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Reps. Briggs King, Q. Johnson, Keeley, Miro, Outten,

Ramone, D. Short, Wilson

## DELAWARE STATE SENATE 147th GENERAL ASSEMBLY

## SENATE BILL NO. 22

AN ACT TO AMEND TITLE 21 AND TITLE 30 OF THE DELAWARE CODE RELATING TO RECREATIONAL VEHICLES

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF DELAWARE (Three-fifths of all members elected to each house thereof concurring therein):

1 Section 1. Amend Title 21 of the Delaware Code by making insertions as shown by underlining and deletions as 2 shown by strike through as follows: 3 CHAPTER 84. RECREATIONAL VEHICLE MANUFACTURER-DEALER AGREEMENTS. 4 § 8401. Legislative intent. 5 (a) The intent of the Legislature is to protect the public health, safety, and welfare of the residents of the 6 State by regulating the relationship among recreational vehicle dealers, manufacturers, distributors, and suppliers; 7 maintaining competition; and providing consumer protection and fair trade. 8 The intent of the Legislature is that the provisions of this chapter be applied to manufacturer-dealer (b) 9 agreements in regard to recreational vehicles, entered into on or after July 1, 2013. 10 § 8402. Definitions. 11 As used in this chapter, the following definitions apply: 12 "Area of sales responsibility" means the geographical area, agreed to by the dealer and the manufacturer (1) in the manufacturer-dealer agreement, within which the dealer has the exclusive right to display or sell the manufacturer's 13 14 new recreational vehicles of a particular line-make to the retail public. 15 (2) "Dealer" means a person, firm, corporation, or business entity who is engaged in the business of buying, selling, or exchanging new recreational vehicles. 16 17 **(3)** "Distributor" means a person, firm, corporation, or business entity that purchases new recreational 18 vehicles from a manufacturer for resale to dealers. 19 "Factory campaign" means an effort on the part of a warrantor to contact recreational vehicle owners or (4) 20 dealers in order to address a part or equipment issue.

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21	<u>(5)</u>	"Family member" means a spouse, child, grandchild, parent, sibling, niece, or nephew, or the spouse
22	thereof.	
23	<u>(6)</u>	"Line-make" means a specific series of recreational vehicle products that:
24		a. Are identified by a common series trade name or trademark;
25		b. Are targeted to a particular market segment, as determined by their decor, features, equipment,
26	size, we	eight, and price range;
27		c. Have lengths and interior floor plans that distinguish the recreational vehicles from other
28	recreati	onal vehicles with substantially the same decor, equipment, features, price, and weight;
29		d. Belong to a single, distinct classification of recreational vehicle product type having a substantial
30	degree	of commonality in the construction of the chassis, frame, and body; and
31		e. The manufacturer-dealer agreement authorizes a dealer to sell.
32	(7)	"Manufacturer" means a person, firm, corporation, or business entity that engages in the manufacturing of
33	recreational vehi	icles.
34	(8)	"Manufacturer-dealer agreement" means a written agreement or contract entered into between a
35	manufacturer or	distributor and a dealer that fixes the rights and responsibilities of the parties and pursuant to which the
36	dealer sells new	recreational vehicles.
37	(9)	"New recreational vehicle" means a motorhome, travel trailer, fifth-wheel trailer, or folding camping
38	trailer, which ha	s not been the subject of a retail sale.
39	(10)	"Proprietary part" means any part manufactured by or for, and sold exclusively by, the manufacturer.
40	(11)	"Recreational vehicle" means a vehicle which is primarily designed as temporary living quarters for
41	recreational, can	nping, or travel use, and that either has its own motive power or is towed by another motor vehicle. A
42	"recreational vel	nicle" may be a motor home, travel trailer, fifth-wheel travel trailer, or folding camping trailer.
43		a. "Motor home" means a motor vehicle designed to provide temporary living
44	quarter	s for recreational, camping, or travel use. A "motor home" must contain at least four of the
45	<u>followi</u>	ng permanently installed, independent life-support systems which meet the National Fire
46	Protect	ion Association standard for recreational vehicles:
47		(i) A cooking facility with an on-board fuel source;
48		(ii) A potable water supply system that includes at least a sink, a faucet, and
49		a water tank with an exterior service supply connection;
50		(iii) A toilet with exterior evacuation;

