

JOINT FINANCE COMMITTEE HEARING

FISCAL YEAR 2021 BUDGET



RENEE P. BEAMAN

DIVISION DIRECTOR

DIVISION OF STATE SERVICE CENTERS

Department of Health and Social Services

February 25, 2020

Legislative Hall, Joint Finance Committee Hearing Room

Comments available online at <https://dhss.delaware.gov/dhss/pubs.html>

DIVISION OVERVIEW

Our mission is to provide convenient access to human services, assist vulnerable populations, support communities and promote volunteer and service opportunities.



ABOUT THE DIVISION



FAMILY SUPPORT SERVICES

The Family Support Services unit provides one-stop service access for clients through the management of 15 State Service Centers. Family Support Services also provides direct support services including:

[Emergency Assistance Services](#)

[Community Resource Assistance Services](#)

[Information and Referral](#)



OFFICE OF COMMUNITY SERVICES

The Office of Community Services administers both state and federal programs including:

[Community Services Block Grant \(CSBG\)](#)

[Emergency Housing](#)

[Community Food and Nutrition Program](#)

[Low-Income Home Energy Assistance Program \(LIHEAP\)](#)

[Adopt-A-Family](#)

[Delaware 211](#)

[Family Visitation Centers](#)



STATE OFFICE OF VOLUNTEERISM

The State Office of Volunteerism supported by the Governors Commission on Community and Volunteer Service, helps state and non-profit agencies with volunteer programs through technical assistance, training, public relations and assistance with volunteer recognition programs; recognizes the contributions of volunteers in annual events; and administers programs.

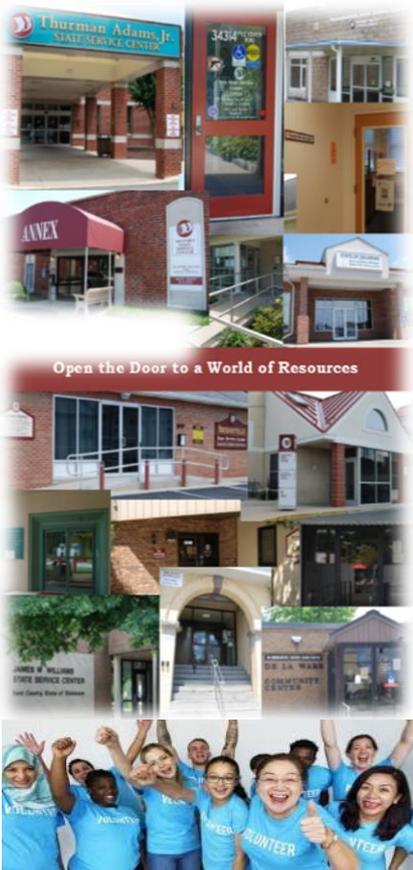
[AmeriCorps Programs](#)

[Foster Grandparents Program](#)

[Volunteer Delaware](#)

[Volunteer Delaware 50+](#)

ACCOMPLISHMENTS



- 647,765 Client Visits to State Service Centers
- 23,153 emergency services requests
- 2,858 Individuals & families were housed through shelter partners
- 10,000+ households assisted through Low-Income Home Energy Assistance Program (LIHEAP)
- State Office of Volunteerism recorded 581,000+ volunteer hours (equal to \$14.4 million)
- 4,180 unduplicated low-income families were served through the Community Services Block Grant
- 103,817 food closet visits by individuals & families in need of emergency food



ACCOMPLISHMENTS



Family Services
Cabinet Council



**NATIONAL NETWORK
FOR
SAFE COMMUNITIES
Group Violence Intervention
(GVI)**



ACCOMPLISHMENTS



LOOKING AHEAD



- Increased Emergency Housing Partners Statewide
- Trauma Informed Approach Training for all Staff
 - Phase I-Introduction for all new employees (trauma aware)
 - Phase II-Continuation of Trauma Training (trauma sensitive)
- Human Trafficking Training
- Establishment of Kiosk Management System
 - Locations-15 State Service Centers



FY 2021 GOVERNOR'S RECOMMENDED BUDGET

FY 2021 Governor's Recommended Budget (\$ in thousands)

	GF	ASF	NSF	Total
FTEs	102.0	0.0	18.6	120.6
Dollars (\$)	12,141.3	663.1	22,242.4	35,046.8

Budget Definitions:

GF – General Funds

ASF – Appropriated Special Funds

NSF – Non-Appropriated Special Funds

FTEs – Full Time Equivalent Positions





THANK YOU