Department of Elections
FY2023 Joint Finance Committee Presentation

February 8, 2021
Department accepts recommended budget

Funding for Early Voting Equipment
  - Voting Machines and Pollbooks

Expanded Facilities
  - Kent County
    - Expansion of current facility
    - Additional warehouse space for voting equipment
    - Greater efficiency for equipment setup and maintenance
    - Dedicated early voting location
    - Dedicated training space (Election Officers, municipal training, etc.)
Recommended Budget: New Initiatives

Expanded Facilities

Sussex County
- Additional facility in Seaford
  - Additional warehouse space for voting equipment
  - Greater efficiency for equipment setup and maintenance
  - Dedicated early voting location
- Dedicated training space (Election Officers, municipal training, etc.)

Repurposing existing warehouse in Georgetown
- Additional equipment storage space
- Dedicated early voting location
- Additional training space
Achievements

- Ongoing staff training on voting equipment
- Implementing Legislative Updated
- Ongoing Physical Security Enhancements
  - Review and enhancement of physical security
  - Ongoing evaluation of all aspects (camera placement/badge access/etc.)
- Staffing Updates
  - County Directors/Deputy County Directors
Achievements

Communications
- Completed migration to a single Elections website
- Comprehensive review/reorganization/enhancement of site
- Unified presentation of elections results
- Broadened our presence on social media channels
- Completed standardization of materials (public facing/training/etc.)

Early Voting Planning
- Significant/ongoing effort across Elections
Achievements

Redistricting
- Working in partnership with General Assembly
- Providing support to counties and municipalities
  - City of Wilmington
  - City of Newark

Cybersecurity
- Close partnership with DTI/DHS/EI-ISAC
- More details in presentation

my.delaware.gov Integration
- Working with DTI to incorporate Elections services
- Enhanced security and ease of access
  - Multi-factor authentication
- Not only relying on DL/State ID
Delaware National Guard Partnership

- Relationship managed in coordination with DTI
- Cybersecurity expertise of National Guard employed to undertake ongoing independent review of voting equipment and systems
- Additional recommendations based on best practices from their extensive experience
Enhanced Voter Lookup Tool

Provides access to district maps, elected officials listing/contact info in an intuitive format driven by address entry.
Campaign Finance

- Ongoing training on Campaign Finance
  - Providing in-person and web-based options
    - Includes video-based training modules, now available via Department's YouTube channel
- Enacting Legislative updates
- Additional Follow-up/Enforcement
- Reports Appeals Subcommittee (of State Board of Elections)
  - Hearing appeals of parties assessed fines for late filing of reports
  - Engaged starting in early 2020
  - Dedicated members
Delaware’s online voter registration and information system permits a voter to:

- register to vote & update/cancel voter registration
- update their address, name, and party affiliation
- request a polling place card
- complete an absentee ballot affidavit
- find their polling place
- Google Maps location service/driving instructions
- view their sample ballot
- obtain info regarding their elected officials
Continued enhancements

- Pending integration in my.delaware.gov
  - Common appearance with other State services accessed via this portal
- Continued upgrades to security (two-factor authentication, additional options for identity verification)
- Review the logic and flow of tool
Voter registration

Electronic Records Information Center (ERIC) provides access to multiple resources:
- died out-of-state
- registered to vote in another state
- different registration and DMV addresses
- duplicate registration records
- ERIC is funded by members states (based on registered voter population)

Enhanced address verification processes
- Utilizing USPS National Change of Address info for non-ERIC members states
- All returned mail utilized
Outreach and Training

Municipal Elections and Training

- Overhauled Training and Support for Municipal Elections
- Unified information site for all municipal elections
- Election support (equipment/documentation/Election Officer training/voter registration lists [per Charter])

Organized Voter Registration (OVR)

- Training materials overhauled and expanded
- In-person and virtual training options added

Community Events

- State Fair/Virtual Events
Organizational improvements

- Adapting workflow and procedures following conversion to new systems
  - Adapting new efficiencies
- Review/standardization of all materials and documentation
- Standardized training for Election Offices (poll workers)
- Consolidated Elections website
  - Centralized site with common content for all county offices
  - Enhanced content
Continued adaptation of training procedures and content adapting to COVID-19 reality

Election officers (and voters) have shown great resilience despite challenges
Adapting Equipment For Efficiency

Utilizing mailing automation for address verification/voter registration list maintenance

- Equipment support scanning and sorting returned mail to initiate address verification process
- Automation of address verification mailings
- Automation of a process previously labor-intensive manual entry effort
National Affiliations

Delaware is represented on:

- Elections Infrastructure-Information Sharing and Analysis Center (EI-ISAC)
- Electronic Registration Information Center (ERIC) Board of Directors
- National Association of State Election Directors Board of Directors
- Election Center Postal Task Force
- USPS Mailers Technical Advisory Committee
- Election Assistance Commission (EAC) Standards Board
- EAC Local Leadership Council
Thank You & Questions