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51	(iv) A gas or electric refrigerator;
52	(v) A heating or air conditioning system with an on-board power or fuel
53	source separate from the vehicle engine; or
54	(vi) A 110-125 volt electric power supply.
55	b. "Travel trailer" means a vehicle, mounted on wheels, designed to provide temporary living
56	quarters for recreational, camping, or travel use. A "travel trailer' must be of such size and weight as to not
57	require a special highway movement permit when towed by a motorized vehicle.
58	c. "Fifth-wheel trailer" means a vehicle, mounted on wheels, designed to provide temporary living
59	quarters for recreational, camping, or travel use. A "fifth-wheel trailer" must be of such size and weight as to not
60	require a special highway movement permit, and must be designed to be towed by a motorized vehicle that contains
61	a towing mechanism that is mounted above or forward of the tow vehicle's rear axle.
62	d. "Folding camping trailer" means a vehicle that is mounted on wheels and constructed with
63	collapsible partial side walls that fold for towing by another vehicle and unfold at the campsite to provide
64	temporary living quarters for recreational, camping, or travel use.
65	(12) "Supplier" means any person, firm, corporation, or business entity that engages in the manufacturing of
66	recreational vehicle parts, accessories, or components.
67	(13) "Transient customer" means a customer who is temporarily traveling through a dealer's area of sales
68	responsibility.
69	(14) "Warrantor" means any person, firm, corporation, or business entity, including any manufacturer or
70	supplier that provides a written warranty to the consumer in connection with a new recreational vehicle or parts,
71	accessories, or components thereof. The term "warrantor" does not include service contracts, mechanical or other insurance,
72	or extended warranties sold for separate consideration by a dealer or other person not controlled by a manufacturer.
73	§ 8403. Written agreements and designated territories.
74	(a) A manufacturer or distributor may not sell a recreational vehicle in this State to or through a dealer
75	without having first entered into a written and signed manufacturer-dealer agreement with a dealer.
76	(b) A manufacturer or distributor shall designate the area of sales responsibility exclusively assigned to a
77	dealer in a manufacturer-dealer agreement and may not change the area or contract with another dealer for the sale of the
78	same line-make in the designated area during the duration of the agreement, except as provided for in §6311(b) of this title.
79	(c) The area of sales responsibility may not be reviewed or changed without the consent of both parties for 1
80	year after the execution of the manufacturer-dealer agreement.

81	<u>(d)</u>	Excep	t as provided in subsection (5) of this section, a recreational vehicle dealer may not sell a new
82	recreational veh	icle in th	nis State without having first entered into a manufacturer-dealer agreement with a manufacturer or
83	distributor which	h has be	en signed by both parties.
84	<u>(e)</u>	A deal	er may not be prohibited from selling a particular line-make after a manufacturer-dealer agreement
85	has been termin	ated or n	not renewed under § 8404 of this chapter, if recreational vehicles of the terminated line-make are not
86	returned or requ	ired to b	e returned to the manufacturer. The dealer may continue to sell all-line makes that were subject to
87	the manufacture	r-dealer	agreement and are currently in stock until those line-makes are no longer in the dealer's inventory.
88	§ 8404.	. Termin	ation, cancellation, nonrenewal, or alteration of a dealership.
89	<u>(a)</u>	A man	aufacturer or distributor, directly or through any authorized officer, agent or employee, may not
90	terminate, cance	el, or fail	to renew a manufacturer-dealer agreement without good cause. If the manufacturer or distributor
91	with good cause	termina	tes, cancels, or fails to renew the manufacturer-dealer agreement, § 8405 of this chapter does not
92	apply.		
93	<u>(b)</u>	A man	nufacturer or distributor has the burden of showing good cause for terminating, canceling, or failing
94	to renew a manu	ıfacturer	-dealer agreement with a dealer. For purposes of determining whether there is good cause for the
95	proposed action	, any of	the following factors may be considered:
96		(1)	The extent of the affected dealer's penetration in the area of sales responsibility.
97		<u>(2)</u>	The nature and extent of the dealer's investment in its business.
98		<u>(3)</u>	The adequacy of the dealer's service facilities, equipment, parts, supplies, and personnel.
99		<u>(4)</u>	The effect of the proposed action on the community.
100		<u>(5)</u>	The extent and quality of the dealer's service under recreational vehicle warranties.
101		<u>(6)</u>	The dealer's failure to follow agreed-upon procedures or standards related to the overall
102	<u>operati</u>	on of the	e dealership.
103		(7)	The dealer's performance under the terms of its manufacturer-dealer agreement.
104	<u>(c)</u>	Excep	t as otherwise provided in this chapter, a manufacturer or distributor shall provide a dealer with at
105	least 120 days p	rior writ	ten notice of termination, cancellation, or nonrenewal of the manufacturer-dealer agreement if the
106	dealer is being t	erminate	ed, cancelled, or nonrenewed for good cause.
107		(1)	The notice must state all reasons for the proposed termination, cancellation, or nonrenewal, and
108	must fu	ırther sta	ate that if, within 30 days following receipt of the notice, the dealer provides to the manufacturer or
109	distribu	ıtor a wr	itten notice of intent to cure all claimed deficiencies, the dealer will then be entitled to the full
110	<u>120-da</u>	y notice	period, commencing from the dealer's receipt of the manufacturer's or distributor's original notice to

