribed treatment plan for a patient or resident.
899	d. A knowing failure to provide adequate staffing which results in a medical emergency to any patient or
900	resident where there has been <u>a</u> documented history of at least 2 prior cited instances of such inadequate staffing
901	within the past 2 years in violation of minimum maintenance of staffing levels as required by statute or regulations

promulgated by the Department, all so as to evidence a willful pattern of such neglect.

903	(11) "Person" means a human being and where appropriate and, where appropriate, a public or private
904	corporation, an entity, an unincorporated association, a partnership, a government_government, or governmental
905	instrumentality.
906	(12) "Protection and advocacy agency" shall mean the Community Legal Aid Society, Inc. or successor
907	agency designated the State protection and advocacy system pursuant to the following:
908	a. Protection and Advocacy for Individuals with Mental Illness Act (42 U.S.C. § 10801 et seq.);
909	b. Developmental Disabilities Assistance and Bill of Rights Act (42 U.S.C. § 15001 et seq.); or
910	c. Protection and advocacy for individual rights (29 U.S.C. § 794e).
911	(13) "Prescription drug" means a controlled substance as listed in subchapter II in Chapter 47 of this title or
912	any other drug that can only be dispensed upon written, or verbal, authorization from a licensed health-care
913	provider: drug required by federal or state law or regulation to be dispensed only by a prescription, which means a
914	lawful written or verbal order of a practitioner for a drug, including finished dosage forms and active ingredients,
915	subject to § 503(b) of the Federal Food, Drug, and Cosmetic Act (21 U.S.C. § 353(b)).
916	Section 33. Amend § 1132, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
917	insertions as shown by underline and redesignating accordingly as follows:
918	§ 1132. Reporting requirements.
919	(a)(1) Any employee of a facility or anyone person who provides services to a patient or resident of a facility on a
920	regular or intermittent basis who has reasonable cause to believe that a patient or resident in a facility has been abused,
921	mistreated, neglected neglected, or financially exploited shall immediately report such abuse, mistreatment, neglect neglect,
922	or financial exploitation to the Department by oral communication. A written report shall be filed by the employee or
923	person providing services to a patient or resident of a facility or service provider within 48 hours after the employee or
924	person providing services to a patient or resident of a facility service provider first gains knowledge of the abuse,
925	mistreatment, neglect or financial exploitation.
926	(2) In addition to the persons required to report abuse, neglect, mistreatment, or financial exploitation
927	under paragraph (a)(1) of this section, any other person, including a patient or facility resident, may contact the
928	Department to report any complaint concerning the health, safety, and welfare of patients or facility residents.
929	(3) The Department shall inform a person making a report under paragraphs (a)(1) or (a)(2) of this section
930	of the person's right to obtain information concerning the disposition of the report. Such person shall receive, if
931	requested, information on the general disposition of the report at the conclusion of the investigation.

932	(4) If the Department does not have jurisdiction over the report, the Department shall so advise the person
933	making the report under paragraphs (a)(1) or (a)(2) of this section and shall promptly refer the person to the
934	appropriate agency.
935	(b) Any person required by subsection (a) paragraph (a) or (c) of this section to make an oral and a written report
936	who fails to do so shall be is to be fined not more than \$1,000 or shall be imprisoned not more than 15 days, or both. In any
937	action brought under this section, if a court finds a violation, the court may award costs and attorney's fees.
938	(c) In addition to those persons subject to subsection (a) of this section, any other person may shall make
939	such a report, if such persons have the person has reasonable cause to believe that a patient or resident of a facility has been
940	abused, mistreated, neglected neglected, or financially exploited. Such reports are confidential and the reporting person
941	cannot be compelled to do either of the following:
942	(1) Notify the facility, care provider, or individual implicated in the event.
943	(2) Provide information regarding the reported abuse, neglect, mistreatment, or financial exploitation to
944	the facility, care provider, or individual implicated in the event.
945	(d) Any individual person who intentionally makes a false report under this subchapter shall be is guilty of a class
946	A misdemeanor.
947	(e) Any correspondence or other written communication from a resident or patient to the Department, the
948	Attorney General's office, the protection and advocacy agency and/or agency, or a law-enforcement agency shall, must, if
949	delivered to or received by a facility, be promptly forwarded, unopened, by the facility or service provider to the agency to
950	which it is written. Violation of this subsection is punishable by a civil penalty not to exceed \$1,000 per violation.
951	(f) Any correspondence or other written communication from the Department, the Attorney General's office, the
952	protection and advocacy agency and/or agency or a law-enforcement agency to a resident or patient shall, if delivered to or
953	received by the facility or other service provider, be promptly forwarded, unopened, by the facility or other service provider
954	to such resident or patient. Failure to comply with this section shall result in Violation of this subsection is punishable by a
955	civil penalty not to exceed \$1,000 per violation.
956	Section 34. Amend § 1133, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
957	insertions as shown by underline as follows:
958	§ 1133. Contents of reports.
959	The reports required under this subchapter shall contain <u>all of</u> the following information:
960	(1) The name and sex of the patient or-resident; the resident.
961	(2) The name and address of the facility in which the patient or resident resides; the resident resides.

962	(3) The age of the patient or resident, if known; the known.
963	(4) The name and address of the reporter and where the reporter can be contacted; any contacted.
964	(5) Any information relative to the nature and extent of the abuse, mistreatment or neglect, and
965	mistreatment, financial exploitation, or neglect and, if known to the reporter reporter, any information relative to
966	prior abuse, mistreatment mistreatment, financial exploitation, or neglect of such patient or resident; the resident.
967	(6) The circumstances under which the reporter became aware of the abuse, mistreatment or neglect; wha
968	mistreatment, financial exploitation, or neglect.
969	(7) What action, if any, was taken to treat or otherwise assist the patient or resident; and any resident.
970	(8) Any other information which the reporter believes to be relevant in establishing the cause of such
971	abuse, mistreatment mistreatment, financial exploitation, or neglect.
972	Section 35. Amend § 1134, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
973	insertions as shown by underline and redesignating accordingly as follows:
974	§ 1134. State response to reports of adult abuse, neglect, mistreatment mistreatment, or financial exploitation.
975	(a) The Department shall ensure that patients or residents are afforded the same rights and protections as other
976	individuals in the State.
977	(b) In addition to the persons required to report abuse, neglect, mistreatment or financial exploitation pursuant to §
978	1132(a) of this title, any other person, including a nursing facility resident or patient, may contact the Department to report
979	any complaint concerning the health, safety and welfare of facility residents and patients. [Repealed.]
980	(c) Establish The Department shall establish and maintain a 24-hour statewide toll-free telephone report line
981	operating at all times and capable of receiving reports of alleged abuse, neglect, mistreatment mistreatment, and financial
982	exploitation.
983	(d) In responding to abuse, neglect, mistreatment and financial exploitation complaints, the Division Upon receipt
984	of an allegation of abuse, neglect, mistreatment, or financial exploitation, the Department shall do all of the following:
985	(1) Receive and maintain reports in a computerized central data base.
986	(2) Acknowledge all complaints, when authorized by the person making the report. The
987	acknowledgement shall identify other relevant remedial agencies, including the protection and advocacy agency,
988	Office of the Long-Term Care Ombudsman, Ombudsperson, and victim rights resource organizations. If the
989	Division does not have jurisdiction over the complaint, its staff shall so advise the person making the complaint
990	and shall promptly refer the complainant to the appropriate agency

