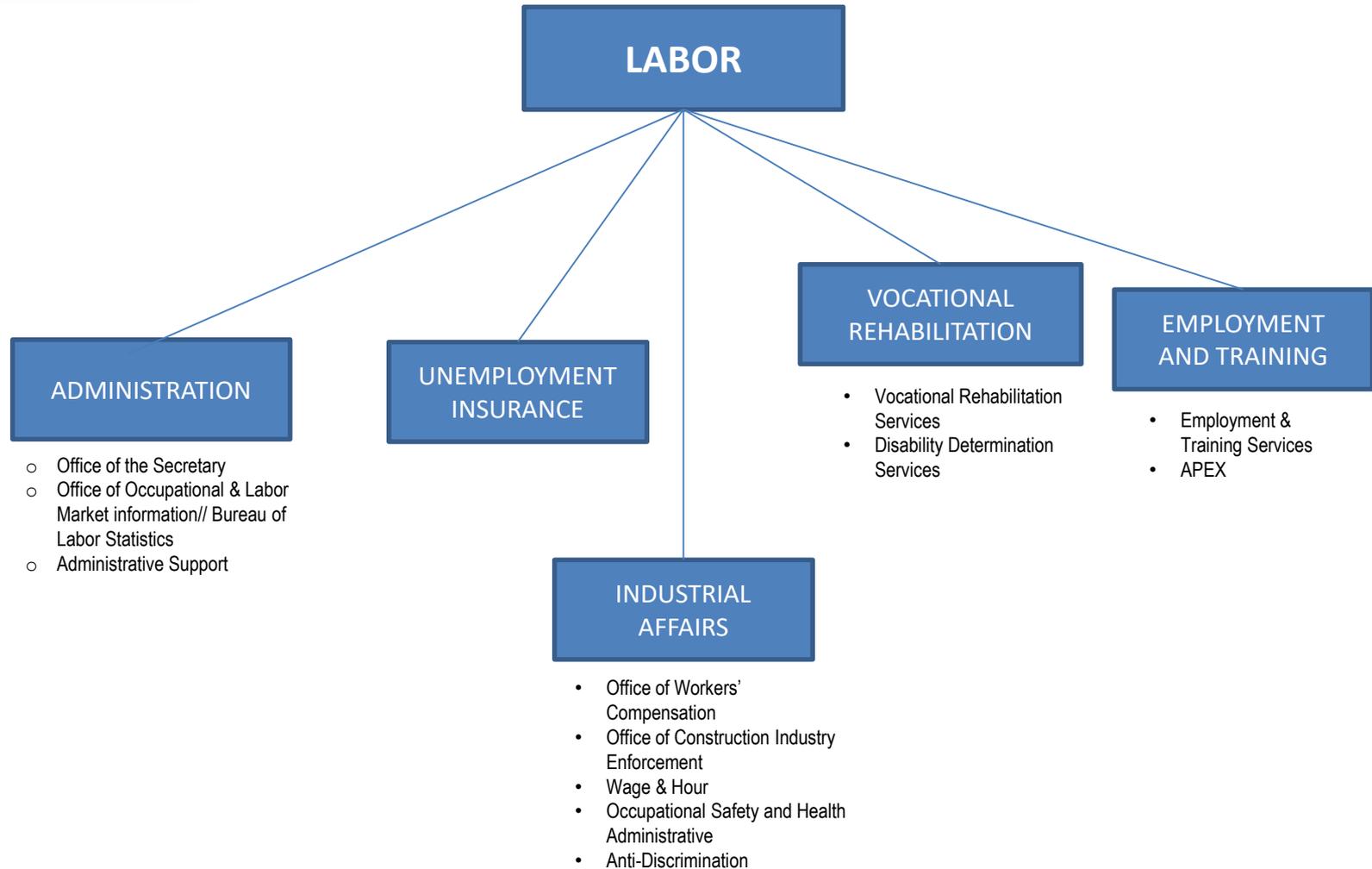




FY2021 Joint Finance Committee Public Hearing
February 12, 2020

DOL Organization



Office of the Secretary

- Office of Occupational and Labor Market Information (OOLMI)
- Administrative Support

Leadership Development

- Management Assessment of Proficiency Administrative Support
- Partnership with U of Delaware's Institute of Public Administration

Division of Unemployment Insurance

- Reduced spending to reflect reduction in UI Admin Grant appropriation.
- Centralized processes to better align resources, eliminate duplication of tasks, and improve timeliness of response:
 - Claims processing is done via the internet with additional support provided via phone and in the DET resource rooms
 - Automated transfer of data between systems to eliminate data entry. Significant effort is underway to automate transfer of data from DOR One-stop system to UI mainframe to streamline enrollment of new employers.
- Fostering relationships with DOL Divisions and DOR to leverage resources and information sharing

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Division of Industrial Affairs

- Workers' Compensation
- Occupational Safety and Health Consultation Statistics
- Construction Industry Enforcement
- Wage & Hour Enforcement and,
- Anti-Discrimination

Office of Safety and Health Consultation

- OSHA protects the health and safety of workers through consultations on construction sites and with manufacturers

Office of Workers' Compensation

- The Office of Workers' Compensation administers and enforces state laws, rules and regulations regarding industrial accidents and illnesses. Disputed workers' compensation claims are heard by the Industrial Accident Board.