111	rectify the deficiencies. If the deficiencies are rectified within the 120-day notice period, the manufacturer's or
112	distributor's notice is voided. If the dealer fails to provide the notice of intent to cure the deficiencies in the
113	prescribed 30-day time period, the termination, cancellation, or nonrenewal takes effect 30 days after the dealer's
114	receipt of the manufacturer's or distributor's original notice.
115	(2) The notice period may be reduced to 30 days if the manufacturer's or distributor's grounds for
116	termination, cancellation, or nonrenewal are due to any of the following good cause factors:
117	a. A dealer or in the case of a privately held company, a majority shareholder, being
118	convicted of, or entering a plea of nolo contendere to, a felony;
119	<u>b.</u> The abandonment or closing of the business operations of the dealer for 10 consecutive
120	business days unless the closing is due to an act of God, strike, labor difficulty, or other cause over which
121	the dealer has no control;
122	c. A significant misrepresentation by a dealer that materially affects the business
123	relationship between the dealer and the manufacturer or distributor;
124	d. A suspension or revocation of a dealer's license, or refusal to renew the dealer's license,
125	by the Division of Motor Vehicles;
126	e. A material violation of this chapter which the dealer does not cure within 30 days after
127	written notice by the manufacturer or distributor; or
128	<u>f.</u> <u>A declaration by a dealer of bankruptcy, insolvency, or the occurrence of an assignment</u>
129	for the benefit of creditors or bankruptcy;
130	(d) A dealer may terminate, cancel, or not renew its manufacturer-dealer agreement with a manufacturer or
131	distributor with or without good cause by giving 30-days written notice. In the case of a dealer terminating, cancelling, or
132	failing to renew a manufacturer-dealer agreement for good cause, the notice must state all the reasons for the proposed
133	termination, cancellation, or nonrenewal, and must further state that if, within 30 days following receipt of the notice, the
134	manufacturer or distributor provides to the dealer a written notice of intent to cure all claimed deficiencies, the
135	manufacturer or distributor will then be entitled to a 90-day notice period commencing from the manufacturer's receipt of
136	the dealer's original notice. If the deficiencies are rectified within the 90-day notice period, the dealer's notice is voided. If
137	the manufacturer or distributor fails to provide the notice of intent to cure the deficiencies in the prescribed 30-day time
138	period, the termination, cancellation, or nonrenewal takes effect 30 days after the manufacturer's or distributor's receipt of
139	the dealer's original notice, unless the parties agree otherwise in writing.

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140	(e) If a dealer terminates, cancels or fails to renew a manufacturer-dealer agreement without good cause, the
141	provisions of § 8405 of this chapter do not apply. If the dealer terminates, cancels, or fails to renew the manufacturer-
142	dealer agreement with good cause, § 8405 of this chapter applies. The dealer has the burden of showing good cause. Any
143	of the following items are considered "good cause" for a proposed termination, cancellation, or nonrenewal action by a
144	<u>dealer:</u>
145	(1) A manufacturer or distributor or in the case of a privately held company, a majority shareholder,
146	being convicted of, or entering a plea of nolo contendere to, a felony.
147	(2) The business operations of a manufacturer or distributor have been abandoned or closed for 10
148	consecutive business days, unless the closing is due to an act of God, strike, labor difficulty, or other cause over
149	which the manufacturer has no control.
150	(3) A significant misrepresentation by a manufacturer or distributor that materially affects the
151	business relationship between the manufacturer and the dealer.
152	(4) A material violation of this chapter which the manufacturer or distributor does not cure within
153	30 days after written notice by the dealer.
154	(5) A declaration by a manufacturer or distributor of bankruptcy, insolvency, or the occurrence of ar
155	assignment for the benefit of creditors or bankruptcy.
156	§ 8405. Repurchase of inventory.
157	(a) If a dealer terminates, cancels, or fails to renew a manufacturer-dealer agreement for good cause as
158	defined in § 8404(e) of this chapter and the manufacturer fails to cure the claimed deficiencies as provided in
159	§ 8404(d) of this chapter, at the election of the dealer and within 45 days after termination, cancellation, or nonrenewal, the
160	manufacturer shall, repurchase:
161	(1) All new, untitled recreational vehicles that were acquired from the manufacturer or distributor
162	within 12 months before the effective date of the notice of termination, cancellation, or nonrenewal that have not
163	been used, except for demonstration purposes, and that have not been altered or damaged, at 100 percent of the net
164	invoice cost, including transportation, less applicable rebates and discounts to the dealer. If any of the vehicles
165	repurchased pursuant to this subdivision are damaged, but do not trigger a consumer disclosure requirement, the
166	amount due the dealer must be reduced by the cost to repair the vehicle. Damage prior to delivery to the dealer that
167	is disclosed at the time of delivery will not disqualify repurchase under this provision.
168	(2) All undamaged accessories and proprietary parts sold to a dealer for resale within the 12 months
169	prior to termination, cancellation, or nonrenewal, if accompanied by the original invoice, at 105 percent of the
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170	original net price paid to the manufacturer or distributor to compensate the dealer for handling, packing, and
171	shipping the parts; and
172	(3) Any properly functioning diagnostic equipment, special tools, current signage, and other
173	equipment and machinery at 100 percent of the dealer's net cost plus freight, destination, delivery, and distribution
174	charges and sales taxes, if any, if the items were purchased by the dealer within 5 years before termination,
175	cancellation, or nonrenewal upon the manufacturer's or distributor's request, and can no longer be used in the
176	normal course of the dealer's ongoing business.
177	(b) The manufacturer or distributor shall pay the dealer within 30 days after receipt of the items returned
178	pursuant to this section.
179	§ 8406. Transfer of dealership; family succession.
180	(a) If a dealer desires to make a change in ownership by the sale of the business assets, stock transfer, or
181	otherwise, the dealer shall give the manufacturer or distributor written notice at least 15 business days before the closing.
182	along with all supporting documentation that may be reasonably required by the manufacturer or distributor to determine if
183	an objection to the sale may be made. In the absence of a breach by the selling dealer of its manufacturer-dealer agreement
184	or a provision of this chapter, the manufacturer or distributor may not object to the proposed change in ownership unless
185	the prospective transferee:
186	(1) Has previously been terminated by the manufacturer or distributor for breach of its dealer
187	agreement;
188	(2) <u>Has been convicted of a felony or any crime of fraud, deceit, or moral turpitude;</u>
189	(3) <u>Lacks a license required by law;</u>
190	(4) Does not have an active line of credit sufficient to purchase a manufacturer's or distributor's
191	product; or
192	(5) Has undergone in the last 10 years bankruptcy, insolvency, a general assignment for the benefit
193	of creditors, or the appointment of a receiver, trustee, or conservator to take possession of the transferee's business
194	or property.
195	(b) If the manufacturer or distributor objects to a proposed change of ownership pursuant to subsection (a) of
196	this section, the manufacturer or distributor shall give written notice of its reasons to the dealer within 10 business days
197	after receipt of the dealer's notification and all supporting documentation. The manufacturer or distributor has the burden of
198	proof with regard to its objection. If the manufacturer or distributor does not give timely notice of its objection, the change
199	of ownership is deemed approved.