991	(3) Forward complaints to the appropriate Division Department staff who shall determine, through the use
992	of standard operating procedures developed by the Division, Department, whether an investigation should be
993	initiated to respond to the complaint. The protocols for making this determination shall be developed by the
994	Division Department and shall give priority to ensuring the well-being and safety of residents and patients.
995	(4) Begin the investigation within 24 hours of receipt of any report or complaint that alleges any of the
996	following:
997	a. A resident's or patient's health or safety is in imminent danger; or danger.
998	b. A resident or patient has died due to alleged abuse, neglect or mistreatment; or neglect, or
999	mistreatment.
1000	c. A resident or patient has been hospitalized or received medical treatment due to alleged abuse,
1001	neglect or mistreatment; or neglect, or mistreatment.
1002	d. If the report or complaint alleges the existence of circumstances that could result in abuse, neglect
1003	neglect, or mistreatment and that could place a resident's or patient's health or safety in imminent danger;
1004	<del>or danger.</del>
1005	e. A resident or patient has been the victim of financial exploitation or risk thereof and exigent
1006	circumstances warrant an immediate response.
1007	(5) Except in situations outlined in paragraph (d)(4) of this section, initiate and conclude an investigation
1008	within 10 days of receiving a report or complaint unless extenuating facts warrant a longer time period to complete
1009	the investigation.
1010	(5) Contact the appropriate law enforcement agency <u>immediately</u> upon receipt of any complaint requiring
1011	an investigation immediately under this section and shall provide the police with a detailed description of the
1012	complaint received.
1013	a. The appropriate law enforcement agency shall conduct its investigation or provide the Division,
1014	<u>Department</u> within a reasonable time period, an explanation detailing the reasons why it is unable to
1015	conduct the investigation.
1016	b. The Department may defer its own investigation in these circumstances until it receives
1017	appropriate guidance from the Attorney General's Office and the relevant police agency with respect to
1018	how to proceed with its investigation thereby assuring a coordinated investigation.
1019	c. Notwithstanding any provision of the Delaware Code to the contrary, to the extent the law
1020	enforcement agency with jurisdiction over the case is unable to assist, the Division Department may

request that the Delaware State Police exercise jurisdiction over the case and, upon such request, the Delaware State Police may exercise such jurisdiction.

(6) Upon receipt of any report pursuant to paragraph (d)(4) of this section, the law enforcement agency having jurisdiction shall conduct a full and complete criminal investigation based on their departmental policies and shall assess probable cause and effectuate arrests when appropriate. The Attorney General's Office or other law enforcement agency conducting the investigation shall keep the Division informed of the case status and all major decisions pursuant to Memoranda of Understanding between the Division and the Attorney General's Office and other relevant law enforcement agencies. The Memoranda of Understanding shall be executed within 180 days of the signing of this legislation and may be amended as needed. To the extent the criminal arrest and criminal prosecution, the Department of Justice shall keep the Division well informed of the case status and all major decisions, including but not limited to the disposition of criminal charges and the specifics of any sentencing order rendered.

- (7) The Department shall have Have the authority to secure a medical examination of a nursing facility resident or patient long term care facility resident or patient upon the consent of the resident or patient without the consent of the service provider long term care facility if the resident or patient has been reported to be a victim of abuse, neglect neglect, or mistreatment; provided, that such case is classified as an investigation pursuant to under this subchapter.
- (8) When a written report of abuse, neglect, mistreatment mistreatment, or financial exploitation is made by a person required to report under § 1132(a) of this title, the Division Department shall contact the person who made such report within 48 hours of the receipt of the report in order to ensure that full information has been received and to obtain any additional information, including medical records, which may be pertinent.
- (9) The Division shall conduct Conduct an investigation involving all reports which, if true, would constitute criminal offenses pursuant to any of the following provisions of Title 11 of the Delaware Code: Title 11: §§ 601, 602, 603, 604, 611, 612, 613, 621, 625, 626, 627, 631, 632, 633, 634, 635, 636, 645, 763, 764, 765, 767, 768, 769, 770, 771, 772, 773, 774, 775, 791, 841, 842, 843, 844, 845, 846, 848, 851, 861, 862 and 908 or an attempt to commit any such crime. Except for situations outlined in paragraph (d)(4) of this section requiring the initiation of an investigation within 24 hours, all other investigations under this subchapter shall be initiated within 10 days and conducted during that timeframe unless extenuating facts warrant a longer time period to complete the investigation.

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1050	(10) The Division shall develop Develop protocols to ensure that it shall conduct its investigation in
1051	coordination with the relevant law enforcement agency. The primary purpose of the Division's Department's
1052	investigation shall be the protection of the resident(s) or patient(s). resident or patient.
1053	(11) In Do any of the following when investigating abuse, neglect, mistreatment mistreatment, or
1054	financial exploitation reports, the Division may: reports:
1055	a. Make unannounced visit(s) visits to the facility facility, as required, to determine the nature and
1056	cause of the alleged abuse, neglect, mistreatment or financial exploitation; mistreatment, or financial
1057	exploitation.
1058	b. Interview available witnesses identified by any source as having personal knowledge relevant to
1059	the reported abuse, neglect, mistreatment or financial exploitation; mistreatment, or financial exploitation
1060	c. Conduct interviews in private unless the witness expressly requests that the interview not be
1061	private; private.
1062	d. Write an investigation report that includes the all of the following:
1063	1. The investigator's personal observations, a observations.
1064	2. A review of the medical and all other relevant documents and records, a records.
1065	3. A summary of each witness statement and a statement.
1066	4. A statement of the factual basis for the findings for each incident or problem alleged in the
1067	complaint.
1068	(12) Appointment of special investigators; powers and duties.
1069	a. The Secretary of the Department of Health and Social Services may appoint qualified persons to
1070	be special investigators for the Division of Long-Term Care Residents Protection. Such investigators
1071	shall hold office at the pleasure of the Secretary. Any person appointed pursuant to this section shall have
1072	a minimum of 10 years experience as a "police officer," as that term is defined in § 1911(a) of Title 11,
1073	significant investigatory experience while working as a police officer, shall be in good standing with the
1074	previous or present law-enforcement agency where such person is or was employed, and shall have such
1075	other qualifications deemed appropriate by the Secretary.
1076	b. Special investigators appointed under this section may conduct investigations of abuse, neglect,
1077	mistreatment or financial exploitation of residents of long-term care facilities and adults who are impaired
1078	anywhere in this State as directed by the Director of the Division of Long-Term Care Residents

Protection and shall have the power to make arrests and serve writs anywhere in this State. In conducting

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1080 such investigations, the special investigators shall have the statewide powers enumerated under § 1911 of 1081 Title 11 and such other powers as conferred by law on police officers, but such powers shall be limited to 1082 offenses involving abuse, neglect, mistreatment or financial exploitation of residents of long term care 1083 facilities and adults who are impaired anywhere in this State as directed by the Director of the Division of 1084 Long-Term Care Residents Protection. To the extent possible, special investigators pursuant to this 1085 section shall consult with the police agency having jurisdiction and the Director or the Director's designee 1086 prior to making an arrest and shall do so in all cases after making such arrest. 1087 c. The salary of special investigators shall be fixed by the Secretary within the appropriations made 1088 to the Department. 1089 d. Special investigators will assist in the training of other Division staff. 1090 (13) The Department the Office of the Attorney General and other law enforcement agencies shall 1091 develop Memoranda of Understanding pursuant to this subchapter which provide for timely notification, co-1092 investigation, referral of cases, including automatic referral in certain cases, and ongoing coordination in order to 1093 keep each other apprised of the status of their respective investigations. This paragraph shall become effective 1094 March 31, 1999. 1095 (14) If the Division suspects or discovers information indicating the commission of violations of 1096 standards of professional conduct by facilities licensed under this chapter or by staff employed by such facilities, 1097 the Division shall immediately contact the Office of the Attorney General and the relevant professional licensing 1098 board. 1099 (15) The Division and the Attorney General's Office shall cooperate with law enforcement agencies to 1100 develop training programs to increase the effectiveness of Division personnel, Attorney General's Office personnel 1101 and law enforcement officers in investigating suspected cases of abuse, neglect, mistreatment or financial 1102 exploitation. 1103 (16) A person required to report to the Division under § 1132(a) of this title shall be informed by the 1104 Division of the person's right to obtain information concerning the disposition of the report. Such person shall 1105 receive, if requested, information on the general disposition of the report at the conclusion of the investigation. 1106 (17) Before the completion of an investigation, the Division shall file a petition for the temporary care 1107 and protection of the resident or patient if the Division Department determines that immediate removal is 1108 necessary to protect the resident or patient from further abuse, neglect, mistreatment mistreatment, or financial

Released: 06/20/2017 03:42 PM

exploitation.

