

JOINT FINANCE COMMITTEE HEARING FISCAL YEAR 2022 BUDGET



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DIVISION DIRECTOR

DIVISION OF CHILD SUPPORT SERVICES
Department of Health and Social Services
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Virtual, conducted via Zoom

Comments available online at <https://dhss.delaware.gov/>

1

DIVISION OVERVIEW

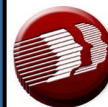
Collect, distribute, disburse and account for child support collections from non-custodial parents to families in Delaware and across the country

Locate non-custodial parents

Establish paternity for children born out-of-wedlock

Establish and modify financial and medical court orders

Respond to inquiries from the public, state and federal partners



2

2

COLLECTIONS AND PAYMENTS

Source of Payments

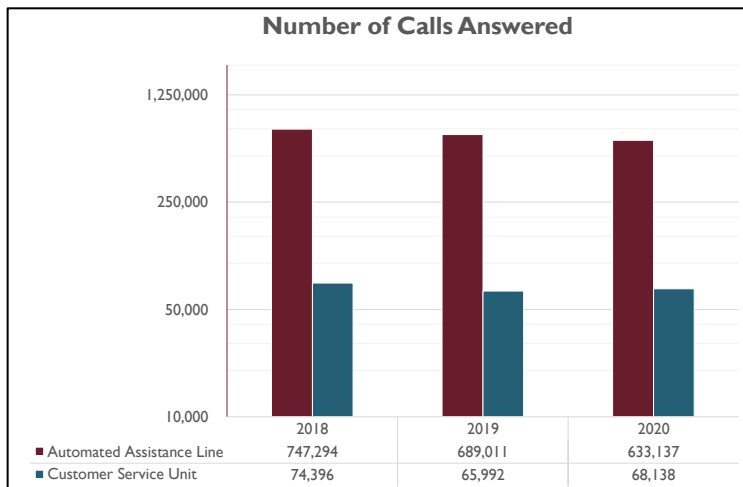
Payment Types	FY 2018 %	FY 2019%	FY 2020%
Electronic	65%	66%	68%
Business Checks	27%	27%	22%
Personal Payment	5%	5%	4%
Other	3%	2%	6%
Total:	100%	100%	100%



3

3

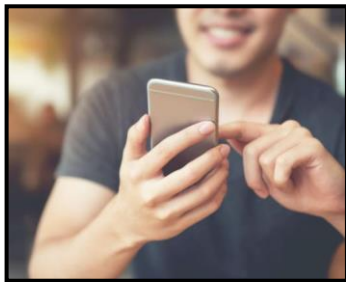
CUSTOMER SERVICE UNIT CALLS



4

4

LOOKING AHEAD



5

5

FY 2022 GOVERNOR'S RECOMMENDED BUDGET

FY 2021 Governor's Recommended Budget (\$ in thousands)

	GF	ASF	NSF	Total
FTEs	55.0	2.5	128.6	186.1
Dollars (\$)	\$5,636.6	\$1,263.4	\$26,434.7	\$33,216.8

Budget Definitions:

GF – General Funds
 ASF – Appropriated Special Funds
 NSF – Non-Appropriated Special Funds
 FTEs – Full Time Equivalent Positions

NOTE: Dollars may not add due to rounding



6

6



THANK YOU

7

7