200	<u>(c)</u>	It is unl	awful for a manufacturer or distributor to fail to provide a dealer with an opportunity to designate,
201	in writing, a fam	nily memb	ber as a successor to the dealership in the event of the death, incapacity, or retirement of the dealer.
202	It is unlawful to	prevent c	or refuse to honor the succession to a dealership by a family member of the deceased,
203	incapacitated, or	retired d	ealer, unless the manufacturer or distributor has provided to the dealer written notice of its
204	objections within	n 10 days	after receipt of the dealer's modification of the dealer's succession plan. In the absence of a
205	breach of the ma	anufacture	er-dealer agreement, the manufacturer or distributor may object to the succession for the following
206	reasons only:		
207		<u>(1)</u>	Conviction of the successor of a felony or any crime of fraud, deceit, or moral turpitude;
208		<u>(2)</u>	Bankruptcy or insolvency of the successor during the past 10 years;
209		<u>(3)</u>	Prior termination by the manufacturer or distributor of the successor for breach of a manufacturer
210	dealer a	agreemen	<u>t;</u>
211		<u>(4)</u>	The lack of an active line of credit for the successor sufficient to purchase the manufacturer's or
212	distribu	itor's pro	duct; or
213		<u>(5)</u>	The lack of a license for the successor required by law.
214	<u>(d)</u>	A manu	ufacturer or distributor has the burden of proof regarding its objection under subsection (c) of this
215	section. Howeve	er, a famil	ly member may not succeed to a dealership if the succession involves, without the manufacturer's or
216	distributor's con	sent, a rel	location of the business or an alteration of the terms and conditions of the manufacturer-dealer
217	agreement.		
218	<u>§ 8407.</u>	. Warran	ty obligations.
219	<u>(a)</u>	A warra	antor shall:
220		<u>(1)</u>	Specify in writing to each of its dealers all dealer obligations, if any, for preparation, delivery,
221	and wa	rranty ser	vice on its products;
222		<u>(2)</u>	Compensate the dealer for performing warranty service required of the dealer by the warrantor;
223	and		
224		<u>(3)</u>	Provide the dealer with a schedule of compensation to be paid and the time allowances for the
225	perforn	nance of a	any work and service. The schedule of compensation must include reasonable compensation for
226	diagnos	stic work	as well as for warranty labor.
227	<u>(b)</u>	Time al	llowances for the diagnosis and performance of warranty labor must be reasonable for the work to
228	be performed. I	n the dete	ermination of what constitutes reasonable compensation under this section, the principal factors to
229	be given conside	eration are	e the actual wage rates being paid by the dealer, and the actual retail labor rate being charged by