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1110	(18) Upon completing an investigation of a complaint, the Division Department shall take 1 or more of
1111	the following courses of action, as appropriate:
1112	a. If representatives of the Department, the Attorney General's Office and/or or the appropriate law
1113	enforcement agency are unable to substantiate a complaint that applicable laws or regulations have been
1114	violated the Department or appropriate law enforcement agency shall so advise the complainant and the
1115	facility, agency agency, or individual against which the complaint was made.
1116	b. If <u>Division Department</u> representatives are able to substantiate a complaint that applicable laws or
1117	regulations have been violated, the Division Department shall take appropriate enforcement action.
1118	c. Enforcement 1. An enforcement action may include instituting actions by the Division
1119	Department for injunctive relief or other relief deemed appropriate.
1120	2. The Office of the Attorney General shall provide legal advice and assist the Division
1121	Department to institute such proceedings. an enforcement action.
1122	d. If the Division Department discovers a deficiency in violation of federal laws or regulations or
1123	rules administered by any other government agency, the Division Department shall refer the matter
1124	directly to the appropriate government agency for an enforcement action.
1125	e. In the event that a criminal prosecution for abuse, neglect, mistreatment or financial exploitation is
1126	initiated by the Attorney General's Office pursuant to a report under this subchapter, and incarceration of
1127	the person who is the subject of the report is ordered by the Court, the Attorney General's Office shall
1128	keep the Division informed of actions taken by the Court which result in the release of any such
1129	individual, provided that the Attorney General's Office is represented at such a hearing.
1130	f. In the event that a criminal prosecution for abuse, neglect, mistreatment or financial exploitation is
1131	initiated by the Attorney General's Office against a person employed by or associated with a facility or
1132	organization required to be licensed or whose staff are required to be licensed under Delaware law, the
1133	Attorney General shall notify the Department within 48 hours and the Department shall then notify the
1134	person's employer:
1135	1. Upon return of an indictment charging such person with having committed at least one felony
1136	offense involving an allegation of abuse, neglect, mistreatment or financial exploitation; or
1137	2. Upon an adjudication of guilt of such person for any misdemeanor or violation, when such
1138	offense involved abuse, neglect, mistreatment or financial exploitation.

1139	(19) Protect the privacy of the nursing facility resident or patient and his or her family, and the Division
1140	long term care resident or patient and the patient or resident's family.
1141	a. The Department shall establish guidelines concerning the disclosure of information relating to
1142	complaints and investigations regarding abuse, neglect, mistreatment mistreatment, or financial
1143	exploitation involving that resident or patient. The Division
1144	b. The Department may require persons to make written requests for access to records maintained by
1145	the Division. Notwithstanding Chapter 100 of Title 29, the Division Department.
1146	c. Records maintained for investigations conducted under this section are not public records under
1147	Chapter 100 of Title 29 and the Department may only release information to persons who have a
1148	legitimate public safety need for such information and such information shall <u>must</u> be used only for the
1149	purpose for which it is released pursuant to under a user agreement with the Division. Department.
1150	(e) The protection and advocacy agency is authorized to complement the Department's complaint resolution
1151	system through monitoring, investigation investigation, and advocacy on behalf of facility patients or residents. In
1152	furtherance of this authority, protection and advocacy agency representatives may engage in <u>all of</u> the following functions:
1153	(1) Solicit and receive oral and written reports and complaints of abuse, neglect, mistreatment
1154	mistreatment, or financial exploitation of facility patients or residents; and residents.
1155	(2) Access a facility; interview patients, residents, facility staff and agents; and interview facility.
1156	(3) Interview patients, residents, facility staff, and agents; and inspect agents.
1157	(4) Inspect and copy records pertaining to the patient or resident with valid consent or as otherwise
1158	authorized by federal law.
1159	(f) The Department may develop protocols with the protection and advocacy agency to facilitate coordination
1160	whenever both agencies have initiated an overlapping investigation.
1161	(g) The immunities and protections compiled in § 1135 of this title shall apply to persons offering reports or
1162	testimony to initiate or support protection and advocacy agency investigation or advocacy.
1163	(h) Appointment of special investigators; powers and duties.
1164	(1) The Secretary of the Department may appoint qualified persons to be special investigators.
1165	a. Such investigators hold office at the pleasure of the Secretary.
1166	b. Any individual appointed under this section must have all of the following qualifications:
1167	1. A minimum of 10 years experience as a "police officer," as that term is defined in § 1911(a)
1168	of Title 11.

1169	2. Significant investigatory experience while working as a police officer.
1170	3. Be in good standing with the previous or present law-enforcement agency where such
1171	individual was or is employed,
1172	4. Such other qualifications deemed appropriate by the Secretary.
1173	(2) Special investigators appointed under this section may conduct investigations of abuse, neglect,
1174	mistreatment, or financial exploitation of patients and residents of facilities and adults who are impaired as defined
1175	in § 3902 of Title 31 anywhere in this State as directed by the Department and shall have the power to make
1176	arrests and serve writs anywhere in this State.
1177	a. In conducting such investigations, the special investigators have the statewide powers enumerated
1178	under § 1911 of Title 11 and such other powers as conferred by law on police officers, but such powers
1179	are limited to offenses involving abuse, neglect, mistreatment, or financial exploitation of patients and
1180	residents of long term care facilities and adults who are impaired anywhere in this State as directed by the
1181	Department.
1182	b. To the extent possible, special investigators under this section may consult with the police agency
1183	having jurisdiction and the Department prior to making an arrest and shall do so in all cases after making
1184	such arrest.
1185	(3) The Secretary of the Department shall fix the salary of special investigators within the appropriations
1186	made to the Department.
1187	(4) Special investigators shall assist in the training of other Department staff.
1188	(i) Upon receipt of any report under paragraph (d)(5) of this section, the law enforcement agency having
1189	jurisdiction shall conduct a full and complete criminal investigation based on their departmental policies and shall assess
1190	probable cause and effectuate arrests when appropriate.
1191	(1) The Attorney General's Office or other law enforcement agency conducting the investigation shall
1192	keep the Department informed of the case status and all major decisions under memoranda of understanding
1193	between the Department and the Attorney General's Office and other relevant law enforcement agencies entered
1194	into under subsection (j) of this section.
1195	(2) The Department of Justice shall keep the Department well informed of the case status and all major
1196	decisions, including the disposition of criminal charges and the specifics of any sentencing order rendered.
1197	(j) The Department, the Office of the Attorney General, and other law enforcement agencies shall develop
1198	memoranda of understanding under this subchapter which provide for timely notification, co-investigation, referral of cases