Office of Construction Industry Enforcement

- Collected \$224,042 in wages owed workers and \$30,000 in Civil Penalties
- Collected \$2750 in wages and \$97,200 in settlements

Office of Wage and Hour

- Collected \$156,317 in wages owed to workers
- Collected \$63,803 in Civil Penalties.

Office of Anti-Discrimination

- OAD Received 711 cases in the past year
- Enhanced training for Investigative staff
- Collected \$ 1,272,598 for aggrieved workers last year

Division of Vocational Rehabilitation (DVR)

- This year, the Voc Rehab served over **7,000** students and adults with disabilities providing career guidance, training, post-secondary education and job placement.
- In **FY19, 900** students and adults completed their career careers goals and achieved competitive employment at an average wage of **\$12.18** per hour which was a 4% increase over last year's average.
- In order to achieve this goal our DVR placement specialists, along with contracted community providers, increased their outreach to more than **700** businesses throughout the state.

The Disability Determination Service (DDS)

- Adjudicates Social Security Disability claims for Delaware
- This year the office has achieved **103%** of its federal performance goal, clearing **10,868** cases for FY19 with **96%** accuracy.

Division of Employment and Training

- Employment & Training provides services enabling employers and job seekers to make informed employment and training choices leading to employment.

Registered Apprenticeship.

The Division oversees the State's Registered Apprenticeship Program and has been the recipient of almost \$2.7 million in grants since 2016 from US DOL to expand this workforce tool for local employers.

With support from General Funds, DOE and USDOL since 2016 Delaware has expanded:

- the number of apprentices by 44%
- the number of employer sponsors by 30%.

Top six occupations in Delaware in Registered Apprenticeship:

Trade	2016	2017	2018	2019	2016-2019 Increase
Electrician Total	270	308	347	391	45%
Heating and Air Conditioning Mechanic Total	105	104	116	141	34%
Plumber Total	95	89	110	138	45%
Construction Carpenter Total	51	68	79	80	57%
Construction Laborer Total	63	54	54	70	11%
Pipe Fitter Total	27	35	55	70	159%

State Summer Youth Employment Program (cont.)

The following is demographic information of a representative sampling of the Summer 2019 youth participants:

- Age: 66% of the youth were age 14-16, 18% were age 17 and the remaining 16% were age 18-21.
- Race: 76% identified as African American, 11% did not disclose, 9% Caucasian, 3% multiple races, and 1% either Asian or American Indian.
- Sex: 44% Male; 56% Female
- Low-Income: 88% were documented as low income.

Workforce Development Fund PY 19 Phase II Implementation Grants:

Provider	Training Field	Expected number of trainees	Geographic Location
Delaware Restaurant Association	Human Resources Certificate Program for Hospitality Professionals	40	Statewide
Delaware Skills Center	Construction & Building Maintenance	21	New Castle County
Delaware Technical Community College - ITC	Roads, Paving & Highway Construction Heavy Equipment Operator	12	New Castle County
Delaware Technical Community College - Terry Campus	Industrial Maintenance	12	Kent county
Polytech	Civil Construction	15	Kent county

Advancement Through Pardons and Expungements

Pardons Granted	810
New Castle County	340
Kent County	278
Sussex County	192
Expungements Granted	538
New Castle County	226
Kent County	183
Sussex County	129

Services to Veterans

Through a combination of state and federal programs, approximately 1250 veterans are provided employment and training services through DET. These services range from assistance with a resume and job search to long term case management and occupational skills training.

- ✓ 1095 Veterans were provided job search assistance including resume assistance, workshops and labor market information
- ✓ 40 Veterans were provided Occupations skills training combined with case management services
- ✓ 110 Veterans were provided specialized case management

Services to Veterans (cont)

Jobs for Veterans program provides specialized services for Veterans and employers hiring Veterans. Includes:

- Four Disabled Veterans Outreach Program staff
- Two Local Veterans Employment Representatives

DOL GF Requests

- **\$17,043 GF** for training and related services to institute a trauma informed approach to employment services
- **\$51,607 GF** to match Federal DVR Grant.
- **\$32,400 GF** and 1 FTE. Total cost of this position is \$165,000.
- **\$38,600 GF** for personnel contingency

DOL GF Requests – con't.

Expansion of the APEX Program

- \$175,00 in GF needed to address increased focus on opportunities for the formerly incarcerated
- \$500,000 for Elevate Delaware for job training

Total: \$814.6 GF + 1 FTE

Questions?