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230	the dealers in the community in which the dealer is doing business. The compensation of a dealer for warranty labor may			
231	not be less than the lowest retail labor rates actually charged by the dealer for like nonwarranty labor, as long as such rates			
232	are reasonable.			
233	(c) A wa	arrantor shall reimburse a dealer for warranty parts at actual wholesale cost plus a minimum 30-		
234	percent handling charg	e and the cost, if any, of freight to return warranty parts to the warrantor.		
235	(d) Warr	ranty audits of dealer records may be conducted by the warrantor on a reasonable basis, and dealer		
236	claims for warranty con	mpensation may not be denied except for cause, such as performance of nonwarranty repairs,		
237	material noncomplianc	e with the warrantor's published policies and procedures, lack of material documentation, fraud, or		
238	misrepresentation.			
239	(e) <u>A de</u>	aler shall submit warranty claims within 30 days after completing work.		
240	<u>(f)</u> <u>A de</u>	aler shall immediately notify a warrantor, verbally or in writing, if the dealer is unable to perform		
241	any warranty	repairs within 10 days of receipt of verbal or written complaints from a consumer.		
242	(g) A wa	arrantor shall disapprove warranty claims in writing within 30 days after the work is completed and		
243	submitted by the dealer in the manner and form prescribed by the warrantor. Claims not specifically disapproved in writing			
244	within 30 days are cons	strued to be approved and must be paid within 45 days after the work is completed and the claim		
245	submitted.			
246	(h) It is a	a violation of this chapter for a warrantor to:		
247	(1)	Fail to perform any of its warranty obligations with respect to its warranted products;		
248	(2)	Fail to include, in written notices of factory campaigns to recreational vehicle owners and		
249	dealers, the ex	spected date by which necessary parts and equipment, including tires and chassis or chassis parts,		
250	will be availab	ble to dealers to perform the campaign work. A warrantor may ship parts to a dealer to effect the		
251	campaign wor	k, and, if the parts are in excess of the dealer's requirements, the dealer may return unused parts to		
252	the warrantor	for credit after completion of the campaign;		
253	(3)	Fail to compensate any of its dealers for authorized repairs effected by the dealer of merchandise		
254	damaged in m	anufacture or transit to the dealer, if the carrier is selected by the warrantor, factory branch,		
255	distributor, or distributor branch;			
256	<u>(4)</u>	Fail to compensate any of its dealers in accordance with the schedule of compensation provided		
257	to the dealer p	oursuant to this section, if performed in a timely and competent manner;		

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258		<u>(5)</u>	Intentionally misrepresent in any way to purchasers of recreational vehicles that warranties with
259	respect	to the ma	nufacture, performance, or design of the vehicle are made by the dealer as warrantor or co-
260	warrant	or; or	
261		<u>(6)</u>	Require a dealer to make warranties to customers in any manner related to the manufacture of
262	the recre	eational v	<u>rehicle.</u>
263	<u>(i)</u>	It is a vi	iolation of this chapter for a dealer to:
264		<u>(1)</u>	Fail to perform predelivery inspection functions, as specified by the warrantor, in a competent
265	and time	ely mann	<u>er;</u>
266		<u>(2)</u>	Fail to perform warranty service work authorized by the warrantor in a competent and timely
267	manner	on any tr	ransient customer's vehicle of the same line-make;
268		<u>(3)</u>	Fail to accurately document the time spent completing each repair, the total number of repair
269	attempts	s conduct	sed on a single unit, and the number of repair attempts for the same repair conducted on a single
270	vehicle;		
271		<u>(4)</u>	Fail to notify the warrantor within 10 days of a second repair attempt which impairs the use,
272	value or	safety of	f the vehicle;
273		<u>(5)</u>	Fail to maintain written records, including a consumer's signature, regarding the amount of time
274	a unit is	stored fo	or the consumer's convenience during a repair; or,
275		<u>(6)</u>	Make fraudulent warranty claims or misrepresent the terms of a warranty.
276	§ 8408.	Indemnit	fication.
277	Notwith	standing	the terms of any manufacturer-dealer agreement, it is a violation of this chapter for:
278		<u>(1)</u>	A warrantor to fail to indemnify and hold harmless its dealer against any losses or damages to
279	the exte	nt that th	e losses or damages are caused by the negligence or willful misconduct of the warrantor. A dealer
280	may not	t be denie	ed indemnification for failing to discover, disclose, or remedy a defect in the design or
281	manufac	cturing of	f a recreational vehicle. A dealer may be denied indemnification if the dealer fails to remedy a
282	known a	and annoi	unced defect in accordance with the written instructions of a warrantor for whom the dealer is
283	obligate	ed to perfo	orm warranty service. A dealer shall provide to a warrantor a copy of any pending law suit in
284	which a	llegations	s are made that are covered by the provisions of this subsection within 10 days after receiving
285	such sui	<u>it.</u>	
286		<u>(2)</u>	A dealer to fail to indemnify and hold harmless its warrantor against any losses or damages to
287	the exte	nt that th	e losses or damages are caused by the negligence or willful misconduct of the dealer. A warrantor