1199	including automatic referral in certain cases, and ongoing coordination in order to keep each other apprised of the status of
1200	their respective investigations. The Memoranda of Understanding may be amended as needed.
1201	(k) If the Department suspects or discovers information indicating the commission of violations of standards of
1202	professional conduct by facilities licensed under this chapter or by staff employed by such facilities, the Department shall
1203	immediately contact the Office of the Attorney General and the relevant professional licensing board.
1204	(l) The Department and the Attorney General's Office shall cooperate with law enforcement agencies to develop
1205	training programs to increase the effectiveness of Department personnel, Attorney General's Office personnel, and law
1206	enforcement officers in investigating suspected cases of abuse, neglect, mistreatment, or financial exploitation.
1207	(m) In the event that a criminal prosecution for abuse, neglect, mistreatment, or financial exploitation is initiated
1208	by the Attorney General's Office based on a report under this subchapter, and incarceration of the individual who is the
1209	subject of the report is ordered by the Court, the Attorney General's Office shall keep the Department informed of actions
1210	taken by the Court which result in the release of any such individual, provided that the Attorney General's Office is
1211	represented at such a hearing.
1212	(n) In the event that a criminal prosecution for abuse, neglect, mistreatment, or financial exploitation is initiated by
1213	the Attorney General's Office against a person employed by or associated with a facility or organization required to be
1214	licensed or whose staff are required to be licensed under Delaware law, the Attorney General shall notify the Department
1215	within 48 hours and the Department shall then notify the individual's employer as follows:
1216	(1) When such individual is charged with having committed at least one felony offense involving an
1217	allegation of abuse, neglect, mistreatment, or financial exploitation.
1218	(2) Upon an adjudication of guilt of such person for any misdemeanor or violation, when such offense
1219	involved abuse, neglect, mistreatment, or financial exploitation.
1220	Section 36. Amend § 1135, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
1221	insertions as shown by underline as follows:
1222	§ 1135. Immunities and other protections.
1223	(a) No A person making any oral or written report pursuant to under this subchapter shall be is not liable in any
1224	civil or criminal action by reason of such report where such report was made in good faith or under the reasonable belief
1225	that such abuse, financial exploitation, mistreatment mistreatment, or neglect has taken place.
1226	(b) No facility shall A facility may not discharge, or in any manner discriminate or retaliate against any person, by
1227	any means whatsoever, who in good faith makes or causes to be made, a report under this subchapter, or who testifies or

1228	who is about to testify in any proceeding concerning abuse, financial exploitation, mistreatment mistreatment, or neglect of
1229	patients or residents in said of a facility.
1230	(c) Any facility which discharges, discriminates discriminates, or retaliates against a person because the person has
1231	reported, testified testified, or is about to testify concerning abuse, financial exploitation, mistreatment mistreatment, or
1232	neglect of patients or residents shall be is liable to such person for treble damages, eosts costs, and attorney fees. Where If
1233	a facility discharges, demotes demotes, or retaliates by any other means, means against a person after the person made a
1234	report, testified, or was subpoenaed to testify as a result of a report authorized under this subchapter, there shall be is a
1235	rebuttable presumption that such facility discharged, demoted demoted, or retaliated against such person as a result of such
1236	report or testimony.
1237	(d) This section shall does not apply to any person who has engaged in the abuse, financial exploitation,
1238	mistreatment mistreatment, or neglect of a patient or resident.
1239	Section 37. Amend § 1136, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
1240	insertions as shown by underline as follows:
1241	§ 1136. Violations.
1242	(a) Any person, person who knowingly or recklessly abuses, mistreats mistreats, or neglects a patient or resident of
1243	a facility shall be is guilty of a class A misdemeanor.
1244	Where abuse results in (1) If the abuse involves sexual contact such person shall be is guilty of a class G
1245	felony. Where
1246	(2) If the abuse, mistreatment mistreatment, or neglect results in serious physical injury, sexual
1247	penetration penetration, or sexual intercourse, such person shall be is guilty of a class C felony. Where
1248	(3) If the abuse, mistreatment mistreatment, or neglect results in death, then the person shall be is guilty
1249	of a class A felony.
1250	(b) Any person who knowingly causes medication diversion of a patient, patient or resident, shall be is guilty of a
1251	of the following:
1252	(1) A class G felony and guilty of a felony.
1253	(2) A class F felony, if committed by a health-care professional.
1254	(c) Any person who knowingly exploits commits financial exploitation of a patient's or resident's resources shall
1255	be is guilty of a the following:
1256	(1) A class A misdemeanor where if the value of the resources is less than \$1,000 and shall be guilty of a
1257	<u>\$1,000.</u>

1258	(2) A class G felony where if the value of the resources is \$1,000 or more.
1259	(d) Any member of the board of directors or a high managerial agent who knows that patients or residents of the
1260	facility are being abused, mistreated or neglected mistreated, neglected, or financially exploited and fails to promptly take
1261	corrective action shall be is guilty of a class A misdemeanor.
1262	(e) Nothing in this section shall preclude a separate charge, conviction conviction, and sentence for any other
1263	crime set forth in this title, or in the Delaware Code.
1264	Section 38. Amend § 1138, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
1265	insertions as shown by underline as follows:
1266	§ 1138. Suspension or revocation of license for violation by facility.
1267	Upon a finding that abuse, mistreatment-mistreatment, financial exploitation, or neglect has occurred in a facility,
1268	the Department or the Attorney General shall notify the appropriate licensing board and, if such facility receives public
1269	funding, the appropriate state or federal agency. If, after a hearing, if it is determined that a member of the board of
1270	directors or a high managerial agent knew that patients or residents were abused, mistreated mistreated, financially
1271	exploited, or neglected and failed to promptly take corrective action, the appropriate board shall suspend or revoke such
1272	Department must suspend or revoke the facility's license.
1273	Section 39. Amend § 1139, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
1274	insertions as shown by underline as follows:
1275	§ 1139. Treatment by spiritual means.
1276	Nothing in this subchapter shall may be construed to mean that a patient or resident is abused, mistreated
1277	mistreated, or neglected for the sole reason the patient or resident relies upon, or is being furnished with, treatment by
1278	spiritual means through prayer alone in accordance with the tenets and practices of a recognized church or religious
1279	denomination, nor shall may anything in this subchapter be construed to authorize or require any medical care or treatment
1280	over the implied or express objection of said patient or resident.
1281	Section 40. Amend Subchapter IV, Chapter 11, Title 16 of the Delaware Code by making deletions as shown by
1282	strikethrough and insertions as shown by underline as follows:
1283	Subchapter IV. Criminal Background Checks; Mandatory Drug Screening; Long Term Care Facilities; Nursing
1284	Home Compliance with Title XIX of the Social Security Act.
1285	Section 41. Amend§ 1141, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
1286	insertions as shown by underline and redesignating accordingly as follows:
1287	§ 1141. Criminal background checks.

1288	(a) Purpose. — The purpose of the criminal background check and drug screening requirements of this section and
1289	§ 1142 of this title is the protection of the safety and well-being of residents of nursing facilities and similar long term care
1290	facilities licensed pursuant to this chapter. These sections shall be construed broadly to accomplish this purpose.
1291	(b) Definitions. — As used in this subchapter:
1292	(1) "Applicant" means any of the following:
1293	a. A person seeking employment in a facility, as defined below; facility.
1294	b. A current employee of a facility who seeks a promotion in the facility; facility.
1295	c. A self-employed person or a person employed by an agency for work in a facility; facility.
1296	d. A current employee of a facility or a person as defined in paragraph (b)(1)c. of this section above
1297	who the Department of Health and Social Services has a reasonable basis to suspect has been arrested for
1298	a disqualifying crime since becoming employed or commencing work; work.
1299	e. A former employee who consents prior to leaving employment to periodic review of his or her
1300	criminal background for a fixed time period.
1301	(2) "Background Check Center (BCC)" means the electronic system which combines the data streams
1302	from various sources within and outside the State in order to assist an employer in determining the suitability of a
1303	person for employment in a nursing facility or similar facility long term care facility.
1304	(3) "Criminal history" means a report from the Department of Health and Social Services regarding its
1305	review of the applicant's entire federal criminal history from the Federal Bureau of Investigation, pursuant to under
1306	Public Law 92-544 as amended (28 U.S.C. § 534) § 534), and his or her the applicant's Delaware record from the
1307	State Bureau of Identification.
1308	(4) "Department" means the Department of Health and Social Services (DHSS).
1309	(5) "Facility" means any facility licensed pursuant to this chapter, including but not limited to nursing
1310	facilities (commonly referred to as nursing homes), assisted living facilities, intermediate care facilities for persons
1311	with intellectual disability; neighborhood group homes, family care homes, rest residential homes, intensive
1312	behavioral support and educational residences; retirement homes and rehabilitation homes with such terms to have
1313	such meaning as set forth in this title or, if not defined therein, as such terms are commonly used. under
1314	Subchapter I of this chapter.
1315	(6) "Grandfathered employee" means an employee of a facility who was not fingerprinted pursuant to this
1316	statute because the employment commenced before the effective date of the statute (March 31, 1999), and no
1317	requirement for fingerprinting has since applied (see paragraph (b)(1) of this section above).

