**Staff & Funding Updates**
- Made several internal changes to improve communication and agency structure.
- Developed and filled a position to provide more assistive technology support, technical assistance and training to students and district personnel.
- Repurposed two Vocational Rehabilitation program positions to focus on areas in need of development:
  - 1 filled, 1 in recruitment process.

**New Community Partnership**
- Georgetown Public Library; signed partnership agreement on Nov 1, 2020.
- Provides a solution for accessibility issues at DVI's Georgetown Training Center:
  - Provides DVI free space for a large magnifier, screen readers, Zoom Text on large television.
  - Location is 1 block from fixed bus route.
  - Building is fully accessible.

**Boards Related to DVI Updates**
- DVI is not a member of the Governor's Advisory Council for Exceptional Citizens.
  - Membership on this council would be advantageous to both DVI, the council itself, and the many consumers it represents.
- Continuing work with approved plan from the federal Rehabilitation Services Administration to jointly develop goals and priorities with the Vocational Rehabilitation Advisory Council/State Rehabilitation Council ("VRAC/SRC").

**Training & Policy Updates**
- Hired a Training and Communications Director.
- Working with Division of Human Resources, Statewide Training, and the Delaware Learning Center.
- VR Program acquired a Learning Management System to enhance staff development.
- Reviewed service delivery policies for all programs, identified gaps, and created drafts for 6 new policies.
- Employee Manual completed.

**Education Updates**
- DVI is part of the Equitable Infrastructure Committee, a sub-committee of the Special Education Strategic Plan Advisory Council (SESPAC).
  - Developed a proposed plan for creating equitable education services and funding across the state for students served through Autism Spectrum Disorder, Deaf, Hard of Hearing, Deaf-Blind, and Visual Impairment programs.
- DVI and DOE have been meeting over the past several months to review the current Memorandum of Understanding ("MOU") and identify areas that require revisions, clarity, or more information.
- DHSS in development of specialized Customer Relationship Management software with Salesforce, to construct a constituent inquiry database and will be compatible with the database in the Governor’s Office.
- DVI is working with the Workforce Innovation Technical Assistance Center to meet the federal requirements related to transition and preemployment transition services and the partnership between education and Vocational Rehabilitation.
- DVI started an organizational development initiative to evaluate agency structure, identify needs, and develop comprehensive training and communication plans.

**Staffing Updates: Then & Now**

<table>
<thead>
<tr>
<th>February 2020</th>
<th>February 2021</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>As of December 31, 2019:</strong></td>
<td><strong>As of December 31, 2020:</strong></td>
</tr>
<tr>
<td>71 full time positions</td>
<td>70 full time positions*</td>
</tr>
<tr>
<td>- 58 filled</td>
<td>- 59 filled</td>
</tr>
<tr>
<td>- 13 vacant</td>
<td>- 11 vacant</td>
</tr>
<tr>
<td>4 casual seasonal positions</td>
<td>5 casual seasonal positions</td>
</tr>
<tr>
<td></td>
<td>2 contractual positions</td>
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</tbody>
</table>

As of February 2020, Sandra Miller moved from acting director to DVI Director and Deborah Talley was appointed to acting Deputy Director.
- Ms. Miller previously served as DVI’s Deputy Director and acting Director (November 2019).
- Ms. Talley previously served as DVI’s Communications Director.

In August 2020, Deborah Talley moved from acting Deputy Director to DVI Deputy Director.

* One full time position was repurposed for DHSS staffing needs due to COVID-19 response efforts.