288	shall provide to a dealer a copy of any pending law suit or similar proceeding in which allegations are made that
289	are covered by subsection within 10 days after receiving such suit.
290	§ 8409. Inspection and rejection by the dealer.
291	(a) If a new recreational vehicle is damaged prior to transit to a dealer or is damaged in transit to the dealer
292	when the carrier or means of transportation has been selected by the manufacturer or distributor, the dealer shall notify the
293	manufacturer or distributor of the damage within the timeframe specified in the manufacturer-dealer agreement and:
294	(1) Shall request from the manufacturer or distributor authorization to replace the components, parts
295	and accessories damaged or to otherwise correct the damage; or
296	(2) Shall reject the vehicle within the timeframe set forth in subsection (d) of this section.
297	(b) If a manufacturer or distributor refuses or fails to authorize repair of damage pursuant to subsection (a) o
298	this section within ten days after receipt of notification, or if the dealer rejects the recreational vehicle because of damage,
299	ownership of the new recreational vehicle reverts to the manufacturer or distributor.
300	(c) A dealer shall exercise due care while the damaged recreational vehicle is in the dealer's custody, but the
301	dealer has no other obligations, financial or otherwise, with respect to the vehicle.
302	(d) The timeframe for inspection and rejection of a recreational vehicle by a dealer must be part of the
303	manufacturer-dealer agreement and may not be less than 2 business days after the physical delivery of the vehicle.
304	(e) A recreational vehicle that has, at the time of delivery to a dealer, an unreasonable amount of miles on its
305	odometer as determined by the dealer, may be subject to rejection by the dealer and reversion of the vehicle to the
306	manufacturer or distributor. In no instance may a dealer deem an amount less than the distance between the dealer and the
307	manufacturer's factory or a distributor's point of distribution, plus 100 miles, as unreasonable.
308	§ 8410. Coercion of dealer prohibited.
309	(a) A manufacturer or distributor may not coerce or attempt to coerce a dealer to:
310	(1) Purchase a product that the dealer did not order;
311	(2) Enter into an agreement with the manufacturer or distributor; or
312	Enter into an agreement that requires the dealer to submit its disputes to binding arbitration or
313	otherwise waive rights or responsibilities provided under this chapter.
314	(b) As used in this section, the term "coerce" includes, but is not limited to, threatening to terminate, cancel,
315	or not renew a manufacturer-dealer agreement without good cause; or threatening to withhold product lines that the dealer
316	is entitled to purchase pursuant to the manufacturer-dealer agreement; or threatening to delay product delivery as an
317	inducement to amending the manufacturer-dealer agreement

## § 8411. Mediation

- (a) A dealer, manufacturer, distributor, or warrantor injured by another party's violation of this chapter may bring a civil action to recover actual damages. The court may award reasonable attorney's fees and costs to the prevailing party in such an action. Venue for any civil action authorized by this section is in the county in which the dealer's business is located. In an action involving more than one dealer, venue may be in any county in which any dealer that is a party to the action is located.
- (b) Prior to bringing suit under this chapter, the plaintiff shall serve upon the offending party a written demand for mediation. Mediation must take place in accordance with this section; Title 6, Chapter 77 does not apply.
  - (1) In the case of a manufacturer, distributor, or dealer, a demand for mediation must be served upon the other party via certified mail at the address stated within the manufacturer-dealer agreement between the parties. In the case of a different warrantor, the notice must be sent via certified mail to the address identified in the warrantor's warranty, with a copy to the manufacturer or distributor.
  - (2) A demand for mediation must contain a brief statement of the dispute and the relief sought by the party filing the demand.
  - (3) Within 20 days after the date on which a demand for mediation is served, the parties shall mutually select an independent certified mediator and meet with that mediator for the purpose of attempting to resolve the dispute. The meeting place must be in this State in a location selected by the mediator. The mediator may extend the date of the meeting for good cause shown by either party or upon stipulation by both parties.
  - (4) The service of a demand for mediation under this section tolls the time for the filing of a complaint, petition, protest, or other action under this chapter until representatives of both parties have met with a mutually selected mediator for the purpose of attempting to resolve the dispute. If a complaint, petition, protest, or other action is filed before meeting with the mediator, the court shall enter an order suspending the proceeding or action until mediation has occurred, and, upon written stipulation by all parties to the proceeding or action that they wish to continue to mediate under this section, the court shall enter an order suspending the proceeding or action for as long a period as the court considers appropriate.
  - (5) The parties to the mediation shall bear their own costs for attorney's fees and divide equally the cost of the mediator.
- (c) In addition to the remedies provided in this section and notwithstanding the existence of any additional remedy at law, a manufacturer, distributor, warrantor, or dealer may make application to a court of competent jurisdiction for the grant, upon a hearing and for cause shown, of a temporary or permanent injunction, or both, restraining any person