1318	(7) "SBI" means the State Bureau of Identification.
1319	(c) No An employer may not employ an applicant for work in a facility before obtaining a criminal history. The
1320	criminal history of any person not employed directly by the facility must be provided to the facility upon the person's
1321	commencement of work.
1322	(d) Conditional hire. — The requirements of subsection (c) of this section may be suspended for 60 days if the
1323	employer wishes to employ the applicant on a conditional basis.
1324	(1) Before an employer may offer conditional employment, the employer must receive verification that
1325	the applicant has been fingerprinted by the SBI for purposes of the criminal history. No
1326	(2) The Department may not issue a criminal history will be issued if the applicant fails to provide
1327	information to DHSS-the Department regarding the status or disposition of an arrest within 45 days from the date
1328	of notice from DHSS the Department of an open criminal charge. DHSS-The Department may extend the time
1329	limits for good cause shown.
1330	(e) No An employer is permitted to may not employ or continue to employ a person an individual with a
1331	conviction deemed disqualifying by DHSS's the Department's regulations.
1332	(f) Any employer who employs an applicant and fails to secure a criminal history shall be is subject to a civil
1333	penalty of not less than \$1,000 nor more than \$5,000 for each violation. An employer is also subject to this penalty if that
1334	employer conditionally employs an applicant before receiving verification that the applicant has been fingerprinted for
1335	purposes of the criminal history.
1336	(g) The criminal history provided to the employer is strictly confidential. It may be used solely to determine the
1337	suitability of an applicant for employment or continued employment in a facility. It must be stored in a manner that
1338	maintains its confidentiality.
1339	(h) No An applicant is permitted to may not be employed in a facility, other than conditionally pursuant to under
1340	subsection (d) of this section above, section, until the applicant's employer has secured the applicant's criminal history.
1341	(i) Before an applicant is permitted to be employed in a facility, the applicant must, upon request, do all of the
1342	following:
1343	(1) Provide accurate information sufficient to secure a criminal history; history.
1344	(2) Execute a full release to enable the employer to secure a criminal history and to update the criminal
1345	history while employed; employed.
1346	(3) Execute a full release giving the employer permission to provide the criminal history to the facility
1347	where the work is to be performed if the employer is other than the facility.

1348	(j) An applicant who fails to comply with subsection (i) of this section is subject to a civil penalty of not less than
1349	\$1,000 nor more than \$5,000 for each violation.
1350	(k) All grandfathered employees must be fingerprinted by the SBI within 120 days from the date of BCC
1351	implementation. SBI:
1352	(1) Shall use the fingerprints to establish the grandfathered employee's identity and to assign an SBI
1353	identification number for the sole purpose of enabling the person's criminal record to be monitored for new arrests
1354	while the grandfathered employee continues to work at a nursing facility or similar facility;
1355	(2) Shall not secure a state or federal criminal history on the grandfathered employee unless the
1356	grandfathered employee is also an applicant as defined in subsection (b) of this section above;
1357	(3) Shall comply with § 1911 of Title 11.
1358	(1) No employer is permitted to continue to employ a grandfathered employee who has not been fingerprinted
1359	within 120 days from the date of BCC implementation and assigned an SBI number.
1360	(m) DHSS The Department shall promulgate regulations regarding all of the following:
1361	(1) The criteria it uses to determine unsuitability for employment; employment.
1362	(2) The policies and procedures for preparing the criminal history which govern the frequency of
1363	criminal record review and updating; updating.
1364	(3) The frequency with which fingerprints must be obtained; obtained.
1365	(4) The information that DHSS the Department provides in the criminal history about disqualifying and
1366	nondisqualifying criminal convictions; convictions.
1367	(5) The methods for notifying applicants and employers of the results of DHSS's the Department's
1368	review, and for providing applicants with the criminal history; history.
1369	(6) The administrative review process available to a person desiring to contest adverse information;
1370	information.
1371	(7) Other provisions required to achieve the purpose of this section.
1372	Section 42. Amend § 1142, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
1373	insertions as shown by underline as follows:
1374	§ 1142. Mandatory drug screening.
1375	(a) NoAn employer is permitted to may not employ an applicant, as defined in § 1141 of this title, applicant
1376	without first obtaining the results of that applicant's mandatory drug screening.

1377	(b) All applicants, as defined in § 1141 of this title, applicants must submit to mandatory drug screening, as
1378	specified by regulations promulgated by the Department of Health and Social Services (DHSS). Department.
1379	(c) DHSS-The Department shall promulgate regulations, regarding the pre-employment testing of all applicants,
1380	for use of <u>all of</u> the following illegal drugs:
1381	(1) Marijuana/cannabis; Marijuana/cannabis.
1382	(2) Cocaine; Cocaine.
1383	(3) Opiates; Opiates.
1384	(4) Phencyclidine ("PCP"); Phencyclidine ("PCP").
1385	(5) Amphetamines; Amphetamines.
1386	(6) Any other illegal drug specified by DHSS, pursuant to the Department under regulations promulgated
1387	<del>pursuant to <u>under</u> this section.</del>
1388	(d) An agency, including but not limited to-temporary agencies, must provide the drug screening results it receives
1389	regarding an applicant referred to work in a facility, as defined in § 1141 of this title, facility to that particular facility so
1390	that the facility is better able to make an informed decision whether to accept the referral.
1391	(e) The employer must provide confirmation of the drug screen in the manner prescribed by DHSS's the
1392	<u>Department's</u> regulations.
1393	(f) Any employer who fails to comply with the requirements of this section is subject to a civil penalty of not less
1394	than \$1,000 nor more than \$5,000 for each violation.
1395	Section 43. Amend § 1143, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
1396	insertions as shown by underline as follows:
1397	§ 1143. Standards of care for nursing homes providing care to Medicaid recipients.
1398	(f) The Secretary of the Department of Health and Social Services or the Secretary's designee shall have
1399	jurisdiction to hear any matter arising under subsections (a) and (e) of this section and shall have the power to impose any
1400	remedy listed under subsections (b), (e) (c), and (d) of this section. Any party who is not satisfied with a decision of the
1401	Secretary or the Secretary's designee may appeal to the Superior Court for the county in which the facility is located. Such
1402	appeal must be filed within 30 days from the date of the Secretary's or the Secretary's designee's decision and shall must be
1403	on the record made before the Secretary or the Secretary's designee.

Section 44. Amend Subchapter V, Chapter 11, Title 16 of the Delaware Code by making deletions as shown by

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strikethrough and insertions as shown by underline as follows:

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1406	Subchapter V. Home Health Agencies and Private Residences — Criminal Background Checks; Drug Testing =
1407	Home Care Agencies.
1408	Section 45. Amend § 1145, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
1409	insertions as shown by underline and redesignating accordingly as follows:
1410	§ 1145. Criminal background checks.
1411	(a) Purpose. —The purpose of the criminal background check and drug screening requirements of this section and
1412	§ 1146 of this title is the protection of the safety and well-being of residents of this State who use the services of home
1413	health agencies, hospice agencies, or personal assistance services agencies licensed pursuant to under this title or who
1414	employ a person to provide care in a private residence, as defined below. residence. These sections shall must be construed
1415	broadly to accomplish this purpose.
1416	(b) Definitions. —As used in this subchapter:
1417	(1) "Applicant" means any of the following:
1418	a. A person seeking employment with an employer, as defined below; employer.
1419	b. A current employee who seeks a promotion from an employer, as defined below; employer.
1420	c. A self-employed person seeking employment in a private residence for the purpose of providing
1421	services to protect the health, safety safety, and well-being of an individual who requires home health
1422	care service as defined in § 122(3)o. § 122(3)m, § 122(3)o., or § 122(3)x. of this title.
1423	d. A current employee of an employer as defined below who DHSS who the Department has a
1424	reasonable basis to suspect has been arrested for a disqualifying crime since becoming employed.
1425	e. A former employee who consents prior to leaving employment to periodic review of his or her the
1426	former employee's criminal background for a fixed time period.
1427	() "Authorized representative" means an individual who has the highest priority to act for the patient
1428	under law, and who has the authority to make decisions with respect to the patient's health care preferences. The
1429	patient's authorized representative can be one of the following:
1430	a. An individual designated by a patient under an advance health-care directive; an agent under a
1431	medical durable power of attorney for health-care decisions.
1432	b. A guardian of the person appointed under Chapter 39 or 39A of Title 12, in accordance with the
1433	authority granted by the court; a surrogate appointed under Chapter 25 of this title.
1434	c. An individual who is otherwise authorized under applicable law to make health care decisions on
1435	the patient's behalf, if the patient lacks decision-making capacity.

1436	(2) "Criminal history" means a report from the Department of Health and Social Services regarding its
1437	review of the applicant's entire federal criminal history from the Federal Bureau of Investigation, pursuant to
1438	Public Law 92-544 as amended (28 U.S.C. § 534) and his or her Delaware record from the State Bureau of
1439	Identification.
1440	(3) "Background Check Center (BCC)" means the electronic system which combines the data streams
1441	from various sources within and outside the State in order to assist an employer in determining the suitability of a
1442	person for employment in a nursing facility or similar facility, or home care agency or private residence.
1443	() "Criminal history" means a report from the Department regarding its review of the applicant's entire
1444	federal criminal history from the Federal Bureau of Investigation, under Public Law 92-544 as amended (28
1445	U.S.C. § 534) and the applicant's Delaware record from the State Bureau of Identification.
1446	(4) "Department" means the Department of Health and Social Services (DHSS). Services.
1447	(5) "Employer" means: means a home care agency as defined in this section; agency; a management
1448	company that contracts to provide services on behalf of a home care agency; or other business entity (including but
1449	not limited to a temporary employment agency) entity, including a temporary employment agency, that contracts
1450	to provide services on behalf of a home care agency.
1451	(6) "Grandfathered employee" means an employee of an Employer who was not fingerprinted pursuant to
1452	this statute because the employment commenced before July 1, 2001, and no requirement for fingerprinting has
1453	since applied. See paragraph (b)(1) of this section above.
1454	(7) "Home care agency" includes means all programs or agencies licensed pursuant to § 122(3)(m), or
1455	(3)(o), or $(3)(x)$ under § 122(3)m., § 122(3)o., or § 122(3)x. of this title that provide services to individuals in their
1456	private residence, as defined below- residence.
1457	(8) "Private residence" means the domicile of the individual in need of care, either personally owned by
1458	that individual or considered the place of residence of that individual. A private residence does not include those
1459	healthcare facilities licensed by the Department of Health and Social Services under Chapter 11 of this title.
1460	(9) "SBI" means the State Bureau of Identification.
1461	(c) No An employer is permitted to may not employ an applicant for work in a private residence before getting
1462	obtaining a criminal history.
1463	(1) Upon request request, the criminal history must be provided to the person for whom the services are to
1464	be provided, or to the person's guardian, agent for health care decisions, or surrogate authorized representative
1465	upon the applicant's commencement of work.

1466	(d) A private individual seeking to hire or employ a self-employed individual to provide services in a private
1467	residence may secure access to the BCC from DHSS. the Department.
1468	(1) The BCC user fee shall be set by regulation, but may not exceed that charged to an employer.
1469	(2) The cost of the criminal background check from SBI and/or or drug screening shall must be borne by
1470	the person making the request.
1471	(e) Conditional hire. — The requirements of subsection (c) of this section may be suspended for 60 days from the
1472	date of hire if the employer wishes to employ the applicant on a conditional basis.
1473	(1) Before an employer may offer conditional employment, the employer must receive verification that
1474	the applicant has been fingerprinted by the SBI for purposes of the criminal history. No
1475	(2) The Department may not issue a criminal history will be issued if the applicant fails to provide
1476	information to DHSS the Department regarding the status or disposition of an arrest within 45 days from the date
1477	of notice from DHSS the Department of an open criminal charge. DHSS The Department may extend the time
1478	limits for good cause shown. No
1479	(f) employer An employer, other than a private person is permitted to person, may not employ or continue to
1480	employ an individual with a conviction deemed disqualifying by DHSS the Department's regulations.
1481	(g) Any employer employer, other than a private person, who employs an applicant and fails to secure a
1482	criminal history shall be is subject to a civil penalty of not less than \$1,000 nor more than \$5,000 for each violation. An
1483	employer is also subject to this penalty if that employer conditionally employs an applicant before receiving verification
1484	that the applicant has been fingerprinted for purposes of the criminal history.
1485	(h) The criminal history provided to the employer is strictly confidential. It may be used solely to determine the
1486	suitability of an applicant for employment or continued employment in a private residence.
1487	(i) No applicant is permitted to be employed by an employer other than conditionally pursuant to under subsection
1488	(e) of this section above, section until the applicant's employer has secured the applicant's criminal history.
1489	(j) Before an applicant is permitted to may be employed by an employer, the applicant must, upon request: request
1490	do any of the following:
1491	(1) Provide accurate information sufficient to secure a criminal history; history.
1492	(2) Execute a full release to enable the employer to secure a criminal history and to update the criminal
1493	history while employed; employed.

1494	(3) Execute a full release giving the employer permission to provide the criminal history to the person for
1495	whom the services are to be provided, or to the person's guardian, agent for health care decisions, or surrogate.
1496	authorized representative.
1497	(k) An applicant who fails to comply with subsection (j) of this section is subject to a civil penalty of not less than
1498	\$1,000 nor more than \$5,000 for each violation.
1499	(1) All grandfathered employees must be fingerprinted by SBI and be registered in the BCC within 120 days from
1500	the date of BCC implementation. SBI:
1501	(1) Shall use the fingerprints to establish the grandfathered employee's identity and to assign an SBI
1502	identification number for the sole purpose of enabling the person's criminal record to be monitored for new arrests
1503	while employed in a private residence.
1504	(2) Shall not secure a state or federal criminal history on the grandfathered employee, unless the
1505	grandfathered employee is also an applicant as defined in subsection (b) of this section above;
1506	(3) Shall comply with § 1911 of Title 11.
1507	(m) No employer is permitted to continue to employ a grandfathered employee who has not been fingerprinted and
1508	assigned an SBI number within 120 days from the date of BCC implementation.
1509	(n) DHSS The Department shall promulgate regulations regarding all of the following:
1510	(1) The criteria it uses to determine unsuitability for employment; employment.
1511	(2) The policies and procedures for preparing the criminal history which govern the frequency of criminal
1512	record review and updating; updating.
1513	(3) The frequency with which fingerprints must be obtained; obtained.
1514	(4) The information that DHSS the Department provides in the criminal history about disqualifying and
1515	nondisqualifying criminal convictions; non-disqualifying criminal convictions.
1516	(5) The methods for notifying applicants and employers of the results of DHSS's the Department's
1517	review, and for providing applicants with the criminal history; history.
1518	(6) The administrative review process available to a person desiring to contest adverse information;
1519	information.
1520	(7) Other provisions required to achieve the purpose of this section.
1521	Section 46. Amend § 1146, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
1522	insertions as shown by underline and redesignating accordingly as follows:
1523	§ 1146. Mandatory drug screening.