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348	from acting as a dealer without being properly licensed, from violating or continuing to violate any of the provisions of this
349	chapter, or from failing or refusing to comply with the requirements of this chapter. An injunction must be issued without
350	bond. A single act in violation of the provisions of this chapter is sufficient for a court to authorize the issuance of an
351	<u>injunction.</u>
352	Section 2. Amend Chapter 63, Title 21 of the Delaware Code by making insertions as shown by underlining and
353	deletions as shown by strikethrough as follows:
354	§ 6301. Definitions.
355	As used in this chapter:
356	(1) "Consignment" is means when a vehicle owner enters into an agreement with a dealer for the sale of a vehicle
357	without a transfer of ownership to the dealer.
358	(2) "Dealer" or "Motor Vehicle Dealer" includes:
359	(3) "Dealer" or "Motor Vehicle Dealer" shall not include:
360	c. Any financial institution chartered or authorized to do business in Delaware, including its subsidiaries
361	or affiliates, which receives title to a motor vehicle in the normal course of its business by reason of a lease, foreclosure,
362	repossession, judicial sale or voluntary conveyance or reconveyance of the motor-vehicle as a result of any lease of the
363	motor vehicle or any extension of credit secured by the motor vehicle or the enforcement of any lien on the motor vehicle;
364	(4) "Department" shall means the Department of Transportation, Division of Motor Vehicles.
365	(5) "Director" shall means the Director of the Division of Motor Vehicles or the Director's authorized or
366	delegated representative.
367	(6) "Division" shall-means the Division of Motor Vehicles.
368	(7) "Franchised Motor V vehicle dealer" means a dealer in new vehicles that has a franchise agreement with a
369	manufacturer or distributor of vehicles or, in the case of a recreational vehicle dealer, has a manufacturer-dealer agreement
370	with a manufacturer or distributor to sell a particular line-make of recreation vehicle. As used in this section, the term,
371	"line-make" is defined in § 8402(6) of this title.
372	(8) "Vehicle" means motor vehicles, trailers, recreational vehicles, mobile homes, and any other device in, upon
373	or by which any person or property is or may be transported or drawn upon a public highway, excepting devices moved by
374	animal power, human power, off-highway vehicles, special mobile equipment and farm equipment.
375	(9) "Wholesale D dealer" means a dealer who may sell vehicles only to another dealer or licensed auto auction.
376	§ 6303. Location requirements; and records.

377	(a) Except as provided in § 6311(b), no dealers license shall be issued to any vehicle dealer unless the dealership has an
378	established place of business in Delaware that is, owned, rented, or leased by the dealership and which:
379	(2) Has sales and office space devoted to the dealership and has adequate display space for 5 or more vehicles,
380	and, in the case of a new recreational vehicle dealer, has a service facility;
381	(c) Every dealer shall have in its possession a certificate of title assigned to the dealership or other documentary
382	evidence of the dealer's right to the possession of, and for, every motor vehicle in the dealership's possession or on the
383	dealership premises.
384	§ 6305. Bill of sale.
385	Every motor vehicle dealer shall complete, in duplicate, a bill of sale for each sale or exchange of a motor vehicle. The
386	original shall be retained for a period of 5 years. A duplicate copy shall be delivered to the purchaser at the time of sale or
387	exchange. The bill of sale shall be signed by both buyer and seller. A bill of sale shall include the following:
388	(3) The name and address of the motor vehicle dealer selling or trading the vehicle;
389	§ 6306. Consignment vehicles contract.
390	(a) Any motor vehicle dealer offering a vehicle for sale on consignment shall have in their possession a consignment
391	contract for the vehicle, executed and signed by the dealer and the consignor. The consignment contract shall include the
392	following:
393	(b) Any dealer offering a vehicle for sale on consignment shall inform any prospective customer that the vehicle is on
394	consignment. Dealer license plates shall not be used to demonstrate a vehicle on consignment. The owners license plate
395	may be used if liability insurance coverage is in effect in the amount prescribed by Delaware law.
396	§ 6311. License requirements.
397	(a) In the event any dealer intends to change a licensed location, the dealer shall provide the Division of Motor
398	Vehicles advance written notice. A successful inspection of the new location shall be required prior to approval of a change
399	of location by the dealer. All requirements of § 6303 of this title shall be completed prior to final approval.
400	(b) Notwithstanding anything herein to the contrary, a recreational vehicle dealer may sell and display new and used
401	recreational vehicles at trade or public retail vehicle shows, rallies, or exhibitions, including those in enclosed malls, for up
402	to 14 days per event, provided that:
403	(1) Delaware recreational vehicle dealers outside of their "area of sales responsibility," as the term
404	is defined in § 8402(1) of this title, do not exhibit, sell, or offer for sale the same line-make of recreational vehicle
405	as a Delaware dealer whose area of sales responsibility encompasses the location of the recreational vehicle trade
106	show or public retail vehicle show or rally or exhibition, where the term "line-make" has the same meaning as