1524	(a) Definitions. —
1525	(1) "Applicant" is defined in § 1145 of this title.
1526	(2) "Department" means the Department of Health and Social Services (DHSS).
1527	(3) "Employer" means: a home care agency as defined in this section; a management company that contracts
1528	to provide services on behalf of a home care agency; or other business entity (including but not limited to a temporary
1529	employment agency) that contracts to provide services on behalf of a home care agency.
1530	(4) "Home care agency" includes all programs or agencies licensed pursuant to § 122(3)(m), or (3)(o), or
1531	(3)(x) of this title that provide services to individuals in their private residence, as defined below.
1532	(5) "Private residence" means the domicile of the individual in need of care, either personally owned by that
1533	individual or considered the place of residence of that individual. A private residence does not include those healthcare
1534	facilities licensed by the Department of Health and Social Services under Chapter 11 of this title.
1535	(b) No An employer is permitted to may not employ any applicant without first obtaining the results of that
1536	applicant's mandatory drug screening.
1537	(c) All applicants, with the exception of <u>a self-employed individual seeking employment from a private person to</u>
1538	provide services in a private residence, must submit to mandatory drug screening, as specified by regulations promulgated
1539	by DHSSthe Department. The requirement for drug screening for self-employed persons seeking employment in a private
1540	residence is left to the discretion of the employer. individual in need of care in the private residence.
1541	(d) DHSS-The Department shall promulgate regulations regarding the pre-employment screening of all applicants
1542	for use of the following illegal drugs:
1543	(1) Marijuana/cannabis; Marijuana/cannabis.
1544	(2) Cocaine; Cocaine.
1545	(3) Opiates; Opiates.
1546	(4) Phencyclidine ("PCP"); Phencyclidine ("PCP").
1547	(5) Amphetamines; Amphetamines.
1548	(6) Any other illegal drug specified by DHSS, pursuant to the Department under regulations promulgated
1549	pursuant to_under_this section.
1550	(e) No An employer may not employ an applicant for work in a private residence before getting the results of that
1551	applicant's drug screening. Upon request, the results of the drug screen must be provided upon the applicant's
1552	commencement of work to the person for whom the services are to be provided, or to the person's guardian, agent for health

care decisions, or surrogate.authorized representative.

1553

1554	(f) The employer must provide confirmation of the drug screen in the manner prescribed by DHSS's the
1555	<u>Department's</u> regulations.
1556	(g) Any employer who fails to comply with the requirements of this section shall be_is_subject to a civil penalty of
1557	not less than \$1,000 nor more than \$5,000 for each violation.
1558	Section 47. Amend § 1151, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
1559	insertions as shown by underline as follows:
1560	§ 1151. Definitions.
1561	As used in this subchapter:
1562	(1) "Agency" means any private or public agency operating in the State, one of whose purposes is the funding,
1563	provision or regulation of health care services.
1564	(2) "Long-term care facility" means any facility, institution, foster home, group living arrangement, adult care
1565	home or any other facility which is required to be licensed under this chapter. facilty as defined in § 1102 of this
1566	<u>chapter.</u>
1567	(3) "Long-Term Care Ombudsperson" or "Ombudsperson" means the person designated under § 307(a)(12) of
1568	the Older Americans ActAmendments of 1987 (42 U.S.C. § 3027(a)(12)), Act, as amended (42 U.S.C. § 3001 et. seq.)
1569	to perform the mandated functions of the Office of the Long-Term Care Ombudsperson in the State, or the
1570	Ombudsperson's designee.
1571	(4) "Record" means any medical, social social, or financial information pertaining to a resident of a long-term
1572	care facility which is maintained by any agency regulated under this chapter or Chapter 10 of this title; provided,
1573	however, that "record" shall-does not include criminal investigative files.
1574	Section 48. Amend § 1152, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
1575	insertions as shown by underline as follows:
1576	§ 1152. Purpose and duties.
1577	The purpose of the Ombudsperson is to provide a program to advocate for and promote the adequacy of care
1578	received and the quality of life experienced by residents of long-term care facilities in Delaware. The Ombudsperson shall
1579	have the power to:
1580	(7) Perform other duties as mandated by the Older Americans Act of 1965, as amended (42 U.S.C. § 3001 et.
1581	<u>seq.)</u> .
1582	Section 49. Amend § 1180, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
1583	insertions as shown by underline and redesignating accordingly as follows:

1584	§ 1180. Definitions.
1585	As used in this subchapter:
1586	(1) The terms "CMS," "DHSS," "managed care company under contract to the Medicaid agency," "Medicaid,"
1587	"Medicaid resident day," "nursing facility," "nursing facility services," have the meaning given these terms in Chapter
1588	65 of Title 30.
1589	() "CMS" means as defined in § 6501 of Title 30.
1590	
1591	() "Managed care company under contract to the Medicaid agency" means an entity as defined in § 6501 of
1592	<u>Title 30.</u>
1593	() "Medicaid" means as defined in § 6501 of Title 30.
1594	(2) "Medicaid enrolled nursing facility" means a nursing facility enrolled in the Medicaid program and/or-or
1595	enrolled with a managed care company under contract to the Medicaid agency for the purpose of providing nursing
1596	facility services to Medicaid eligible patients, but shall exclude residents, but excludes the Delaware Veterans Home
1597	and any state, federal federal, or other public government-owned facilities and any facilities that exclusively serve
1598	children.
1599	() "Medicaid resident day" means as defined in § 6501 of Title 30.
1600	(3) "Medicaid share of the quality assessment" means for each nursing facility, the assessment cost applicable
1601	to Medicaid residents.
1602	() "Nursing facility" means as defined in § 6501 of Title 30.
1603	() "Nursing facility services" means as defined in § 6501 of Title 30.
1604	Section 50. Amend § 1181, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
1605	insertions as shown by underline as follows:
1606	§ 1181 Nursing Facility Quality Assessment Fund — Establishment; funding.
1607	(a) There shall be established in the State Treasury and in the accounting system of the State a special fund to be
1608	known as the Nursing Facility Quality Assessment Fund (the "Fund").
1609	(b) The All of the following revenue shall must be deposited into the Fund:
1610	(1) As specified in § 6502(e)(1) of Title 30, 90% of the quality assessment collected; collected.
1611	(2) On the last day of each month, the State Treasurer shall credit the Fund with interest on the average
1612	balance in the Fund for the preceding month. The interest to be paid to the Fund shall must be that proportionate

1613	share, during such preceding month, of interest to the State as the Fund's and the State's average balance is to the
1614	total State's average balance.
1615	Section 51. Amend § 1182, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
1616	insertions as shown by underline as follows:
1617	§ 1182. Use of Nursing Facility Quality Assessment Fund; payments.
1618	(a) Funds deposited into the Nursing Facility Quality Assessment Fund shall must be used by DHSS the
1619	Department exclusively to secure federal matching funds available through the state Medicaid plan and any applicable
1620	waivers, and together with the Federal funds shall must be used exclusively by DHSS-the Department including any
1621	managed care companies under contract to the Medicaid agency to do all of the following:
1622	(1) Provide for per diem rate adjustments in accordance with § 1183 of this title to Medicaid enrolled nursing
1623	facilities; facilities.
1624	(2) To reimburse Reimburse the Medicaid share of the quality assessment in accordance with § 1183 of this
1625	title; title.
1626	(3) To reimburse any funds advanced from the DHSS-the Department Medicaid budget
1627	appropriation that were used to make the payments referred to under paragraphs (a)(1) and (2) of this section.
1628	(b) If the quality assessment imposed by § 6502 of Title 30 and the payments referred to by paragraphs (a)(1) and
1629	(2) of this section are repealed, any funds remaining in the Nursing Facility Quality Assessment Fund shall: must:
1630	(1) First reimburse DHSS-the Department if the total of all quality assessment payments received from
1631	nursing facilities are equal to or less than the state share of all of the payments referred to by paragraphs (a)(1) and (2)
1632	of this section made by DHSS-the Department including managed care companies under contract to the Medicaid
1633	agency to nursing facilities; and facilities.
1634	(2) If the total of all quality assessments received is greater than the state share of the payments issued
1635	referred to by paragraphs (a)(1) and (2) of this section, the remaining funds will must be distributed back to the nursing
1636	facilities generally and proportionately on the same basis as the assessments were collected in the last calendar quarter.
1637	Section 52. Amend Chapter 11, Title 16 of the Delaware Code by making deletions as shown by strikethrough and
1638	insertions as shown by underline as follows:
1639	Subchapter IX. Criminal Background Checks; Drug Testing - PPECC
1640	§ 1190 Criminal background checks.
1641	(a) The purpose of the criminal background check and drug screening requirements of this section and § 1191 of
1642	this title is the protection of the safety and well-being of residents of this State who use the services of prescribed pediatric

1643	extended care centers licensed under this title or who employ a person to provide care in the facility. These sections must be
1644	construed broadly to accomplish this purpose.
1645	(b) Definitions. As used in this subchapter:
1646	(1) "Applicant" means any of the following:
1647	a. An individual seeking employment with an employer.
1648	b. A current employee who seeks a promotion from an employer.
1649	c. A self-employed individual or contractor seeking employment in a prescribed pediatric extended
1650	care center.
1651	d. A current employee of an employer who the Department has a reasonable basis to suspect has been
1652	arrested for a disqualifying crime since becoming employed.
1653	e. A former employee who consents prior to leaving employment to periodic review of his or her
1654	criminal background for a fixed time period.
1655	(2) "Background Check Center" ("BCC") means the electronic system which combines the data streams
1656	from various sources within and outside the State in order to assist an employer in determining the suitability of an
1657	individual for employment in a prescribed pediatric extended care center.
1658	(3) "Criminal history" means a report from the Department of Health and Social Services regarding its
1659	review of the applicant's entire federal criminal history from the Federal Bureau of Investigation, under Public
1660	Law 92-544 as amended (28 U.S.C. § 534) and the applicant's Delaware record from the State Bureau of
1661	Identification.
1662	(4) "Employer" means a prescribed pediatric extended care center.
1663	(5) "Prescribed pediatric extended care center" means a facility licensed under § 122(3)q. of Title 16.
1664	(6) "SBI" means the State Bureau of Identification.
1665	(c) An employer may not employ an applicant for work in a prescribed pediatric extended care center before
1666	obtaining a criminal history. The criminal history of any individual not employed directly by the facility must be provided
1667	to the facility upon the individual's commencement of work.
1668	(d) The requirements of subsection (c) of this section may be suspended for 60 days from the date of hire if the
1669	employer wishes to employ the applicant on a conditional basis.
1670	(1) Before an employer may offer conditional employment, the employer must receive verification that
1671	the applicant has been fingerprinted by the SBI for purposes of the criminal history.

1672	(2) The Department may not issue a criminal history if the applicant fails to provide information to the
1673	Department regarding the status or disposition of an arrest within 45 days from the date of notice from the
1674	Department of an open criminal charge. The Department may extend the time limits for good cause shown.
1675	(e) An employer may not employ or continue to employ an individual with a conviction deemed disqualifying by
1676	Department regulations.
1677	(f) Any employer who employs an applicant and fails to secure a criminal history is subject to a civil penalty of not
1678	less than \$1,000 nor more than \$5,000 for each violation. An employer is also subject to this penalty if that employer
1679	conditionally employs an applicant before receiving verification that the applicant has been fingerprinted for purposes of
1680	the criminal history.
1681	(g) The criminal history provided to the employer is strictly confidential. It may be used solely to determine the
1682	suitability of an applicant for employment or continued employment. It must be stored in a manner that maintains its
1683	confidentiality.
1684	(h) An applicant may not be employed by an employer other than conditionally pursuant to subsection (d) of this
1685	section until the applicant's employer has secured the applicant's criminal history.
1686	(i) Before an applicant is permitted to be employed in a prescribed pediatric extended care center, the applicant
1687	must, upon request, do any of the following:
1688	(1) Provide accurate information sufficient to secure a criminal history.
1689	(2) Execute a full release to enable the employer to secure a criminal history and to update the criminal
1690	history while employed.
1691	(3) Execute a full release giving the employer permission to provide the criminal history to the facility
1692	where the work is to be performed if the employer is other than the facility.
1693	(j) An applicant who fails to comply with subsection (i) of this section is subject to a civil penalty of not less than
1694	\$1,000 nor more than \$5,000 for each violation.
1695	(k) The Department shall promulgate regulations regarding all of the following:
1696	(1) The criteria it uses to determine unsuitability for employment.
1697	(2) The policies and procedures for preparing the criminal history which govern the frequency of criminal
1698	record review and updating.
1699	(3) The frequency with which fingerprints must be obtained.
1700	(4) The information that the Department provides in the criminal history about disqualifying and non-
1701	disqualifying criminal convictions.

1702	(5) The methods for notifying applicants and employers of the results of the Department's review, and for
1703	providing applicants with the criminal history.
1704	(6) The administrative review process available to a person desiring to contest adverse information.
1705	(7) Other provisions required to achieve the purpose of this section.
1706	§ 1191 Mandatory drug screening.
1707	(a) An employer may not employ any applicant without first obtaining the results of that applicant's mandatory
1708	drug screening.
1709	(b) All applicants must submit to mandatory drug screening, as specified by regulations promulgated by the
1710	Department.
1711	(c) The Department shall promulgate regulations regarding the pre-employment screening of all applicants for use
1712	of all of the following illegal drugs:
1713	(1) Marijuana/cannabis.
1714	(2) Cocaine.
1715	(3) Opiates.
1716	(4) Phencyclidine ("PCP").
1717	(5) Amphetamines.
1718	(6) Any other illegal drug specified by the Department, under regulations promulgated under this section.
1719	(f) The employer must provide confirmation of the drug screen in the manner prescribed by the Department's
1720	regulations.
1721	(g) Any employer who fails to comply with the requirements of this section is subject to a civil penalty of not less
1722	than \$1,000 nor more than \$5,000 for each violation.

## **SYNOPSIS**

Chapter 11 of Title 16 was enacted in 1998. Since that time, there have been many changes to the health care delivery system, including a larger percentage of individuals receiving long term health care services in their homes and settings other than in traditional nursing facilities. This Act updates Chapter 11 of Title 16 to better protect residents of long term care facilities by using consistent terminology, consistent practices, and updating the Code to reflect changes in related areas of the law and in how long term care is provided to ensure that all Delawareans receiving long term care are protected from abuse, neglect, and financial exploitation.

This Act replaces the phrase "nursing facility and similar facility" with "long term care facility" and provides detailed definitions of different types of long term care settings and services, including traditional nursing homes. It also changes the term "patients" to "residents," reflecting that people are receiving long term care services where they live, regardless of whether home is a traditional nursing facility, a private residence, or a setting between those levels. This Act also makes technical corrections to conform existing law to the standards of the Delaware Legislative Drafting Manual.

More specifically, the Act does the following:

Sections 2 through 22 amend Subchapter I. These sections specifically list and define the long term care facilities monitored by the Department.

Page 59 of 60

Sections 23 through 30 amend Subchapter II. These sections update the Resident's Bill of Rights. Due process protections, including upon discharge, are fully explained and who is the authorized representative for a person who is incompetent is clearly set forth.

Sections 31 through 39 amend Subchapter III. These sections update and expand the definitions of abuse and the steps to be taken by the Department and the Department of Justice upon receipt of complaint. It strengthens penalties against individuals and entities that commit or permit abuse of residents.

Sections 40 through 43 amend Subchapter IV. These sections update the criminal background check and drug screening requirements for employees of long term care facilities.

Sections 44 through 46 amend Subchapter V. These sections update the criminal background check and drug screening requirements for employees of home care agencies.

Sections 47 through 48 amend Subchapter VI. These sections update the terms and definitions for the office of the Long-Term Care Ombudsperson.

Sections 49 through 51 amend Subchapter VIII. These sections update the terms and definitions for the Nursing Facility Quality Assessment Fund.

Section 52 creates a new Subchapter IX to require criminal background checks and drug testing of employees of pediatric extended care centers.

Page 60 of 60 LC : DIG : RAY Released: 06/20/2017 03:42 PM