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107	defined in § 8402(6) of this title; without the written permission of the dealer whose area of responsibility
804	encompasses the show, rally, or exhibition site; and
109	(2) An out-of-state recreational vehicle dealer, without an established place of business in Delaware,
110	must meet all of the following conditions:
111	(i) The dealer must be from a state contiguous to Delaware that permits Delaware dealers
112	to participate in recreational vehicle trade shows, or public retail vehicle shows, or rallies, or exhibitions,
113	including those in enclosed malls, in the dealer's state under conditions substantially equivalent to those
114	imposed on out-of-state dealers by Delaware;
115	(ii) The dealer must be in compliance with the laws of the dealer's state of residence;
116	(iii) The recreational vehicle trade show or public retail vehicle show, or rally, or exhibition
117	in which the dealer is participating must have a minimum of three (3) participating dealers, the majority
118	of which are from Delaware;
119	(iv) The dealer may not exhibit, sell, or offer for sale the same line-make of recreational
120	vehicle as a Delaware dealer who is participating in the same recreational vehicle trade show or public
121	retail vehicle show, rally, or exhibition without the Delaware dealer's written permission, where the term
122	"line-make" has the same meaning as defined in § 8402(6) of this title; and
123	(v) The dealer must secure a temporary license from the Division of Motor Vehicles, with
124	an effective time period of not more than 14 days, authorizing the dealer's participation in the recreational
125	vehicle trade show, or public retail vehicle show, or rally or exhibition. The dealer will be limited to one
126	temporary license per calendar year.
127	§ 6312. Issuance of dealer license.
128	The Department, $\underline{u}$ $\underline{U}$ pon receiving an <u>dealer license</u> application for approval, and when satisfied $\underline{that}$ the applicant is of
129	good character and, so far as can be ascertained, the applicant has complied with and will comply with, the laws of this and
130	other states, $\underline{\text{Division of Motor Vehicles}}$ shall approve the application $\underline{\text{and issue a dealer license}}$ . $\underline{\text{The approval shall }}\underline{\text{A}}$
131	$\underline{\text{license}} \text{ entitle} \underline{\text{a}} \text{ dealer to carry on and conduct the business of a dealer during the calendar year in which } \underline{\text{approval the}}$
132	license is issued. Franchised new vehicle dealers must provide the Division a copy of the franchise agreement, or, in the
133	case of a recreational vehicle dealer, a manufacturer-dealer agreement, prior to being licensed as a new vehicle dealer.
134	§ 6313. Grounds for denying renewal of <u>dealer</u> license; or suspension <u>or revocation</u> of license.
135	A dealer license applied for or issued pursuant to this chapter may be denied, suspended, or revoked for any one of the
136	following reasons:

137	(1) Material misstatement or omission on the application for a dealer license.
138	(5) Failure to maintain a service facility, if the licensee is a dealer of new recreational vehicles. Recreational
139	vehicle dealers with multiple locations in Delaware may maintain a service facility at one location to satisfy this
140	requirement.
141	Section 3. Amend Chapter 30, Title 30 of the Delaware Code by making insertions as shown by underlining and
142	deletions as shown by strikethrough as follows:
143	§ 3005. Motor v Vehicle dealer license fee.
144	(a) Every motor vehicle dealer, including recreational vehicle dealers, shall pay an annual license fee of \$100 to the
145	Department of Finance_; provided however, that no dealer license fee shall be applicable for out-of-state new recreational
146	dealers at industry-wide public vehicle shows or exhibitions at enclosed malls in this State when such out-of-state new
147	recreational dealers participate as exhibitors with permission of the licensed manufacturer; and further provided, that:
148	(1) Reciprocity is granted to such recreational dealers of this State; and
149	(2) Providing that any participating out-of-state new recreational dealer is duly licensed and authorized by the
150	state of residence to sell new recreational vehicles.
151	Section 4. Severability. If any provision of this Act or the application thereof to any person or circumstance is
152	held invalid, the invalidity shall not affect other provisions or applications of the Act which can be given effect without the
153	invalid provision or application and, to this end, the provisions of this Act are declared severable.
154	Section 5. Effective date. This act takes effect on July 1, 2013.

## **SYNOPSIS**

This bill establishes requirements and definitions for recreational vehicle manufacturer-dealer agreements. It also removes the exception to the \$100 license fee for out-of-state recreational vehicle dealers at shows or exhibitions at enclosed malls. Finally, it updates the current Sale of Motor Vehicles laws to incorporate a new Recreational Vehicle Franchise law.

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